## CLASS "C"



## WATER and/or WASTEWATER UTILITIES

(Gross Revenue of Less Than \$200,000 Each)

## ANNUAL REPORT

WS571-03-AR Service Management Systems, Inc. 235 Hammock Shore Drive Melbourne Beach, FL 32951-3941

517W/450S

Certificate Number(s)

Submitted To The

## STATE OF FLORIDA





**FOR THE** 

YEAR ENDED DECEMBER 31, 2003

## Cronin, Jackson, Nixon & Wilson CERTIFIED PUBLIC ACCOUNTANTS, P.A.

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April 14, 2004

To the Partners Service Management Systems, Inc.

We have compiled the 2003 Annual Report of Service Management Systems, Inc. in the accompanying prescribed form, in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants.

Our compilation was limited to presenting, in the form prescribed by the Florida Public Service Commission, information that is the representation of the management of Service Management Systems, Inc. We have not audited or reviewed the report referred to above and, accordingly, do not express an opinion or any form of assurance on it.

This report is presented in accordance with the requirements of the Florida Public Service Commission, which differ from generally accepted accounting principles. Accordingly, this report is not designed for those who are not informed about such differences.

Cronin, fackson, Nijon & Wilson CRONIN, JACKSON, NIXON & WILSON

## Reconciliation of Revenue to Regulatory Assessment Fee Revenue Wastewater Operations Class C

## Company:

Service Management Systems, Inc.

## For the Year Ended December 31, 2003

(a)		(b)		(c)		(d)	
Accounts		Gross Wastewater Revenues per Sch. F-3		Gross Wastewater Revenues per RAF Return		Difference (b) - (c)	
Gross Revenue: Residential	\$	100,571	\$	100,571	\$	_	
- Commercial		-		_		-	
Industrial		-		<u>-</u> _		<del>-</del>	
Multiple Family						<del>-</del>	
Guaranteed Revenues							
Other		780		780	<del></del>	-	
Total Wastewater Operating Revenue	\$	101,351	\$	101,351	\$	-	
LESS: Expense for Purchased Wastewater from FPSC-Regulated Utility				-		<u>-</u>	
Net Wastewater Operating Reveunes	\$	101,351	\$	101,351	\$	-	

_	1		
H V 1	nan	atio	nc.
$-\Lambda$	Jiai	iano	us.

Note: The Company is filing a Revised RAF Return for over payment of fees on the Original Return. Revenues were over stated for including CIAC as operating revenue.

## Instructions:

For the current year, reconcile the gross water revenues reported on Schedule F-3 with the gross water revenues reported on the company's regulatory assessment fee return. Explain any differences reported in column (d).

## Reconciliation of Revenue to Regulatory Assessment Fee Revenue Water Operations Class C

## Company:

Service Management Systems, Inc.

For the Year Ended December 31, 2003

(a)		(b)	(c)	(d)
Accounts	Re	ross Water evenues per Sch. F-3	Gross Water Revenues per RAF Return	Difference (b) - (c)
Gross Revenue:				
Residential	\$	209,530	\$ 209,530	\$ -
Commercial	ļ		_	
Industrial				
Multiple Family		<u> </u>		
Guaranteed Revenues		<u> </u>		-
Other		705	705	
Total Water Operating Revenue	\$	210,235	\$ 210,235	\$ -
LESS: Expense for Purchased Water from FPSC-Regulated Utility	\$		<u>s</u>	
Net Water Operating Reveunes	\$	210,235	\$ 210,235	\$ -

Expl	lanations:

Note: The Company is filing a Revised RAF Return for over payment of fees on the Original Return. Revenues were over stated for including CIAC as operating revenue.

### Instructions

For the current year, reconcile the gross water revenues reported on Schedule F-3 with the gross water revenues reported on the company's regulatory assessment fee return. Explain any differences reported in column (d).

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## FINANCIAL SECTION

## REPORT OF

	Service Manageme			
	(Exact name	of utility)		
7500 S. HWY A1A	:	<u> </u>		
Melbourne, Fla. 32951		Same	}	
Mailing Address		Street Address		
Fax Number Check the business entity of the	321-723-2447 321-725-0804 ne utility as filed with the Internal	Date Utility First Organized 1989 E - Mail Address jbates3@cfl.rr.c		
Individual	Sub Chapter S Corporation	1120 Corporation X	Partnership	
Location where books and reco	ords are located:	Same as above		
Names of subdivisions where s	service is provided:	Aquarina and St.Andrews Village		
	CONTAC	CTS:		
Name	Title	Principle Business Address	Salary Charged Utility	
Person to send correspondence:		2560 Gulf-to-Bay Blvd. Suite 200	and the state of t	
Robert C. Nixon	CPA	Clearwater, Fla.		
Person who prepared this report:Cronin, Jackson, Nixon & Wilson	CPA's	2560 Gulf-to-Bay Blvd. Clearwater, Fl.		
Officers and Managers:James Bates	President	7500 S. A1A, Melbourne Bch. Fl.	None	
Report every corporat	tion or person owning or holding osecurities of the re	directly or indirectly 5 percent or more	re of the voting	
Name	Percent Ownership In Utility	Principle Business Address	Salary Charged Utility	
Indian River No.1 Developers,LLC	100%	Same As Above	\$ 36,000.00	
		-		

