

Nickalus Holmes

From: Ellen Plendl
Sent: Monday, July 7, 2025 5:36 PM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Duke Energy prices

Follow Up Flag: Follow up
Flag Status: Completed

See attached customer correspondence for Docket No. 20240173.

Nickalus Holmes

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, July 7, 2025 4:57 PM
To: Ellen Plendl
Subject: FW: Duke Energy prices

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Melanie Hartman <noreply@flgov.com>
Sent: Monday, July 7, 2025 8:49 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy prices

Submitted

Mon, 07/07/2025 - 08:48

Sender Information

Melanie Hartman
mdhartman63@yahoo.com
8638376023

Subject

Duke Energy prices

Message

Ron,
I am writing to inform you of our significant electricity price increase with Duke Energy. My husband and I live in a single story home and haven't made any "lifestyle changes" in the past year. As of 2025, we have paid Duke Energy \$565.38 more this year than last year, and our increase has been over \$100.00 more each month. Our monthly bills now average over \$500.00. We live on a modest income, as retired teachers, but this increase is challenging. Please help control Duke pricing!

IP Address

172.71.222.236

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 18_5 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.5 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.