

**Charlie Smith**

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**From:** John Plescow  
**Sent:** Monday, March 3, 2025 8:37 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Delay in Service TRACKING NUMBER: 209107

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Monday, March 03, 2025 8:35 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: FW: E-Form Delay in Service TRACKING NUMBER: 209107

John,

Please forward to clerk's office. (not sure which protest applys)

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Sunday, March 2, 2025 10:47 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Delay in Service TRACKING NUMBER: 209107

**CUSTOMER INFORMATION**

Name: James Walton  
Telephone: 4073103000  
Email: jhw120@outlook.com  
Address: 1414 Mink Drive Apopka FL 32703

**BUSINESS INFORMATION**

Business Account Name: James Walton  
Account Number: 910071304423  
Address: 1414 Mink Drive Apopka FL 32703

**COMPLAINT INFORMATION**

Complaint: Delay in Service against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:

Duke Electric said customers will see an increase of about \$20/month on their bill starting this month. Like others in Florida, I am on a FIXED income until the end of life. It appears the excuse of the franchised Duke Power claims hurricane expense is the reason. It is my reasoning that the cost of any damages done is laid at my door step. I am paying excessive insurance rates on property that Ive not had a claim for weather damage. Why is the consumer always get the bill? I understand the electrical grid is expanding rapidly with solar, wind and other technologies which in itself should keep the rates reasonable. Why not or is it politicaly acceptable for the people to pay. Thank You.

