

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Tuesday, January 31, 2017 12:04 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood; Janet Brunson  
**Subject:** FW: To CLK Docket 160101  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 122412; E-Form Other Complaint TRACKING NUMBER 122413

Customer correspondence

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**From:** Diane Hood  
**Sent:** Tuesday, January 31, 2017 11:34 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160101

Copy on file, see 1234841C. DHood

## Collin Roehner

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Monday, January 30, 2017 9:01 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 122412

### CUSTOMER INFORMATION

Name: Elizabeth DeCosmo  
Telephone: (386) 747-9794  
Email: [Epcapp@bellsouth.net](mailto:Epcapp@bellsouth.net)  
Address: 401 Radebaugh Court Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Brian DeCosmo  
Account Number:  
Address: 401 Radebaugh Court Longwood FL 32279

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

It is my understanding that Utilities Inc. is seeking a 100% increase in their rates with no clear rationale outlined for such a significant hike. My husband and I strongly oppose such an increase when there seems to be no justification.

Elizabeth and Brian DeCosmo

## Collin Roehner

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Monday, January 30, 2017 9:01 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 122413

### CUSTOMER INFORMATION

Name: Elizabeth DeCosmo  
Telephone: (386) 747-9794  
Email: [Epcapp@bellsouth.net](mailto:Epcapp@bellsouth.net)  
Address: 401 Radebaugh Court Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Brian DeCosmo  
Account Number:  
Address: 401 Radebaugh Court Longwood FL 32279

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#### Details:

It is my understanding that Utilities Inc. is seeking a 100% increase in their rates with no clear rationale outlined for such a significant hike. My husband and I strongly oppose such an increase when there seems to be no justification.

Elizabeth and Brian DeCosmo