

Sandra Soto

From: Ruth McHargue
Sent: Thursday, July 20, 2017 1:20 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 170009

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Thursday, July 20, 2017 1:16 PM
To: Ruth McHargue
Subject: To CLK Docket 170009

Copy on file, see 1247924C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Thursday, July 20, 2017 11:57 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 123335

CUSTOMER INFORMATION

Name: Hank Marchigiano
Telephone: (561) 383-0488
Email: h_marchigiano@msn.com
Address: 730 New York Street West Palm Beach FL 33401

BUSINESS INFORMATION

Business Account Name: Hank Marchigiano
Account Number:
Address: 730 New York Street West Palm Beach FL 33401

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

FPL keeps asking for rate increases which are granted to them by the commission, however, I do not see anything that is keeping the cost of their service lower, if anything, their costs keep increasing.

When do we get the savings promised??

Unfortunately, they are a monopoly and you can't use another company...LACK OF COMPETITION!!!