

The Gold Standard: The Pursuit of Regulatory Excellence!

(Time: 30 minutes)

Presenter: Commissioner Lisa Edgar – Florida Public Service Commission and Immediate Past President of NARUC

In the Gold Standard – The Pursuit of Regulatory Excellence, Commissioner and former National Association of Regulatory Utility Commissioners (NARUC) President, Lisa Edgar will share her experience of regulatory excellence.

In her third term at the Florida Public Service Commission and the 2015 President of the NARUC, Commissioner Edgar's discussion will include practical suggestions for improving and enhancing professional and regulatory skills. Commissioner Edgar will draw on her experience and knowledge in discussing how to be an effective regulator while balancing the needs of the state, the utilities, the consumer and the law.