

UTILITIES, INC. of FLORIDA Summertree Water System

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

NOTIFICATION OF USE OF CHLORINE DIOXIDE AS OXIDANT

Utilities, Inc. of Florida ("UIF"), with the approval of the Florida Department of Environmental Protection ("FDEP"), soon will be implementing a pilot study that is designed to identify the effectiveness of adding chlorine dioxide to Summertree's water supply. This is being done to optimize and maintain the amount of residual chlorine present throughout Summertree's water distribution system by reducing the amount of biofilm present in the interior of the piping network. The utility expects the addition of chlorine dioxide will substantially reduce the volume of water flushed from the system on a daily basis. This pilot study is scheduled to begin on **October 19**, **2020** and will last at least 90 days. The study period may be extended an additional 90 days with FDEP's approval if warranted and requested. You will be notified when the pilot study has ended.

The addition of chlorine dioxide to the Summertree system is not due to any bacteriological contamination problems. You will not need to boil your water before using it and the water is perfectly safe to drink. The water we deliver to you will continue to meet federal and FDEP standards for potable water.

If you are on dialysis, you are advised to contact your physician to obtain guidance regarding appropriate steps needed to accommodate the addition of chlorine dioxide to the water supply during the pilot study. If you have an aquarium, you are advised to contact your pet store or aquarium dealer for further information regarding any appropriate adjustment needed to the aquarium's water.

The chlorine dioxide treatment and monitoring equipment will be placed in service on **October 19, 2020** barring any unforeseen delays. You are not likely to notice any change in water quality. Your water will continue to meet FDEP's water quality requirements. The chlorine dioxide treatment system will be monitored on a daily basis per FDEP drinking water regulations. At the end of the pilot study, the data gathered during the study will be analyzed to identify whether it is worthwhile to continue its use on an ongoing basis. If chlorine dioxide is found to be effective, UIF will request approval by FDEP for its continued use.

We apologize for any inconvenience this may cause you and appreciate your cooperation. If you should have any questions or concerns, please contact our Customer Service Department toll-free at (866) 842-8432.

Patrick C. Flynn, Vice President of Operations