

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Monday, March 17, 2025 2:33 PM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20240172 & 20240173  
**Attachments:** FW: Public Utility Rate Increases

See attached customer correspondence for Docket Nos. 20240172 & 20240173.

**Antonia Hover**

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, March 17, 2025 2:18 PM  
**To:** Ellen Plendl  
**Subject:** FW: Public Utility Rate Increases

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Brian Donovan <noreply@flgov.com>  
**Sent:** Monday, March 17, 2025 11:13 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Public Utility Rate Increases

**Submitted**  
Mon, 03/17/2025 - 11:12

**Sender Information**  
Brian Donovan  
[bdon1954@gmail.com](mailto:bdon1954@gmail.com)  
8133168753

**Subject**  
Public Utility Rate Increases

**Message**

It is unconscionable that Duke and Teco customers are having to endure the highest rate increases ever. PSC members ignored their staff's recommendation of lower rate increases. These rate increases were made right about ninety days after the hurricanes. There were some homes in Zephyrhills that had water on their properties. I get it that the utility companies have to recoup losses, but these increases should be voted on in at least 2026. Bills are going to go up hundreds of dollars.

**IP Address**  
35.145.174.200

**User Agent**

Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/134.0.0.0 Mobile Safari/537.36

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