

Collin Roehner

From: Collin Roehner on behalf of Records Clerk
Sent: Friday, January 13, 2017 10:02 AM
To: 'Rene Swain'
Subject: RE: Docket #160101-WS

Good morning Ms. Swain,

We will be placing your comments below in consumer correspondence in Docket No. 160101-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner
Commission Deputy Clerk I
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida, 32301
(850) 413-7123

From: Rene Swain [<mailto:rswain3130@gmail.com>]
Sent: Friday, January 13, 2017 9:28 AM
To: Records Clerk
Subject: Docket #160101-WS

Thank you for allowing us to speak on January 11th on behave of Sandalhaven. I do commend the fact that Utilities, Inc has consolidated to create a more efficient company, but I am sure it is not for the consumers benefit! I would also like to add to the record that because of the fact that Sandalhaven took the hit for the raised fees that we should be compensated in some way such as lowering our fees to make up for our area paying for the rest or credited in some way. We should not be the only ones to pay for their exorbitant expenses! We will still be paying these high costs until it is lowered in August! At one point we were allowed to turn off the service when not here, so that we did not have to pay a monthly fee, but they no longer allow this. They are only interested in lining their pockets even with the changes they are making!!!!!!

Rene' Swain
9020 Kestral Circle
Englewood, FL