

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Tuesday, February 4, 2025 1:16 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No 20250011  
**Attachments:** Consumer Inquiry - Florida Power & Light Company; FW: Out of Control FPL continual rate increases, etc

See attached customer correspondence and reply for Docket 20250011.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, February 4, 2025 11:40 AM  
**To:** Ellen Plendl  
**Subject:** FW: Out of Control FPL continual rate increases, etc

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Janet OConnell <janetoc8@yahoo.com>  
**Sent:** Friday, January 31, 2025 12:42 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Out of Control FPL continual rate increases, etc

To Gov Ron DeSantis:

I am one of your struggling teacher retirees. I have lived permanently most of my life (over 53 years) and yes, I wish I had the state of NY retirement. I am an alumna from University of Florida (class of 1972, Magna cum Laude and Phi Beta Kappa) and knew Pres Steve O'Connell, now deceased. The Public Service Commission of FL use to care about us Floridians with closely monitoring utility costs and for the most part NOT granting the rate increases to FPL. I would say that over the past 10 years the PSC continues to ignore us citizenry and is shaking hands with FPL, etc giving them what they want. I have been through many hurricanes and the PSC always stood firm to help keep costs DOWN. Our FL coffers, thanks to you, are full. YOU CERTAINLY ARE NOT GIVING YOUR TEACHER RETIREES ANY HELP ESPECIALLY AFTER 4 TERRIBLE YEARS OF INFLATION. I SIT IN A FOOD LINE EVERY 2 WEEKS. THE 3% CAP ON MY ANNUAL COLA IS PATHETIC, AND YOU DO NOTHING TO HELP US. THE STATE LEGISLATURE WON'T EVEN CONSIDER A BILL TO RAISE THE Aforementioned!

Meanwhile, the PSC gives more approval for rate increases! WHY? I have emailed them and get no reply back. They are definitely shaking hands with FPL.

By the way during the long hot summer I keep my AC set at 85 degrees. The recent cold spell, I tried to hardly turn on heat, because that is even more than AC!

I am asking you, because I have always supported and voted for you to get answers from the PSC and to stop their "probable" corruption. I have given 30 years of my life to this state for a paltry salary and my pension is pathetic. I am angry and disgusted with the costs of living in this state at 74 years of age. I won't even bother to mention the insurance crisis and costs which I and millions of others are waiting for you to correct.

Please STEP UP AND DO THE ACTIONS THAT ARE NEEDED ASAP. I want ANSWERS. Also, I waited on a phone call to your office for 20 minutes and then was told by a robot that too many calls coming in! Maybe you could hire me to answer calls remotely from my home! Yes, I continue to look for part-time jobs and get nowhere because of my age, I suspect! I know the games that many companies play. Thank God Trump is back

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Tuesday, February 4, 2025 11:49 AM  
**To:** 'janetoc8@yahoo.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Janet O'Connell  
janetoc8@yahoo.com

RE: FPSC Inquiry 1463879C

Dear Ms. O'Connell:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about FPL's petition for a rate increase. We will add your comments to Docket 20250011 regarding the petition.

You may review all the information filed for Commission consideration in docket 20250011 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20250011. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

in the WH, but YOU, with all due respect, need to do Much More for millions suffering in this state that are NOT your multi millionaires.

Janet O'Connell

Teacher retiree

239-642-8916

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Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.