

DOCKET NO. 20250102-GU

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August 14, 2025

#### VIA E-PORTAL

Mr. Adam Teitzman Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: [New Docket] - In re: Petition for approval of a tariff modification to reflect TTS Pool Manager Assignment Automation by Florida Public Utilities Company.

Dear Mr. Teitzman:

Attached for filing, please find Florida Public Utilities Company's Petition for Approval of modification to its natural gas tariff to reflect the automation of its TTS Pool Manager Assignment processes. Included as an attachment to the Petition is the following tariff page in clean and tracked changes:

Second Revised Sheet No. 6.526

Thank you for your assistance with this filing. As always, please don't hesitate to let me know if you have any questions whatsoever.

Sincerely,

Beth Keating

Gunster, Yoakley & Stewart, P.A. 215 South Monroe St., Suite 601

Tallahassee, FL 32301

(850) 521-1706

**MEK** 

# BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re:	Petition	for ap	proval o	f a	tariff	)		
modifica	ation to	reflect '	TTS Poo	l Ma	anager	)	Docket No.:	
Assignm	nent Aut	omation	by Flor	ida	Public	)	Filed: August 14,	2025
Utilities Company								

# PETITION FOR APPROVAL OF TARIFF MODIFICATION TO REFLECT TTS POOL MANAGER BY FLORIDA PUBLIC UTILITIES COMPANY

Florida Public Utilities Company ("FPUC" or "Company"), by and through its undersigned counsel, hereby files this Petition seeking approval by the Florida Public Service Commission ("Commission") of tariff changes to further reflect the implementation of FPUC's new billing system, which, among other things, will now automate the assignment of TTS Pool Managers.

In support of this request, the Company hereby states:

1. FPUC is a natural gas distribution company subject to the Commission's jurisdiction under Chapter 366, Florida Statutes. Its principal business address is:

Florida Public Utilities Company 208 Wildlight Ave. Yulee, FL 32097

2. The name and mailing address of the persons authorized to receive notices are:

Beth Keating, Esq. Gunster, Yoakley & Stewart, P.A. 215 South Monroe St., Suite 601 Tallahassee, FL 32301 (850) 521-1706 Joanah Baugh Director Regulatory Affairs 1635 Meathe Drive, West Palm Beach, FL 33411 jbaugh@chpk.com

3. The Company is unaware of any material facts in dispute at this time, but the proceeding may involve disputed issues of material fact. The Company's request set forth herein does not involve reversal or modification of a Commission decision or proposed agency action. This is

a Petition representing an initial request to the Commission, which is the affected agency located at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399.

# **TARIFF MODIFICATION**

- 4. By this Petition, the Company seeks approval of certain tariff changes to reflect that, with the implementation of its new billing system, the assignment of TTS pool managers will be an automated process.
- 5. FPUC's new billing system has the ability to automate the assignment of TTS pool managers. Historically, as reflected in the current tariff, if a premises had previously been assigned a particular TTS pool manager, for instance Pool Manager A, then any customer that subsequently moved into that premises would automatically be assigned to TTS Pool Manager A. If there was no prior pool manager assignment history for a premises, that location would be manually assigned to either TTS pool manager A or B, which assignment depended solely on whether it was then an even or odd day of the week. This scenario primarily arises in the former CFG territory, which did not provide sales service.
- 6. With the Company's new billing system, Pool Manager assignments can be done automatically without manual intervention, regardless of any prior history. The new automated process will automatically assign new customers to TTS Pool Managers based upon whether the customer at that location signs up for service on an odd or an even day of the week. This will improve the Company's ability to bill customers efficiently and accurately. It will also further ensure that initial Pool Manager assignments are made on a fair and unbiased basis.
- 7. Attached as Attachment A is the revised tariff sheet, in clean and tracked changes, reflecting the addition of the proposed Pool Manager assignment language.

WHEREFORE, Florida Public Utilities Company respectfully requests that the Commission approve its proposed tariff modifications to reflect the automation of TTS Pool Manager assignments.

RESPECTFULLY SUBMITTED this 14<sup>th</sup> day of August 2025.

Beth Keating, Esq.

Gunster, Yoakley & Stewart, P.A. 215 S. Monroe St., Suite 601

Tallahassee, FL 32301

(850) 521-1706

Attorneys for Florida Public Utilities Company

# **CERTIFICATE OF SERVICE**

I HEREBY ATTEST that a true and correct copy of the foregoing Petition has been served upon the following by Electronic Mail this 14<sup>th</sup> day of August, 2025:

Walt Trierweiler, Public Counsel, Office of Public Counsel c/o the Florida Legislature
111 West Madison Street, Rm 812
Tallahassee, FL 32399-1400
trierweiler.walt@leg.state.fl.us

Adria Harper, General Counsel Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399 aharper@psc.state.fl.us

Shannon Hudson, Chief/Economic Impact and Rate Design Division of Economics Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

By:

Beth Keating, Esq.

Gunster, Yoakley & Stewart, P.A.