## **INCOME STATEMENT**

Ref. Total					
Account Name	Page	Water	Wastewater	Other (1)	Company
Gross Revenue: Residential		\$ 209,5	30 \$ 100,571		\$ 310,101
Commercial			- ,,,,,,,,	·	- 010,701
Industrial					-
Multiple Family	ļ				-
Guarenteed Revenues					-
Other (Specify)		7	05 780	<u> </u>	1,485
Total Gross Revenue		210,2	35 101,351	N/A	311,586
Operation Expense (Must tie to Pages W-3 and S-3)	W-3 S-3	202.4	400 004		
tie to rages w-3 and 3-3)	3-3	202,4	68 102,801		305,269
Depreciation Expense	F-5	78,1	35,841		114,025
CIAC Amortization Expense	F-8	(12,1	33)(12,799		(24,932)
Taxes Other Than Income	F-7	27,6	28 13,643	-	41,271
Income Taxes	F-7	_		-	
Total Operating Expenses		296,1	139,486		435,633
Net Operating Income (Loss)		(85,9	12)(38,135		(124,047)
Other Income:	:				
Nonutility Income		22,2	22,237		44,473
Interest Income					
Other Deductions:					
Miscellaneous Nonutilty Expenses					
Interest Expense		3,03	25 3,025		6,050
AFUDC		-			
					-
Net Income (Loss)		\$ (66,70	(18,924	)N/A	\$ (85,624)

## COMPARATIVE BALANCE SHEET

Account Name	Reference Page	Current Year	Previous Year
ASSETS:			
Utility Plant In Service (101 - 105)	F-5, W-1, S-1	\$ 4,112,581	\$ 3,997,864
Accumulated Depreciation and			
Amortization (108)	F-5, W-2, S-2	(2,627,352)	(2,532,822)
Net Utility Plant		1,485,229	1,465,042
Cash		(26,338)	(19,418)
Customer Accounts Receivable (141)		80,192	
Other Assets (Specify):			
Certificates of Deposit		44,528	45,484
Utility Deposit		3,515	3,515
Due from Shareholder		18,145	10,065
Total Assets		\$ 1,605,271	\$ 1,564,221
LIABILITIES AND CAPITAL:			
Common Stock Issued (201)	F-6	\$ 10,000	\$ 10,000
Preferred Stock Issued (204)	F-6	10,000	ψ 10,000 -
Other Paid In Capital (211)	1 0	1,614,482	1,456,953
Retained Earnings (Deficit)(215)	F-6	(1,124,629)	
Proprietary Capital (Proprietary and		(1,12,1,12)	(000,000)
partnership only) (218)	F-6		
Total Capital		499,853	771,878
Long Term Debt (224)	F-6	156,653	158,488
Accounts Payable (231)		89,886	
Notes Payable (232)			
Customer Deposits (235)			
Accrued Taxes (236)	F-7		
Other Liabilities (Specify):			
Due to associated companies		155,729	
	·		
Advances For Construction (252)			
Contributions In Aid Of			
Construction - Net (271 - 272)	F-8	703,150	554,869
Total Liabilities and Capital		\$ 1,605,271	\$ 1,564,221

## **GROSS UTILITY PLANT**

Plant Accounts: (101 - 107) Inclusive	Water	Sewer	Plant Other Than Reporting Systems	Total
Utility Plant In Service (101) Construction Work In Progress (105) Other (Specify)	\$ 1,980,019	\$ 2,132,562	N/A	\$ 4,112,581 
Total Utility Plant	\$ 1,980,019	\$ 2,132,562	N/A	\$ 4,112,581

## ACCUMULATED DEPRECIATION (A/D) AND AMORTIZATION OF UTILITY PLANT

Account 108	Water	Wastewater	Other Than Reporting Systems	Total
Balance First Of Year	\$ 947,253	\$ 1,585,569	N/A	\$ 2,532,822
Add Credits During Year: Accruals charged to depreciation account Salvage Other credits (specify)		35,841 		114,025
Total credits	78,184	35,841		114,025
Deduct Debits During Year:  Book cost of plant retired Cost of removal Other debits (specify) Prior years over accural	(2,658)	(1,426)		(4,084) - (15,411)
Total debits	(2,658)	(16,837)		(19,495)
Balance End of Year	\$ 1,022,779	\$ 1,604,573	N/A	\$ 2,627,352

## CAPITAL STOCK (201 - 204)

	Common Stock	Preferred Stock
Par or stated value per share	\$ 1	.00 N/A
Shares authorized		500
Shares issued and outstanding		500
Total par value of stock issued	10,0	000
Dividends declared per share for year	*******	one

## **RETAINED EARNINGS (215)**

	Appropriated	Un- Appropriated
Balance first of year	N/A	\$ (695,075)
Charges during the year (specify):  Current Year Loss	_	(85,624)
Capital Distribution		(209,833)
Adjustment to prior years CIAC		(134,097)
Balance end of year	<u> </u>	\$ (1,124,629)

## **PROPRIETARY CAPITAL (218)**

	Proprietor or Partner	Partner
Balance first of year	N/A	N/A
Charges during the year (specify):  Current year income		
		·
Balance end of year		

## **LONG TERM DEBT (224)**

	In	terest	Principal
Description of Obligation (Including Nominal Date of Issue and Date of Maturity)	Rate	# of Payments	Per Balance Sheet Date
Drinking Water State Revolving Fund Construction Loan Issued 9/15/99; Matures 12/15/2020	3.12 %	40	\$ 156,653 -
	   %		
Total	,		\$ 156,653

UTILITY NAME: Service Management Systems, Inc.

