## **Ashley Quick**

From: Bev DeMello

**Sent:** Wednesday, June 15, 2016 12:48 PM

**To:** Consumer Correspondence

Cc: Janet Brunson

fyi

From: Bev DeMello

Sent: Wednesday, June 15, 2016 12:47 PM

To: 'debbie@800goldlaw.com'

Cc: Cindy Muir

Ms. Steigerwald:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No.160021-FL.

As you know, the PSC customer service hearings in June are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello Assistant Director Office of Consumer Assistance & Outreach

Phone: 850-413-6107

From: Debra Steigerwald [mailto:debbie@800goldlaw.com]

Sent: Wednesday, June 15, 2016 12:38 PM

To: PSC Media

## **PUBLIC Service Commission:**

Note - you are to serve the Public - right?? Not just do whatever the money hungry business known as Florida Power & Light asks for. All the news articles I have ever seen show how much money FP&L makes, how ridiculously overpaid the CEOs of Florida Power & Light are, all the acquisitions New ERA is making (in order to make more money, obviously) nationwide - and this service related BUSINESS is asking its CUSTOMERS to further fill their coffers??????????

IF THIS IS NOT DENIED I DON'T KNOW WHAT THE PSC IS WORKING TOWARD ~ since it will not be in our best interests! Regardless of all the newsprint, magazine articles, TV and radio ads that CLAIM FPL rates are the lowest in the State, I beg to differ.

I also am appalled by the TV station I heard this morning claiming the increase would amount to about \$2.00 on each homeowner's bill. THIS IS NOT AT ALL TRUE. I WENT TO THE FPL SITE AND PUT IN MY LAST BILL USAGE AND MY BILL WILL GO UP \$28.12 EACH MONTH!!!! This on top of my bill which exceeds \$200.00 each month already; some months it is very near \$300.00 - AND THIS IS A SMALL HOME - not even 1000 sq. ft. under air!

I hope to be at the meeting tonite!

**Debbie Steigerwald**