

Antonia Hover

From: Ellen Plendl
Sent: Monday, October 6, 2025 11:02 AM
To: Consumer Correspondence
Subject: Docket No 20250011
Attachments: FW: FPL

See attached customer correspondence for Docket 20250011.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, October 6, 2025 10:48 AM
To: Ellen Plendl
Subject: FW: FPL
Attachments: GOVdesantisFPLLetter.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Mz. Paige <mzpaige83@gmail.com>
Sent: Monday, October 6, 2025 10:28 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Amanda Paige Rodriguez
Cantonment, FL. 32533
Mzpaige83@gmail.com

10/6/2025

The Honorable Ron DeSantis
Office of the Governor
400 S. Monroe Street
Tallahassee, FL 32399

Dear Governor DeSantis:

I am writing as a deeply concerned Florida resident and FPL customer in Pensacola regarding the company's proposed rate increases and, more broadly, the lack of transparency and public notice surrounding them.

My family and I are **a disabled veteran household living on a fixed income**. We have served this country and sacrificed for it. Yet proposals like this make us feel as though families like ours — already stretched thin — are being targeted in a negative way. Our electricity bills are already high, and any additional increase would impose a serious hardship.

I was dismayed to learn that a **public hearing** regarding the proposed rate adjustment was held in Pensacola on **June 5, 2025**, at 6:00 p.m. in the Hagler Auditorium at Pensacola State College. While this was announced in certain FPL materials and local news, I have seen no evidence that **mailed notices** were sent to every customer. Many people — especially those who are elderly, disabled, or living on limited means — simply

would not know to look for these notices online or in obscure regulatory filings. This effectively silences the very people most affected.

At the same time, the **United States is allocating vast sums of money** across many programs. Yet ordinary Floridians do not see their incomes rising or their costs easing. Why, then, are power companies allowed to raise rates again and again, while our own household budgets stay the same? Where is the relief for families like ours?

We respectfully request:

1. **True transparency** — Require mailed notices or bill inserts to every FPL customer ahead of rate hearings or proposals so no one is left unaware.
2. **Accessible public comment channels** — Not just limited in-person hearings in a handful of locations, but truly statewide virtual hearings at times that working families can attend.
3. **A historical summary of all FPL rate changes** (base rates, surcharges, storm recovery) for each region they serve so customers can see the cumulative impact.
4. **Clarification of scope** — Explain whether the proposed increase applies statewide or only in certain regions and ensure customers are clearly informed of how changes will affect their area.
5. **A state-level push for relief** — If utilities are granted increases, there must be corresponding protections or subsidies for disabled, veteran, and fixed-income households.

Governor DeSantis, Floridians **deserve** fair treatment, clear information, and meaningful opportunities to be heard. **No** utility should be able to propose rate hikes quietly and expect thousands of customers to find out by chance. We ask that you intervene and ensure accountability, fairness, and compassion for all Floridians.

Thank you for your attention to this matter. We need your help.

Respectfully,
Amanda-Paige Rodriguez

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

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