## **TAXES ACCRUED (236)**

(a)	WATER (b)	SEWER (c)	OTHER (d)	TOTAL (e)
Income Taxes: Federal income tax State income tax Taxes Other Than Income: State ad valorum tax	\$ - - -	\$ - - -	N/A	<u>\$</u>
Local property tax Regulatory assessment fee Other (Specify):	18,164 9,464	9,082		27,246 14,025
Total taxes accrued	\$ 27,628	\$ 13,643		\$ 41,271

## PAYMENTS FOR SERVICES RENDERED BY OTHER THAN EMPLOYEES

Report all information concerning rate, management, construction, advertising, labor relations, public relations, or other similar professional services rendered the respondent for which aggregate payments during the year to any corporation, partnership, individual, or organization of any kind whatever, amounting to \$500 or more.

Name of Recipient	Water Amount	Wastewater Amount	Description of Service
Cronin, Jackson, Nixon, Wilson	\$ 1,478	\$ 1,479	Accounting services
Accurate Utilities	28,310	11,858	Plant operation
	·		

Service Management Systems, Inc.

**CONTRIBUTIONS IN AID OF CONSTRUCTION (271)** 

(a)	Water (b)	Wastewater (c)	TOTAL (d)
Balance first of year     Add credits during year:	\$ 447,06	\$ 491,462	\$ 938,529
3. Total	47,14 494,2°	— <u> </u>	
4.Deduct charges during year	494,19 (176,27	- J	
7.Net CIAC	\$ 317,92		\$ 703,150

agreements from which cash or received during the year.	contractors property was	Indicate "Cash" or "Property"	Water	Wastewater
			\$ -	\$ - 
	**************************************			
Sub-totalReport below all capacity charge and customer connections charge year.	es, main extension ges received duri	ng the  Charge per	NONE	NONE .
Report below all capacity charge and customer connections char	es, main extensio ges received duri	ng the	NONE	NONE
Report below all capacity charge and customer connections char year.	es, main extension ges received duri	ng the  Charge per		NONE
Report below all capacity chargand customer connections charge year.  Description of Charge	es, main extension ges received during Number of Connections	Charge per Connection	4,230 3,600	NONE
Report below all capacity chargand customer connections charge year.  Description of Charge  Meters and Installations	es, main extension ges received during Number of Connections	Charge per Connection  Actual Cost	4,230	NONE
Report below all capacity charge and customer connections charge year.  Description of Charge  Meters and Installations  Non - Potable Capacity Charges	es, main extension ges received during Number of Connections 6 14.4	Charge per Connection  Actual Cost 250	4,230 3,600	12,02

**ACCUMULATED AMORTIZATION OF CIAC** 

	Water	Wastewater	Total
Balance First of Year	\$ 164,140	\$ 219,520	\$ 383,660
Add Debits During Year:	12,133	12,799	24,932
	-	-	
Deduct Credits During Year:			
Balance End of Year (Must agree with line #6 above)	\$ 176,273	\$ 232,319	\$ 408,592

Service Management Systems, Inc.

YEAR OF REPORT December 31, 2003

## **SCHEDULE "A"**

## SCHEDULE OF COST OF CAPITAL USED FOR AFUDC CALCULATION (2)

CLASS OF CAPITAL (a)	Dollar Amount (1) (b)	Percentage of Capital 0	Actual Cost Rates (d)	Weighted Cost [c x d] (e)
Common Equity		%	%	%
Preferred Stock	_	%		%
Long Term Debt			%	%
Customer Deposits		%	%	%
Tax Credits - Zero Cost	<u> </u>	%	- %	
Tax Credits - Weighted Cost		%		
Deferred Income Taxes		%	%	
Other (Explain)				%
Total	\$ -	100.00 %		- %

- (1) Should equal amounts on schedule B, Column (f), Page F-10.
- (2) Must be calculated using the same methodology used to calculate AFUDC rate approved by the Commission.

## APPROVED AFUDC RATE

Current Commission approved AFUDC rate:	None	%
Commission order approving AFUDC rate:		

Service Management Systems, Inc.

(1)

YEAR OF REPORT December 31, 2003

## SCHEDULE "B"

## SCHEDULE OF CAPITAL STRUCTURE ADJUSTMENTS

CLASS OF CAPITAL (a)	PER BOOK BALANCE (b)	0 ADJUSTMENTS (c)	NON-JURIS. ADJUSTMENTS	OTHER (1) ADJUSTMENTS (e)	CAPITAL STRUCTURE USED FOR AFUDC CALCULATION (f)
Common Equity					
Preferred Stock					
Long Term Debt					
Customer Deposits	•				
Tax Credits - Zero Cost					
Tax Credits - Weighted Cost	-				
Deferred Income Taxes					
Other (Explain)					<u> </u>
Total					

Explain below all adjustments made in Column (e):

