

Antonia Hover

From: John Plescow
Sent: Thursday, April 10, 2025 4:38 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Opposition to Rate Increases for Non-Essential Projects

Please, add to docket 20240068.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Thursday, April 10, 2025 2:03 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: Opposition to Rate Increases for Non-Essential Projects

Done, you can forward now.

Thanks

From: John Plescow <JPlescow@PSC.STATE.FL.US>
Sent: Thursday, April 10, 2025 9:41 AM
To: Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Subject: FW: Opposition to Rate Increases for Non-Essential Projects

The following was somehow sent to me by the customer. Please, enter as a contact. Then I will send to clk as a protest.

From: Jennell Taylor <shadowbayjennell@gmail.com>
Sent: Thursday, April 03, 2025 5:35 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>; John Plescow <JPlescow@PSC.STATE.FL.US>; Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Subject: Opposition to Rate Increases for Non-Essential Projects

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Hello,

As a customer and a representative of my community, Shadowbay Club, it is with extreme concern that I strongly oppose the approval of rate increases intended for unnecessary, self-serving projects while critical infrastructure needs are neglected, as detailed in an email sent to each of you by Robin Rodriguez at 9:27am on April 2, 2025.

Nexus Water Group, Inc., as successor by merger to Corix Infrastructure (U.S.), Inc. and SouthWest Water Company, should not be allowed to profit from rate increases affecting Sunshine Water Services Company. These increases should not subsidize legal defenses for questionable practices, executive salaries, or unrelated donations. **The only rate adjustments Sunshine Water Services Company should be permitted to implement must be directly linked to the urgent testing, repair, and replacement of the aging infrastructure they acquired.**

The Commission must address the broader issue of Nexus's operations, as their approach appears to be problematic across multiple states. Customers are burdened with higher rates while infrastructure continues to deteriorate. We urge the Commission to compel Nexus Water Group, Inc., Utilities, Inc., and Corix executives to attend the May 6, 2025, hearing and provide transparent testimony. This is a necessary step to hold them accountable and protect Florida consumers from a pattern of neglect and financial exploitation.

The Nexus business model mirrors that of predatory developers: acquiring small, vulnerable companies, minimizing maintenance, extracting profits, and using rate increases to mask shortfalls—all while offering nominal charitable contributions to foster goodwill. This approach burdens local communities and resources. Florida's water utilities should prioritize Floridians, not outside investors.

Moreover, when my HOA approached Sunshine Water Services Company about extending water reclamation lines to our neighborhood to promote sustainable practices, we were dismissed due to alleged high costs—despite our proximity to existing infrastructure. Such negligence is unacceptable, especially given Florida's commitment to water conservation.

I respectfully request that this letter be included in docket 20240068. Should you have any questions, please feel free to reach out. I am committed to advocating for equitable treatment and responsible management of Florida's resources.

Thank you.

Sincerely,

Jennell Taylor
Shadowbay Club HOA
321 N Shadowbay Blvd.
Longwood, FL 32779
206-335-2672