

Antonia Hover

From: Shonna McCray
Sent: Tuesday, April 8, 2025 7:34 AM
To: Consumer Correspondence
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 209505

Good morning,

Please add to Docket 2025011.

Thanks

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Sunday, April 6, 2025 10:05 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 209505

CUSTOMER INFORMATION

Name: Amanda Carpenter
Telephone: 8502665157
Email: amandacay219@aim.com
Address: 1306 North 50th Avenue Pensacola FL 32506

BUSINESS INFORMATION

Business Account Name: Karla Carpenter
Account Number: 2103476277
Address: 1306 North 50th Avenue Pensacola FL 32506

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company

Details:

FPL is asking for another rate increase and i don't want it. My bill is expensive enough on me and I hardly am home running things. I'm on disability, I have the budget billing and it's just added in the back end to have a lump sum accrued.