# WATER OPERATING SECTION

## WATER UTILITY PLANT ACCOUNTS

Acct.	Account Name	PREVIOUS YEAR	ADDITIONS	RETIREMENTS	CURRENT YEAR
(a)	(b)	(c)	(d)	(e) (Note 1)	(f)
301	Organization	\$ 1,050	¢	\$ -	\$ 1.050
302	Franchises		\$	<u> </u>	\$ 1,050
303	Land and Land Rights	62,080			62,080
304	Structure and Improvements	16,415			16,415
305	Collecting and Impounding Reservoirs			_	
306	Lake, River and Other Intakes_				
307	Wells and Springs				230,861
308	Infiltration Galleries and Tunnels				
309	Supply Mains	141,736		_	141,736
310	Power Generation Equipment_				141,730
311	Pumping Equipment		79,025	<del></del>	146,383
320	Water Treatment Equipment	356,506	39,669		396,175
330	Distribution Reservoirs and				
	Standpipes	629,183	-	_	629,183
331	Transmission and Distribution Mains		_		208,096
333	Services	123,204	2	(2,658)	
334	Meters and Meter Installations_	18,825	52	-	18,877
335	Hydrants	6,300	-	-	6,300
339	Other Plant and Miscellaneous  Equipment	1,200	-	_	1,200
340	Office Furniture and Equipment		-		- 1,200
	Transportation Equipment	-			
	Stores Equipment	-			_
343	Tools, Shop and Garage Equipn	-	-		
344	Laboratory Equipment	-	-		<u> </u>
345	Power Operated Equipment	-	-	_	_
346	Communication Equipment	-	-	-	-
347	Miscellaneous Equipment	61	1,054	-	1,115
348	Other Tangible Plant	1,050	_	(1,050)	-
	Total Water Plant	\$ 1,863,925	\$ 119,802	\$ (3,708)	\$ 1,980,019

NOTE: Any adjustments made to reclassify property from one account to another must be footnoted. Note (1): Adjustments to Correct account balances (Accounts 303 & 348) Retirement account 333.

YEAR OF REPORT December 31, 2003

UTILITY NAME: Service Management Systems, Inc.

ANALYSIS OF ACCUMULATED DEPRECIATION BY PRIMARY ACCOUNT - WATER

		Average	Average		Accumulated			Accim Denr
		Service	Salvage	Depr.	Depreciation			Balance
ACCT.		Life in	.u	Rate	Balance			End of year
<u>a</u>	ACCOUNT NAME (b)	Years (c)	Percent (d)	Applied (e)	Previous Year	Debits	Credits	(f-g+h=i)
301	Organization	40	% -	2.50 %	s	- 'S	\$ 44	\$ 674
302	Franchises	•	%					
304	Structure and Improvements	40	% -	2.50 %	12,652		904	13.556
305	Collecting and Impounding							
•	Keservoirs	-		-	1			•
306	Lake, River and Other Intakes	-	% -		r		•	•
307	Wells and Springs	27	% -	3.70 %	146,578		14,190	160,768
308	Infiltration Galleries and		6	70				
C		-	%				•	1
308	Supply Mains	32	%	3.13 %	36,834		5,536	42,370
310	Power Generation Equipment	17	% -	5.88 %	F			
311	Pumping Equipment	17	% -	5.88 %	27,148		1,374	28,522
320	Water Treatment Equipment	17	% -	5.88 %	307,950	1	19,564	327,514
330	Distribution Reservoirs and							
	Standpipes	30	% -	3.33 %	337,152		26,619	363,771
331	Transmission and Distribution	00	8		1		, ,	
C		90	0,		1/01/7		2,551	30,128
333	Services	35	%	2.86 %	42,517	(2,658)	6,087	45,946
334	Meters and Meter Installations	12	% -	8.33 %	6,646	ŧ	1,024	7,670
335	Hydrants	40	%	2.50 %	1,059		158	1,217
339	Other Plant and Miscellaneous Equipment	20	%	5 OO %	510		, 0	670
340	Office Furniture and Equipment	19	%					20 '
341	Transportation Equipment	5	% -					P
342	Stores Equipment	,	% -	%	P			
343	Tools, Shop and Garage Equipment	1	% -	10.00 %	1		1	
344	Laboratory Equipment	1	% -		E .			
345	Power Operated Equipment		% -	% -			F	
346	Communication Equipment	ı	% -	% -				
347	Miscellaneous Equipment	•	% -	% -			73	73
348	Other Tangible Plant	5	% -	20.00 %	1			5
	Totals				\$ 947,253	\$ (2,658)	\$ 78,184	\$ 1,022,779
*	T L - 10 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -							

\* This amount should tie to Sheet F-5 Note: (1) Prior year balance in account 348 reclassified to correct account (Organization - account 301).

## WATER OPERATION AND MAINTENANCE EXPENSE

Acct. No.	Account Name	Amount
601	Salaries and Wages - Employees	\$ 66,290
603	Salaries and Wages - Officers, Directors, and Majority Stockholders	
604	Employee Pensions and Benefits	
610	Purchased Water	
615	Purchased Power	30,941
616	Fuel for Power Production	288
618	Chemicals	6,142
620	Materials and Supplies	22,015
630	Contractual Services:  Billing	1
	Operator and Management	28,310
	Testing	
	- Other	16,488
640	Rents	
650	Transportation Expense	2,304
655	Insurance Expense	3,758
665	Regulatory Commission Expenses (Amortized Rate Case Expense)	5,845
670	Bad Debt Expense	
675	Miscellaneous Expenses	17,364
	Total Water Operation and Maintenance Expense	
	* This amount should tie to Sheet F-3.	

