

Antonia Hover

From: John Plescow
Sent: Friday, August 22, 2025 1:03 PM
To: Consumer Correspondence; Jean Mclean-Sinatra
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 211640

Please, add to docket 20240026.

-----Original Message-----

From: Jean Mclean-Sinatra <jmcleans@psc.state.fl.us>
Sent: Friday, August 22, 2025 10:13 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 211640

Please forward to CLK - 20240026.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Friday, August 22, 2025 10:06 AM
To: Jean Mclean-Sinatra <jmcleans@psc.state.fl.us>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 211640

Protest, send to John, I believe this is 20240026

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, August 15, 2025 3:22 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 211640

CUSTOMER INFORMATION

Name: Benjamin Penny
Telephone: 8135803505
Email: benjaminpenny@ymail.com
Address: 12318 Hawkeye Point Place Riverview FL 33578

BUSINESS INFORMATION

Business Account Name: Christine Laboo
Account Number: 211000605645
Address: 12318 Hawkeye Point Place Riverview FL 33578

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company
Details:

I believe it is completely unfair for electricity rates to be the way they are in Florida. We are the Sunshine State — it says it right in the name. We get extremely hot in the summer, and just like northern states are protected from extreme rate increases during harsh winters, we too should be protected from these summer spikes.

It feels like these rate increases are strategically approved to take advantage of us. TECO is a monopoly — the people pay for everything, yet we have no choice in providers. The rates are far too high, everything is inflated, and there are no actual shortages. Electricity is an essential commodity that every single person needs to survive, yet we can't shop for better prices to keep the system honest.

It's sad and unjust that in a government-regulated system, consumers are left so vulnerable. Every entity — from utility providers to local authorities — seems to be squeezing us dry, all the way down to our last cent. This shouldn't be acceptable in a state where people already face high living costs, high heat, and low wage growth.

We deserve better oversight, more accountability, and a system that works for the people — not just for profit.

PSC was contacted previously