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DEPOSIT DATE

Brown, Wanda G

761 JUL 20 2007

000121-TP

**From:** Hawkins, Sheila  
**Sent:** Friday, July 13, 2007 10:55 AM  
**To:** 'drich@psc.state.fl.us'; 'jhallens@psc.state.fl.us'; Sirianni, Maryrose; Sims, Nancy H; 'thunter@psc.state.fl.us'; 'lsharvey@psc.state.fl.us'  
**Cc:** Wiggins, Marcus H; Pettway, Stephanie; Hawkins, Sheila; Toney, Jana; Drummond, MaryLee; Johnson, Jerry E  
**Subject:** FL Public Service Commission Tier II Payment  
**Attachments:** FL Public Service Commission Tier II Report May 2007.xls

In compliance with Florida Public Service Commission Docket Number 000121-TP, a Tier II payment for May, 2007 activity was issued July 13, 2007, for \$53,137.00. Attached is a spreadsheet of the remedy amounts by submetric.

If you require any additional information, please contact me.

Sheila Hawkins

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Florida PSC Tier II Report  
May 2007

Failure Year / Month	Submetric	RMDY_UNIT_AMT	Previous Month's Adjustments
200705	Percent of Software Errors Corrected in X (10, 30, 45) Business Days	\$ 2,000.00	
200705	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL	\$ 6,490.67	
200705	MR-2 Customer Trouble Report Rate - UNE xDSL	\$ 4,687.00	
200705	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours	\$ 3,105.00	
200705	Order Completion Interval - UNE Loop Design	\$ 6,132.00	
200705	Order Completion Interval - UNE Loop Non-Design	\$ 30,722.33	
	<b>TOTALS</b>	<b>\$ 53,137.00</b>	

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