## **WATER CUSTOMERS**

Description (a)	Type of Meter ** (b)	Equivalent Factor (c)	Number of Activ Start of Year (d)	ve Customers End of Year (e)	Total Number of Meter Equivalents (c x e) (f)
Residential Service	_				
5/8"	D	1.0	199	219	219
3/4"	D	1.5	3		
1"	D	2.5	5		
1 1/2"	D,T	5.0	2		
General Service	_ [				
5/8"	D	1.0	!		
3/4"	D	1.5		2	3
1"	D	2.5		5	13
1 1/2"	D,T	5.0		1	5
2"	D,C,T	8.0	4	3	24
3"	D	15.0			
3"	С	16.0			
3"	Т	17.5			
Unmetered Customers		1.0	1		
Other (Specify):	Irrigation	<u>1.0</u>	55	64	64
** D = Displacement		<del></del>			
C = Compound		Total	269	294	328
T = Turbine					

UTILITY NAME: Service Management Systems, Inc.
Aquarina

YEAR OF REPORT December 31, 2003

## PUMPING AND PURCHASED WATER STATISTICS (Potable Water)

		(Potable water)	Recorded	· · · · · · · · · · · · · · · · · · ·	
	Water Purchased For Resale	Finished Water From Wells	Accounted For Loss Through Line Flushing	Total Water Pumped And Purchased	Water Sold To Customers
MONTH (a)	(Omit 000's) (b)	(Omit 000's)	Etc. (Omit 000's) (d)	(Omit 000's) [(b)+(c)-(d)] (e)	(Omit 000's)
		(0)	(α)	(6)	(f)
January	<u>-</u>	1,192	5	1,187	1,187
February	-	1,178	5	1,173	1,173
March		1,192	5	1,187	1,187
April		1,113	5	1,108	1,108
May		820	5	815	815
June		712	5	707	707
July		742	5	737	737
August	<u> </u>	748	5	743	743
September		1,034	5	1,029	1,029
October	·	880	5	875	875
November	-	975	5	970	970
December		1,224	105	1,119	1,119
Total for year	N/A	11,810	160	11,650	11,650
If water is purchased for resale Vendor Point of Delivery	N/A N/A				
If Water is sold to other water utilities below:	utilities for redistrib	ution, list names o	of such		
				<del></del>	

## MAINS (Feet)

Kind of Pipe (Cast Iron, coated steel, etc.)	Diameter of Pipe	First of Year	Added	Removed or Abandoned	End of Year
PVC Potable	8"	600		-	600
PVC -Non Potable	8"	6,976		-	6,976
PVC Potable	6"	12,290		-	12,290
PVC -Non Potable	6"	1,500		_	1,500
DIP Potable	6"	60		-	60
PVC Potable	4"	5,430		-	5,430
PVC Potable	16"	600		-	600
PVC -Non Potable	12"	9,710		_	9,710
PVC Potable	2"	620			620

UTILITY NAME: Service Management Systems, Inc.
Aquarina

YEAR OF REPORT December 31, 2003

## PUMPING AND PURCHASED WATER STATISTICS (Irrigation Water)

		(Irrigation Wate	r)		
MONTH (a)	Water Purchased For Resale (Omit 000's) (b)	Finished Water From Wells (Omit 000's) (C)	Recorded Accounted For Loss Through Line Flushing Etc. (Omit 000's) (d)	Total Water Pumped And Purchased (Omit 000's) [(b)+(c)-(d)] (e)	Water Sold To Customers (Omit 000's) (f)
January	_	10,412	5	10,407	10,407
February		8,208	5	8,203	8,203
March		11,102	5	11,097	11,097
April		11,246	5	11,241	11,241
May	-	13,086	5	13,081	13,081
June	-	10,919	5	10,914	10,914
July		12,476	5	12,471	12,471
August		23,850	5	23,845	23,845
September		16,114	5	16,109	16,109
October	_	15,091	5	15,086	15,086
November		11,261	5	11,256	11,256
December		11,776	5	11,771	11,771
Total for year	_	155,541	60	155,481	155,481
If water is purchased for resal Vendor Point of Delivery  If Water is sold to other wate utilities below:	N/A N/A		of such		

## MAINS (Feet)

Kind of Pipe (Cast Iron, coated steel, etc.)	Diameter of Pipe	First of Year	Added	Removed or Abandoned	End of Year
PVC Potable	8"	600		-	600
PVC -Non Potable	8"	6,976		-	6,976
PVC Potable	6"	12,290		-	12,290
PVC -Non Potable	6"	1,500			1,500
DIP Potable	6"	60		-	60
PVC Potable	4"	5,430		-	5,430
PVC Potable	16"	600		-	600
PVC -Non Potable	12"	9,710		-	9,710
PVC Potable	2"	620			620

UTILITY NAME: Service Management Systems, Inc.
Aquirina

YEAR OF REPORT December 31, 2003

## **WELLS AND WELL PUMPS** (If Available)

(a)	(b)	(c)	(d)	(e)
Year Constructed	1,981	1,981		
Types of Well Construction	1			
and Casing	Deep	Deep		
	Steel	Steel		
Depth of Wells	600'	600'		
Diameters of Wells	12"	12"		
Pump - GPM	Unk	Unk		
Motor - HP	10	10	· · · · · · · · · · · · · · · · · · ·	
Motor Type *	Sub.	Sub.		
Yeilds of Wells in GPD	1.0 MGD	1.0 MGD		
Auxillary Power				
* Submersable, centrifugal, etc.				

