Nickalus Holmes

From: Sent: To: Cc: Subject: Nickalus Holmes on behalf of Records Clerk Tuesday, April 22, 2025 12:35 PM 'Mary Story' Consumer Contact RE: Keep FPL Rates Down Docket #20250011

Good morning Ms. Story

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Thank you,

Nick Holmes Commission Deputy Clerk II Office of Commission Clerk Florida Public Service Commission 850-413-6770

From: advocacy-contact@mg.gospringboard.io <advocacy-contact@mg.gospringboard.io> Sent: Tuesday, April 22, 2025 11:08 AM To: Records Clerk <CLERK@PSC.STATE.FL.US> Subject: Keep FPL Rates Down Docket #20250011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commissioners,

When FPL bought Gulf Power, they promised to lower our rates. Instead, customers in Northwest Florida have continued to pay higher rates than the rest of FPL's service territory, and that rate decrease has never happened.

In addition, their customer service is terrible and their concern for the local community is nonexistent.

With stock markets plummeting daily and many retirees savings going with it, there couldn't be a worse time to increase utility costs.

Why should FPL be guaranteed an exorbitant rate of return while their customers are suffering?

Sincerely,

Mary Story 140 Middle Plantation Ln Gulf Breeze FL, 32561-4898 <u>mvstory22@gmail.com</u>