ORIGINAL

FLORIDA PUBLIC SERVICE COMMISSION

OFFICE OF THE GENERAL COUNSEL

DOCKET NO. 991473-TP

RULE NO: RULE TITLE:

25-4.085 Service Guarantee Program

NOTICE OF CHANGE

Notice is hereby given that the following changes have been made to the proposed rules in accordance with subparagraph 120.54(3)(d)1., F.S., published in Volume 30, No. 52, December

23, 2004, issue of the Florida Administrative Weekly:

25-4.085 Service Guarantee Program

A company may petition the Commission for approval of a Service Guarantee Program, which would relieve the company from the rule requirement of each service standard addressed in the approved Service Guarantee Program. When evaluating a Service Guarantee Program for poroval, the Commission will consider the Program's benefits to the customers and whether the program is in the public interest. The Commission shall have the right to enforce the provisions

- CMP _____ of the Service Guarantee Plan.
- COM _____Specific Authority: 350.127(2), F.S.
- CTR _____Law Implemented: 364.01, 364.01(4), 364.03, 364.035, 364.036, 364.386, F.S.
- GCL History: New.
- OPC _____
- MMS____
- RCA _____.FAW-notices\991473tp.doc
- SCR _____
- SEC
- OTH _____

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERM

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4/13/2005 9:00:16 AM 4/22/2005 Notice of Change/Withdrawal Blanket Purchase Order 015827 Public Service Commission

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