Jacob Veaughn

From: Angie Calhoun

Sent: Tuesday, February 23, 2021 10:53 AM

To: Consumer Correspondence

Subject: Correspondence for docket 20200241

Consumer correspondence for docket 20200241.

Angela

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Tuesday, February 23, 2021 9:45 AM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaint TRACKING NUMBER: 183514

CUSTOMER INFORMATION

Name: Becky Purinton Telephone: (850) 313-9734 Email: becca1628@gmail.com

Address: 5874 Independence Dr, Milton FL 32570

BUSINESS INFORMATION

Business Account Name: Becky Purinton

Account Number:

Address: 5874 Independence Dr, Milton FL 32570

COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company

Details:

This is absolutely disheartening that you are even considering giving Gulf Power an increase for them to make up the revenue from the work that was done on Hurricane Sally. The exact quote in an article recently in our local news was "The Florida Public Service Commission is considering a proposal that will have Gulf Power customers paying \$206 million for Hurricane Sally costs. PSC staff members have recommended that the charge be approved." Why in the hell should the consumer have to make up that cost. They are already misbilling and overcharging customers there has been numerous complaint against them. Why does the PSC not consider the consumers? Why do you side with the big conglomerates who prey on the consumers this company has a monopoly there are no other choices. The PSC is making it very difficult for a person on a fixed income who will have to choose between having utilities or medication to keep healthy. The PSC should be ashamed to keep taking from the people of this state. Just for 1 month taking away all your savings and any money you have in the bank. Could you live off 1200.00 for 1 month for all expenses? Food electric water sewer food car payment insurance (car and home) gas phone medication? No, you couldn't how dare you side with this company they were just given a rate increase as it is!!! AND AGAIN WHY SHOULD THE CONSUMNER PAY FOR THEIR LACK OF PLANNING? HURRICANES ARE NOTHING NEW IN THIS STATE