

Tristan Davis

From: John Plescow
Sent: Wednesday, January 28, 2026 9:42 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Docket No. 20250137-SU, Sunshine Water Services Company

Please, add to docket 20250137.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Wednesday, January 28, 2026 9:03 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Docket No. 20250137-SU, Sunshine Water Services Company

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20250137

From: Joel Cooper <joelmcooper@yahoo.com>
Sent: Tuesday, January 20, 2026 10:39 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Docket No. 20250137-SU, Sunshine Water Services Company

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Dear Florida Public Service Commission,

Thank you for your time in reviewing my comments regarding Docket No. 20250137-SU requested by Sunshine Water Services Company. As a homeowner and residential customer of Sunshine Water Services Company, I would like to bring to your attention three items for which I believe are important to your March and April proceedings for this docket:

1. As a homeowner working from home most days, I continuously witness the fleet of various new Chevrolet pick-up trucks traveling back and forth from Sunshine Water Services Company's Aeries Way Drive facility in Fort Myers. I will say that their drivers operate their company vehicles in a respectful and safe manner. I am curious as to the need for the continuous parade of SWSC vehicles and if SWSC's staff are working in efficient and expedition manner. The continuous back and forth of SWSC vehicles seems wasteful.
2. For the last few years, I have had to depend on Lee County Utilities for watering the lawn at my single family residence while I continue to repair my forty-year-old well irrigation system. I have contacted SWSC's customer service department by phone twice seeking a solution to separate my home's non-sewage water use from my bill. I have offered to provide SWSC's staff with a separated gallon per month usage based on watering duration and hose diameter for flow rate. I have been rejected twice. I am sure this specific usage has a minor impact on my bill, however I would like for it to be known that myself and other residents who are hand watering our landscapes and/or gardens are being charged for sewage that SWSC is not processing.
3. I recall Sunshine Water Services Company recently receiving approval for a rate increase from the Commission.

For these reasons, I contest SWSC's new request for a rate increase.

Thank you,
Joel Cooper