

Antonia Hover

From: John Plescow
Sent: Friday, February 7, 2025 1:32 PM
To: Consumer Correspondence
Cc: Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 208777

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Friday, February 07, 2025 1:28 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208777

John,
Please forward to clerk's office.
C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, February 5, 2025 5:59 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 208777

CUSTOMER INFORMATION

Name: Chantelle Crown
Telephone: 9542138675
Email: cpcrown1989@gmail.com
Address: 1650 North Street Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: Chantelle Crown
Account Number:
Address: 1650 North Street Longwood FL 32750

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

Why is Duke able to increase our rates as much as \$21 for every 1000kw. We as consumers who need electricity do not have a choice who our electric company is. Maybe the company should take money out of the CEO's checks instead of working class citizens like teachers, firefighters and nurses.