

Nickalus Holmes

From: Ellen Plendl
Sent: Tuesday, July 8, 2025 3:39 PM
To: Consumer Correspondence
Subject: Docket Nos. 20240026 & 20240172
Attachments: FW: TECO bills

See attached customer correspondence for Docket Nos. 20240026 & 20240172.

Nickalus Holmes

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, July 8, 2025 3:37 PM
To: Ellen Plendl
Subject: FW: TECO bills

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Charlene Chacon <noreply@flgov.com>
Sent: Thursday, July 3, 2025 9:27 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO bills

Submitted
Thu, 07/03/2025 - 09:26

Sender Information
Charlene Chacon
WifeyChacon214@gmail.com
7862142883

Subject
TECO bills

Message
Good morning GOV Desantis,

We need help with the cost of electricity. My bill is usually around \$200. With the 6% increase in January and July's bill adds on storm surcharge for 18 months plus taxes and fees it's up to \$380 this month.

Groceries I would budget \$100 a week and the same items are over \$300 a week.

We are a single house income home and hardly able to keep things afloat.

Please help us lower our prices so Americans can make ends meet.

IP Address

172.70.55.77

User Agent

Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/138.0.0.0 Mobile Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.