### **Nickalus Holmes**

From: Nickalus Holmes on behalf of Records Clerk

Sent: Monday, October 6, 2025 10:49 AM

To: 'Mz. Paige'

**Cc:** Consumer Contact

Subject: RE: Public Comment — FPL Rate Case (Docket No. 20250011-EI)

## **Good Morning**

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Mz. Paige <mzpaige83@gmail.com> Sent: Monday, October 6, 2025 10:46 AM

To: Consumer Contact < Contact@PSC.STATE.FL.US>; Records Clerk < CLERK@PSC.STATE.FL.US>;

governorron.desantis@eog.myflorida.com

Subject: Public Comment — FPL Rate Case (Docket No. 20250011-EI)

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

# Florida Public Service Commission (PSC)

#### Address:

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Email: <a href="mailto:contact@psc.state.fl.us">contact@psc.state.fl.us</a>, CC: <a href="mailto:Clerk@psc.state.fl.us">Clerk@psc.state.fl.us</a>, CC: <a href="mailto:GovernorRon.DeSantis2023@eog.myflorida.com">Glerk@psc.state.fl.us</a>,

Subject: Public Comment — FPL Rate Case (Docket No. 20250011-EI)

Dear Commissioners,

I am submitting this letter as a formal public comment on **Docket No. 20250011-EI** regarding Florida Power & Light's proposed rate increase.

My family and I live in Pensacola. We are a **disabled veteran family on a fixed income**, and our electricity bills are already difficult to manage. Any additional rate hike would impose severe hardship on us and on many others in our community.

I am especially concerned about the **lack of direct notice** to customers about the June 5, 2025, hearing in Pensacola. Notices were not mailed, and only those who already follow FPL or PSC websites knew it was happening. This process is not accessible to the average citizen.

## Please ensure:

- Future hearings are **properly** noticed to all customers via mail or bill insert.
- The PSC takes into account the financial strain on vulnerable populations.
- FPL's rate-increase history is made publicly clear in plain language.

I urge the Commission to reject or significantly reduce this proposed increase and to hold FPL accountable for fair, transparent communication with its customers. The Governor's office has also received this letter.

Respectfully submitted, A.P. Rodriguez Cantonment, FL. 32533 Mzpaige83@gmail.com