## **RESERVOIRS**

(a)	(b)	(c)	(d)	(e)
Description (steel, concrete) Capacity of Tank Ground of Elevated	Concrete .15 MGD Ground	Concrete 1.2 MGD Ground		

## HIGH SERVICE PUMPING

(a)	(b)	(c)	(d)	(e)
MOTORS  Manufacturer Type Rated Horsepower	Unk. Unk. 10	Unk. Unk. 60	Unk. Unk. 60	
(a)	(b)	(c)	(d)	(e)
PUMPS  Manufacturer  Type  Capacity in GPM  Average Number of Hours  Operated Per Day  Auxiliary Power	Unk.			

YEAR	OF	RE	PORT
Decem	ber	31,	2003

UTILITY NAME: Service Management Systems, Inc.	
--	--

## SOURCE OF SUPPLY

List for each source of supply (Ground, Surface, Purchased Water, etc):						
Gallons per day of source Type of source	72,603  Ground  Drinking water	472,000 Ground Irrigation water				

## WATER TREATMENT FACILITIES

List for each Water Treatment Facility:		
Type	Reverse Osmosis	
Make	Basic Technologies	
Permitted Capacity (GPD)	.11 MGD	
High service pumping		
Gallons per minute See Page W-5	Unknown	1
Reverse Osmosis	11 MGD	
Lime treatment		
Unit Rating	N/A	
Filtration		
Pressure Sq. Ft		 
Gravity GPD/Sq. Ft	_	
Disinfection		
Chlorinator	_ X	
Ozone		
Other		
Auxiliary Power	Generator	

YEAR OF REPORT December 31, 2003

## OTHER WATER SYSTEM INFORMATION

	Furnish information below for each system not physically connected with another facility. A separate page should be supplied where necessary.
1.	Present ERC's * the system can efficiently serve 475
2.	Maximum number of ERC's * which can be served475
· 3.	Present system connection capacity (in ERC's *) using existing lines475
4.	Future connection capacity (in ERC's *) upon service area buildout643
5.	Estimated annual increase in ERC's* Approximatly 30
6.	Is the utility required to have fire flow capacity? Yes  If so, how much capacity is required? 20,000 GPM, 1,000 GPM at each hydrant
7.	Attach a description of the fire fighting facilities 33 hydrants; 4 buildings with sprinkler systems
8.	Describe any plans and estimated completion dates for any enlargements or improvements of this system.  Extension of distribution system to serve remaining 168 residential connections.
9.	When did the company last file a capacity analysis report with the DEP? Unk.
10.	If the present system does not meet the requirements of DEP rules, submit the following:
	a. Attach a description of the plant upgrade necessary to meet DEP rules.
	b. Have these plans been approved by DEP?
	c. When will construction begin?
	d. Attach plans for funding the required upgrading.
	e. Is this system under any Consent Order with DEP?
11.	Department of Environmental Protection ID # 3005P00330
12.	Water Management District Consumptive Use Permit # 1719
	a. Is the system in compliance with the requirements of the CUP?  Yes
	b. If not, what are the utility's plans to gain compliance? N/A
	<ul> <li>* An ERC is determined based on one of the following methods:</li> <li>(a) if actual flow data are available from the preceding 12 months:         Divide the total annual single family residence (SFR) gallons sold by the average number of single family residents (SFR) gallons sold by the average number of single family residence customers for the same period and divide the result by 365 days.     </li> </ul>
	(b) If no historical flow data available are available for use:  ERC = (Total SFR gallons sold (omit 000)/365 days/350 gallons per day).

# WASTEWATER OPERATING SECTION

## WASTEWATER UTILITY PLANT ACCOUNTS

		<u> </u>	T	T	
Acct. No. (a)	Account Name (b)	Previous Year (c)	Additions (d)	Retirements (e)	Current Year (f)
351	Organization	\$ 1,050	•	•	4.050
352	Franchises	Ψ 1,030	\$	\$ -	\$ 1,050
353	Franchises Land and Land Rights	33,680			<u> </u>
354	Structure and Improvements	18,769			33,680
355	Power Generation Equipment	10,703			18,769
360	Collection Sewers - Force	206,148		İ	206,148
361	Collection Sewers - Gravity	280,669			280,669
362	Special Collecting Structures		l ——— <u>—</u> —		
363	Services to Customers	165 401		1,426	162.075
364	Flow Measuring Devices	- 100,401		1,420	163,975
365	Flow Measuring Installations	<del></del>			
370	Receiving Wells				
371	Pumping Equipment	50,256		<u> </u>	50,256
380	Pumping Equipment Treatment and Disposal Equipment	1.193.560		·	1,193,560
381	Plant Sewers	- 1,100,000		-	1,193,300
382	Outfall Sewer Lines	157,892	-		157,892
389	Other Plant and Miscellaneous				157,092
1 1	Equipment	698	_	_	698
390	Office Furniture and Equipment				
391	Transportation Equipment	-			
392	Stores Equipment	-			
393	HOOIS, Shop and Garage Equipment	-		-	
394	Laboratory Equipment	-			
395	ir ower oberated routoment	<u> </u>	<del>-</del>		
397	Miscellaneous Equipment  Other Tangible Plant	22,008	52		22,060
398	Other Tangible Plant	3,805			3,805
	Total Sewer Plant	\$ 2,133,936	\$ 52	\$ 1,426	\$ 2,132,562

<sup>\*</sup> This amount should tie to Sheet F-5

UTILITY NAME: Service Management Systems, Inc.

