

Collin Roehner

From: Ruth McHargue
Sent: Monday, April 17, 2017 5:27 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 170030
Attachments: FW PSC Contact Form; E-Form Improper Billing TRACKING NUMBER 122795; Duke Energy Rate Request

Customer correspondence

From: Diane Hood
Sent: Monday, April 17, 2017 4:13 PM
To: Ruth McHargue
Subject: To CLK Docket 170030

Copies on file. DHood

Collin Roehner

From: Jorge Andino <jandino59@yahoo.com>
Sent: Saturday, April 15, 2017 9:35 AM
To: Consumer Contact
Subject: Duke Energy Rate Request

Commissioners,

Here we go again. A giant monopoly like Duke trying to stick it to the the tax payers of Florida. Why do they always like to increase our rates when they have an increase in energy cost but never a decrease when energy cost them less?

Why do Floridians have to pay for towards the closure of the Crystal River power plant.? Did we not pay enough towards the plant that was never built?

You are the voice for all of the great people of Florida so please do your job and protect us from this unnecessary increase. Please keep in mind that I can not choose from where my electric power comes or the company which provides it.

So I am helpless but you can defend me and all Floridians from a unfairly unearned increase.

Thanks,
Jorge A Andino Sr
727-741-7238

[Sent from Yahoo Mail on Android](#)

Collin Roehner

From: consumerComplaint@psc.state.fl.us
Sent: Friday, April 14, 2017 6:10 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 122795

CUSTOMER INFORMATION

Name: Lisa Rodriguez
Telephone: (407) 421-1840
Email: ler1121@cfl.rr.com
Address: 516 one center blvd apt. 303 Altamonte Springs FL 32701

BUSINESS INFORMATION

Business Account Name: Lisa Rodriguez
Account Number:
Address: 516 one center blvd apt. 303 Altamonte Springs FL 32701

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

I cannot believe you are yet again allowing Duke Energy to raise their rates again. Every bill this year has had some kind of increase it is ridiculous. All they want is more money and they always go to your board and you okay it. More than half the people in Florida dont even have 500.00 in their bank accounts, And yet you continually okay Duke Energy increase rates. With the Bullshit excuse we are committed to bring Floridians low rates. How by charging us a Asset Securitization Charge and now trying to increase that? How the hell do you help keep our costs lower by continually charging us more. We live in Florida where it is super hot and muggy, we have to run the a/cs when it gets warm. And the PSC does nothing but okay increases. How about you give a damn about Florida customers and tell Duke no for once. I'm tired of getting my energy bill and having to read that bullshit pamphlet always in the back of the bill saying we are raising your rates again because the PSC okay it. Do your job for the people of Florida not for Duke.

Collin Roehner

From: Benjamin Legaspi
Sent: Friday, April 14, 2017 5:02 PM
To: Consumer Contact
Subject: FW: PSC Contact Form

-----Original Message-----

From: contact@psc.state.fl.us [<mailto:contact@psc.state.fl.us>]
Sent: Friday, April 14, 2017 4:19 PM
To: Webmaster
Cc: babyen@tampabay.rr.com
Subject: PSC Contact Form

Contact from a Web user

Contact Information:

Name: Elisa Nunez-Nuccio
Company:
Primary Phone: (813) 475-5418
Secondary Phone: (813) 382-6516
Email: babyen@tampabay.rr.com

Response requested? Yes

CC Sent? Yes

Comments:

It is outrageous that Duke Energy be allowed to increase electric rates (regarding) Pinellas County area in Fl. Their rates are already substantially higher than Teco Energy, just a few miles away. As a low income senior with dignity, this is a hardship, as I am sure it will be for many others. Please reconsider, and not allow Duke any electric increase, we consumers are suffering here...trying to keep to our budgets for living expenses. (My information came to me thru, the news outlets, TampaBayTimes, and WFLA radio.)