

Tristan Davis

From: John Plescow
Sent: Tuesday, October 7, 2025 10:27 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 212693

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, October 07, 2025 7:32 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 212693

John,
Please forward to clerk's office. 20240173 C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, October 6, 2025 8:00 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 212693

CUSTOMER INFORMATION

Name: Giovanni Betancourt
Telephone: 4074430234
Email: gbetancourt13@gmail.com
Address: 15446 Firelight Dr Winter Garden FL 34788

BUSINESS INFORMATION

Business Account Name: Giovanni Betancourt Account Number:
Address: 15446 Firelight Dr Winter Garden FL 34787

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Absurd amount of charges my last bill was 427 usually in the summer it's around 300.. please help us in winter garden.
We are being butchered high cost.