YEAR OF REPORT December 31, 2003

ANALYSIS OF ACCUMULATED DEPRECIATION BY PRIMARY ACCOUNT - WASTEWATER

		Average	Average		Accumulat			Accim Denr
		Service	Salvage	Depr.	•			Balance
Acct.		Life in	<u>=</u>	Rate				End of Year
Š.	Account Name	Years	Percent	Applied	Pre	ar Debits	Credits	(f-q+h=i)
(a)	(a)	(c)	(p)	(e)		(b)	(h)	, (E)
351	Organization	40	-	2.50	%	-	846	846
352	Franchises		•	%	%	1	•	t
354	Structure and Improvements	27	1	3.70	%	16,126	1,043	17,169
355	Power Generation Equipment	1	1	%		,		1
360	Collection Sewers - Force	,	ı	%	83.	83,067	6,370	89,437
361	Collection Sewers - Gravity	40	•	2.50	%	56,016	6,933	62,949
362	Special Collecting							
	Structures (Lift Stations)	1	•	%	%		,	ı
363	Services to Customers	35	•	2.90	%	69,266	6 4,576	72,416
364	Flow Measuring Devices	5	,	20.00	%	1	1	•
365	Flow Measuring Installations	2		%	%	1		•
370	Receiving Wells (Lift Stations)	•	•	%	%	1	•	1
371	Pumping Equipment	40		2.50	%	877	5,458	6,335
380	Treatment and Disposal Equipment	15	•	6.70	1,208,180	180		1,193,560
381	Plant Sewers	•		%	%	1	1	ı
382	Outfall Sewer Lines	•	•	%	147,162	162	8,765	155,927
389	Other Plant and Miscellaneous							
	Equipment	15	•	6.70	%	349	42	391
390	Office Furniture and Equipment	10		10.00	%		•	•
391	Transportation Equipment	5		20.00	%		•	
392	Stores Equipment	,		%	%	-	1	•
393	Tools, Shop and Garage Equipment	10	•	10.00	%			
394	Laboratory Equipment	•		%	%			1
395	Power Operated Equipment	•		%	%	•	•	•
396	Communication Equipment	•	,	%	%	1	•	•
397	Miscellaneous Equipment	•	•	%	%	2,433	1,416	3,058
398	Other Tangible Plant	5		20.00	%	2,093	392	2,485
	Totals				1,585,569	569 16,837	35,841	1,604,573
*	* This amount should tie to Sheet E-5							

This amount should tie to Sheet F-5

Service Management Systems, Inc.

WASTEWATER OPERATION AND MAINTENANCE EXPENSE

Acct. No.	Account Name	Amount
701	Salaries and Wages - Employees	\$ 33,145
703	Salaries and Wages - Officers, Directors, and Majority Stockholders	
704	Employee Pensions and Benefits	1,203
710	Purchased Wastewater Treatment	
711	Sludge Removal Expense	
715	Purchased Power	15,554
716	Fule for Power Production	144
718	Chemicals	3,555
720	Materials and Supplies	14,429
730	Contractual Services:	
	Operator and Management	·
	Testing	
	Other	20.909
740	Rents	
750	_ Transportation Expense	681
755	Insurance Expense	1,879
765	Regulatory Commission Expenses (Amortized Rate Case Expense)	7,079
770	Bad Deht Expense	
775	Bad Debt Expense	(3)
775	Miscellaneous Expenses	8,445
	Total Wastewater Operation and Maintenance Function	
	Total Wastewater Operation and Maintenance Expense  * This amount should tie to Sheet F-3.	\$ 102,801 *
	This amount should lie to Sheet F-3.	

## **WASTEWATER CUSTOMERS**

Description	Type of Meter **	Equivalent Factor	Start of Year	ctive Customers End of Year	Total Number of Meter Equivalents (c x e)
(a)	(b)	(c)	(d)	(e)	(f)
Residential Service					
5/8"	D	1.0	205	239	239
3/4"	D	1.5			
1"	D	2.5			
1 1/2"	D,T	5.0			
General Service					
5/8"	D	1.0			
3/4"	D	1.5	1	2	3
1"	D	2.5	5	5	13
1 1/2"	D,T	5.0	3	1	5
2"	D,C,T	8.0	4	3	24
3"	D	15.0			
3"	С	16.0			
3"	Т	17.5			
Unmetered Customers		1.0			
Other (Specify):					
** D = Displacement					
C = Compound		Total	218	250	284
T = Turbine					

## **PUMPING EQUIPMENT**

992 20 nk. Ui	3			
992 20 nk. Ui	002 Jnk.			
nk. Ui	Jnk.			
nk. Ui	Jnk.			
nk II III				
	Jnk.		_	
<del>~</del>	<del>_</del>		_	<del></del> -
^   <i></i>	<u> </u>	—   ——		
		<del></del>	-	
			_	
	x			

## **SERVICE CONNECTIONS**

	· · · · · ·		120110110				
Size (inches)	4"	5"	6"				
Type (PVC, VCP, etc)	PVC	PVC	PVC			<del></del>	
Average length	20'	20'	20'				
Number of active service					•		
connections	Unk	Unk	Unk				
Beginning of year							
Added during year	<del></del>			<del></del>	<del></del>		<del></del>
Retired during year					<del></del>		
End of year	<del></del>					<b></b>	
Give full particulars			<del></del>			***************************************	<del></del>
concerning inactive							
connections							
3333							
	<del></del>						
							I . <b>i</b>

