

**John Hilton**

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**From:** John Hilton  
**Sent:** Thursday, September 17, 2020 4:32 PM  
**To:** mfriedman@deanmead.com  
**Cc:** Sharon Hilton; John Hilton  
**Subject:** "Docket No. 20200139-WS, Utilities, Inc. of Florida" - NOTICE OF INTERIM RATE INCREASE  
**Attachments:** Utilities, Inc. - Residential Water Service Price Increases - (Hilton).pdf

Florida Public Service Commission  
Director, Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0870

Attached please find copies of invoices for the past four years for our Account # 0107500000 to demonstrate the mismanagement of responsibilities a public utility is imposing upon the citizens of Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties. Over the last four years you have gained Florida Public Service Commission approval for a 68% price increase and again on September 1, 2020 another forthcoming rate increase via DOCKET NO. 20200139-WS to be effective September 9, 2020.

1/15/2017	\$ 80.47
1/16/2018	\$110.84
1/14/2019	\$140.82
1/14/2020	\$135.17
9/09/2020	\$ TBD Rate Increase

It is absurd that your inability to transform you water management practices to be fiscally responsible but rather just continue to year-after-year seek government approval to rubber stamp Interim Rate Increases onto your constituents.

When is this going to stop, see [Water rates triple for some Central Florida families](#)

John Hilton  
1391 Shady Knoll Court  
Longwood, FL 32750  
(407) 466-3109

RECEIVED-FPSC  
2020 SEP 22 PM 12: 54  
COMMISSION  
CLERK



Utilities Inc of Florida-Sanlando  
 Customer Service: (866) 842-8432  
 Collections: (866) 842-8432  
 Emergency Phone: (866) 842-8432  
 www.uewater.com

Bill Date	Account Number	Due Date	Please Pay
01/15/2017	0107500000	02/06/2017	\$80.47

Name **JOHN HILTON** Primary Phone # **(407) 265-2255**  
 Service Address **1391 SHADY KNOLL CT, LONGWOOD, FL, 32750**

**Activity Since Last Bill**

Previous Balance \$85.97  
 Payments received as of 01/15/2017 -\$85.97  
 Balance as of 01/15/2017 \$0.00

**Residential Water Service**

Water Base Charge \$11.24  
 First 6,000 gallons at \$0.95 per 1,000 gallons \$5.70  
 Next 9,000 gallons at \$1.43 per 1,000 gallons \$12.87  
 Remaining 6,240 gallons at \$2.37 per 1,000 gallons \$14.79  
 Seminole County Tax @ 4% \$1.78  
 Total Residential Water Service \$46.38

**Residential Wastewater Service**

Wastewater Base Charge \$15.19  
 Wastewater Maximum Usage up to 10,000 gallons \$18.90  
 Total Residential Wastewater Service \$34.09  
**Total Amount Due \$80.47**

*Paid  
 \$80.47  
 Check # 10250  
 1/29/17*

**Summary of Service**

**Meter Reading** Meter # 13196380  
 Current 1345340 01/10/2017  
 Previous 1324100 12/07/2016  
 Usage 21,240 Gallons  
 Number of Days: 34  
 Average Daily Use: 624.71 Gallons  
 Average Daily Cost: \$2.37  
 Register Constant: 1

**Billing History**  
in dollars



**Consumption History for Water**  
in GAL



**Consumption History for Wastewater**  
in GAL



The payment for this bill is due upon receipt. Make check payable to: Utilities Inc of Florida-Sanlando.  
 Rate Schedules are available upon request. Visit [www.uewater.com](http://www.uewater.com) for important account offerings.

Messages



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 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay
01/16/2018	0107500000	02/07/2018	\$110.84

Name JOHN HILTON Primary Phone # (407) 265-2255  
 Service Address 1391 SHADY KNOLL CT, LONGWOOD, FL, 32750

**Activity Since Last Bill**

Previous Balance \$139.88  
 Payments received as of 01/16/2018 -\$139.88  
 Balance as of 01/16/2018 \$0.00

**Residential Water Service**

Water Base Charge \$27.05  
 First 4,000 gallons at \$1.52 per 1,000 gallons \$6.08  
 Next 7,530 gallons at \$2.28 per 1,000 gallons \$17.17  
 Total Surcharge Billed Until 06/30/2019 \$0.34  
 Seminole County Tax @ 4% \$2.01  
 Total Residential Water Service \$52.65

**Residential Wastewater Service**

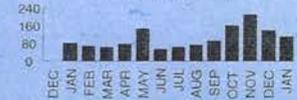
Wastewater Base Charge \$25.35  
 8,000 gallons at \$4.05 per 1,000 gallons \$32.40  
 Total Surcharge Billed Until 06/30/2019 \$0.44  
 Total Residential Wastewater Service \$58.19  
**Total Amount Due \$110.84**