215 S. Monroe St., Suite 601

Tallahassee, FL 32301

(850) 521-1706

Attorneys for Florida Public Utilities Company

# ATTACHMENT A Revised Tariff Sheets Of Florida Public Utilities Company Clean/Tracked Changes

Second Revised Sheet 6.526 First Revised Sheet 6.526

Effective: March 1, 2023

#### RULES AND REGULATIONS - CONTINUED

# Service Initiation Existing Premise Continued:

——For new Customer premises to which an initial bill has not been issued, Service will be—delayed until the first day of the second calendar month following enrollment by the Pool Manager.

# 2. Service Transfer Between Pools:

To initiate the transfer of service between Transportation Service pools that includes Individual Transportation Service, CI Transportation Service, and TTS Service, a Customer shall select a Company-approved replacement Pool Manager and replacement

Pool Manager shall enroll Customer electronically via Company's website. Prior to electronic

Pool Manager shall enroll Customer electronically via Company's website. Prior to electronic enrollment transfer, Pool Manager shall obtain a Letter of Authorization from the Customer in the form set forth on Sheet Nos. 8.134-8.137 of this tariff and have signed by the Customer prior to enrollment. Transportation Service by the Company to a Customer account for which service hereunder has been properly requested by electronic enrollment prior to the tenth (10<sup>th</sup>) Business Day prior to the end of the month will commence on the first day of the following calendar month following receipt by the Company of the aforesaid electronic enrollment.

# 3. Reactivation of Existing Residential Customer Premise:

Residential Customers reactivating Transportation Service at an existing premise shall be assigned to the <u>daily prevailing TTS</u> Pool Manager that was serving the previous Residential Customer located at the premise.

## 6. Transfer of Residential Customer:

When a Residential Customer transfers Transportation Service from an existing premise to another premise, <u>Customer will be assigned to the daily prevailing TTS Pool Manager</u>, upon request by <u>Customer</u>, said Residential Customers' existing TTS Pool Manager shall transfer with the <u>Customer to the new premise</u>.

# 7. Transfer of Non-Residential Customer:

When a Non-Residential Customer transfers Transportation Service from an existing premise to another premise, Customer will be assigned to the daily prevailing TTS Pool Manager, Non-Residential Customers transferring Transportation Service from an existing premise to another premise shall be required to Customer must submit a new LOA to Pool Manager, and Pool Manager shall transfer service no later than ten (10) Days prior to the end of the Month to retain its selected Pool Manager at the new premise. All Ft. Meade and FPUC Service Area Non-Residential Customers who change Pool Managers will be charged a \$23.00 fee when a Pool Manager is changed after Customer's initial designation.

8. <u>Indiantown and CFG Service Area Non-Residential Customers Currently Receiving Service from CI Pool Manager:</u>

Non-Residential Customers receiving service from a CI Pool Manager may select to be assigned to a TTS Customer Pool. Said Non-Residential Customer shall execute a Letter of Authorization specifying the TTS Pool Manager or shall be assigned by Company to a TTS Pool Manager.

Issued by: Jeffrey Sylvester, Chief Operating Officer Florida Public Utilities Company

## **RULES AND REGULATIONS - CONTINUED**

# Service Initiation Existing Premise Continued:

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## 2. Service Transfer Between Pools:

To initiate the transfer of service between Transportation Service pools that includes Individual Transportation Service, CI Transportation Service, and TTS Service, a Customer shall select a Company-approved replacement Pool Manager and replacement

Pool Manager shall enroll Customer electronically via Company's website. Prior to electronic enrollment transfer, Pool Manager shall obtain a Letter of Authorization from the Customer in the form set forth on Sheet Nos. 8.134-8.137 of this tariff and have signed by the Customer prior to enrollment. Transportation Service by the Company to a Customer account for which service hereunder has been properly requested by electronic enrollment prior to the tenth (10<sup>th</sup>) Business Day prior to the end of the month will commence on the first day of the following calendar month following receipt by the Company of the aforesaid electronic enrollment.

# 3. Reactivation of Existing Residential Customer Premise:

Residential Customers reactivating Transportation Service at an existing premise shall be assigned to the daily prevailing TTS Pool Manager.

# 6. Transfer of Residential Customer:

When a Residential Customer transfers Transportation Service from an existing premise to another premise, Customer will be assigned to the daily prevailing TTS Pool Manager,

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When a Non-Residential Customer transfers Transportation Service from an existing premise to another premise, Customer will be assigned to the daily prevailing TTS Pool Manager, Customer must submit a new LOA to Pool Manager, and Pool Manager shall transfer service no later than ten (10) Days prior to the end of the Month to retain its selected Pool Manager at the new premise. All Ft. Meade and FPUC Service Area Non-Residential Customers who change Pool Managers will be charged a \$23.00 fee when a Pool Manager is changed after Customer's initial designation.

8. <u>Indiantown and CFG Service Area Non-Residential Customers Currently Receiving Service from CI Pool Manager:</u>

Non-Residential Customers receiving service from a CI Pool Manager may select to be assigned to a TTS Customer Pool. Said Non-Residential Customer shall execute a Letter of Authorization specifying the TTS Pool Manager or shall be assigned by Company to a TTS Pool Manager.

Issued by: Jeffrey Sylvester, Chief Operating Officer Florida Public Utilities Company