## **COLLECTING AND FORCE MAINS AND MANHOLES**

	Collecting Mains Force Mains						
Size (inches)	6"	8"	10"		6"		
Type of main	PVC	PVC	PVC		DIP	 	
Length of main (nearest	*****					 	
foot):						1	
Beginning of year	1,720	18,989	2,000		600	1	
Added during year		<u> </u>	<del></del>			 	
Retired during year		. <u></u>				 	
End of year	1,720	18,989	2,000		600	 	
				<del></del>		 	

## MANHOLES:

Size	3'		
Type	Conc.	 	
Number:		 	
Beginning of year	94		
Added during year			
Retired during year		 	
End of year	94	 	

## TREATMENT PLANT

Manufacturer Type "Steel" or "Concrete" Total Capacity Average Daily Flow Effluent Disposal Total Gallons of Wastewater Treated	Schriber Activated Sludge Concrete 99,000 GPD 32,123 Drain Field 11,725,000		
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## MASTER LIFT STATION PUMPS

ManufacturerPM) CapacityPM) Motor:	N/A	 	 	
Manufacturer  Horsepower  Power (Electric or		 	 	
Mechanical)		 	 <del></del>	

## **PUMPING WASTEWATER STATISTICS**

TOWNING WASTEWATER STATISTICS						
	Gallons of	Effluent Reuse	Effluent Gallons			
Months	Treated	Gallons to	Disposed of			
	Wastewater	Wastewater Customers				
January	1,192,000	None	1,192,000			
February	1,178,000		1,178,000			
March	1,192,000		1,192,000			
April	1,113,000		1,113,000			
May	820,000		820,000			
June	712,000		712,000			
July	742,000	***	742,000			
August	748,000	**	748,000			
September	1,034,000		1,034,000			
October	880,000		880,000			
November	975,000		975,000			
December	1,139,000		1,139,000			
			1,139,000			
Total for year	11,725,000		11,725,000			

If Wastewater Treatment is purchased, indicate the vendor:

Service Management Systems, Inc.

YEAR OF REPORT December 31, 2003

## OTHER WASTEWATER SYSTEM INFORMATION

Furnish information below for each system. A separate page should be supplied where necessary.				
Present ERC's * that system can efficiently serve.	284			
2. Maximum number of ERC's * which can be served.	354			
3. Present system connection capacity (in ERC's *) using existing	lines.	354		
4. Future system connection capacity (in ERC's *) upon service area buildout. 663				
5. Estimated annual increase in ERC's * .	Approximatly 30			
8. Describe any plans and estimated completion dates for any enlargements or improvements of this system.  Collection system expansion to serve remaining 168 residential connections.				
<ul> <li>7. If the utility uses reuse as a means of effluent disposal, attach a list of the reuse end users and the amount of reuse provided to each, if known.</li> <li>8. If the utility does not engage in reuse, has a reuse feasibility study been completed?</li> </ul>				
9. Has the utility been required by the DEP or water management district to implement reuse?  Yes				
If so, what are the utility's plans to comply with the DEP?	When flows reach	99,000 GPD		
10. When did the company last file a capacity analysis report with the DEP?  N/A				
<ul> <li>11. If the present system does not meet the requirements of DEP r</li> <li>a. Attach a description of the plant upgrade necessary to meet the</li> <li>b. Have these plans been approved by DEP?</li> <li>c. When will construct N/A</li> </ul>				
d. Attach plans for funding the required upgrading.	N/A			
e. Is this system under any Consent Order of the DEP?	N/A			
11. Department of Environmental Protection ID #	3005P00330			
Use one of the following methods:				
<ul> <li>(a) If actual flow data are available from the present of the presen</li></ul>	ge number of single f	family residence customers for the same		

## **CERTIFICATION OF ANNUAL REPORT**

I HEREBY CERTIFY, to the best of my knowledge and belief:

3.

( )

YES	NO				
( ×)	( )	Accou	The utility is in substantial compliance with the Uniform System Of Accounts prescribed by the Florida Public Service Commission in Rule 25-30.115 (1), Florida Administrative Code.		
YES (X)	NO ( )		The utility is in substantial compliance with all applicable rules and orders of the Florida Public Service Commission.		
YES (X)	NO ( )	conce practi	There have been no communications from regulatory agencies concerning noncompliance with, or deficiencies in, financial reporting practices that could have a material effect on the financial statement of the utility.		
YES (X)	NO ( )	opera inform affairs	The annual report fairly represents the financial condition and results of operations of the respondent for the period presented and other information and statements presented in the report as to the business affairs of the respondent are true, correct and complete for the period for which it represents.		
	ITEMS CE	RTIFIED	$\cap$ $\cap$		
1. ( X )	2. ( X )	3. ( X )	4. (X)		
			(signature of thief executive officer of the utility)		

(signature of chief financial officer of the utility)

\* Each of the four items must be certified YES or NO. Each item need not be certified by both officers. The items being certified by the officer should be indicated in the appropriate area to the left of the signature.

Notice:

1.

)

2.

( )

Section 837.06, Florida Statutes, provides that any person who knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his duty shall be guilty of a misdemeanor of the second degree.