*Paid  
 \$110.84  
 Check # 10550  
 2/1/18*

**Summary of Service**

Meter Reading Meter # 13196380  
 Current 1600180 01/09/2018  
 Previous 1588650 12/06/2017  
 Usage 11,530 Gallons  
 Number of Days: 34  
 Average Daily Use: 339.12 Gallons  
 Average Daily Cost: \$3.26  
 Register Constant: 1

**Billing History**  
in dollars



**Consumption History for Water**  
in GAL



**Consumption History for Wastewater**  
in GAL



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Messages



Utilities Inc of Florida  
 Customer Service: (866) 842-8432  
 Collections: (866) 842-8432  
 Emergency Phone: (866) 842-8432  
 www.myuiflorida.com

Bill Date	Account Number	Due Date	Please Pay
01/14/2019	0107500000	02/05/2019	\$140.82

Name JOHN HILTON Primary Phone # (407) 265-2255  
 Service Address 1391 SHADY KNOLL CT, LONGWOOD, FL, 32750

**Activity Since Last Bill**

Previous Balance \$130.09  
 Payments received as of 01/14/2019 -\$130.09  
 Balance as of 01/14/2019 \$0.00

**Residential Water Service**

Water Base Charge \$27.40  
 First 4,000 gallons at \$1.54 per 1,000 gallons \$6.16  
 Next 8,000 gallons at \$2.31 per 1,000 gallons \$18.48  
 Remaining 6,640 gallons at \$3.85 per 1,000 gallons \$25.56  
 Total Surcharge Billed Until 06/30/2019 \$0.55  
 Seminole County Tax @ 4% \$3.10  
 Total Residential Water Service \$81.25

**Residential Wastewater Service**

Wastewater Base Charge \$25.93  
 8,000 gallons at \$4.15 per 1,000 gallons \$33.20  
 Total Surcharge Billed Until 06/30/2019 \$0.44  
 Total Residential Wastewater Service \$59.57  
**Total Amount Due \$140.82**

*Paid  
 \$140.82  
 Check # 10830  
 1/26/19*

**Summary of Service**

Meter Reading Meter # 13196380  
 Current 4847320 01/07/2019  
 Previous 1828680 12/05/2018  
 Usage 18,640 Gallons  
 Number of Days: 33  
 Average Daily Use: 564.85 Gallons  
 Average Daily Cost: \$4.27  
 Register Constant: 1

**Billing History**



**Consumption History for Water**



**Consumption History for Wastewater**



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**Messages**

Get the most up-to-date information and helpful tips on Twitter at <https://twitter.com/MyUIFlorida>. Did you know we're on Facebook, too? Follow us at <https://www.facebook.com/MyUIFlorida> for more updates and information.



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 www.myulflorida.com

Bill Date	Account Number	Due Date	Please Pay
01/14/2020	0107500000	02/05/2020	\$135.17

Name **JOHN HILTON** Primary Phone # (407) 265-2255  
 Service Address 1391 SHADY KNOLL CT, LONGWOOD, FL, 32750

**Activity Since Last Bill**

Previous Balance \$224.87  
 Payments received as of 01/14/2020 -\$224.87  
 Balance as of 01/14/2020 \$0.00

**Adjustments**

Interim Rate Adjustment Wastewater -\$7.25

**Residential Water Service**

Water Base Charge \$27.68  
 First 4,000 gallons at \$1.56 per 1,000 gallons \$6.24  
 Next 8,000 gallons at \$2.33 per 1,000 gallons \$18.64  
 Remaining 6,930 gallons at \$3.89 per 1,000 gallons \$26.96  
 Seminole County Tax @ 4% \$3.18  
 Total Residential Water Service \$82.70

**Residential Wastewater Service**

Wastewater Base Charge \$26.20  
 8,000 gallons at \$4.19 per 1,000 gallons \$33.52  
 Total Residential Wastewater Service \$59.72

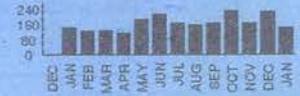
**Total Amount Due \$135.17**

*Paid  
 \$135.17  
 Check # 11111  
 1/27/20*

**Summary of Service**

Meter Reading Meter # 13196380  
 Current 2148990 01/09/2020  
 Previous 2130060 12/09/2019  
 Usage 18,930 Gallons  
 Number of Days: 31  
 Average Daily Use: 610.65 Gallons  
 Average Daily Cost: \$4.59  
 Register Constant: 1

**Billing History**  
in dollars



**Consumption History for Water**  
in GAL



**Consumption History for Wastewater**  
in GAL



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Messages

Mr. & Mrs. John Hilton  
1391 Shady Knoll Court  
Longwood, FL 32750

ORLANDO FL 328

18 SEP 2020 PM 2 L

2020 SEP 22 AM 7:11



FLORIDA Public Service Commission  
DIRECTOR, OFFICE OF COMMISSION CLERK  
2540 SUMNER OAK BOULEVARD  
TALLAHASSEE, FL 32399-0870

32399-087099

