

REVIEW OF FLORIDA CITY GAS DISTRIBUTION FACILITY INSPECTIONS

MARCH 2014

BY AUTHORITY OF THE FLORIDA PUBLIC SERVICE COMMISSION OFFICE OF AUDITING AND PERFORMANCE ANALYSIS

REVIEW OF FLORIDA CITY GAS DISTRIBUTION FACILITY INSPECTIONS

JERRY HALLENSTEIN SENIOR ANALYST

SOFIA DELGADO PERUSQUIA PUBLIC UTILITY ANALYST I

MARCH 2014

BY AUTHORITY OF THE STATE OF FLORIDA PUBLIC SERVICE COMMISSION OFFICE OF AUDITING AND PERFORMANCE ANALYSIS

PA-13-10-005

TABLE OF CONTENTS

CHAPTER

1.0	EXECUTIVE SUMMARY							
	1.1	Purpose and Objectives	3					
	1.2	Scope	3					
	1.3	Methodology	4					
	1.4	Observations	4					
2.0	ORG	ANIZATION AND TRAINING						
	2.1	Organization	7					
	2.2	Third Party Contractor	10					
	2.3	Employee Training	11					
3.0	INSP	ECTION PROCESS AND RECORD-KEEPING						
	3.1	Leak Survey and Repairs	13					
	3.2	Cathodic Protection	15					
	3.3	Odorization Inspections	17					
	3.4	Atmospheric Surveys	18					
	3.5	Regulator Stations Inspections	18					
4.0	MAN	AGEMENT REPORTS						
	4.1	Southern Operations Monthly Meeting	21					
	4.2	DOT Annual Reports	21					
5.0	CAN	NOT GAIN ENTRY PROCESS						
	5.1	Cannot Gain Entry Study 2010	23					
	5.2	Progress since 2010	23					
6.0	Сом	PLIANCE INSPECTIONS AND INTERNAL AUDITS						
	6.1	Compliance Inspection Process	25					
	6.2	Internal Audit Process	26					
7.0	APPE							
	7.1	Commission Rules and Related Statutes	27					

1.0 EXECUTIVE SUMMARY

1.1 PURPOSE AND OBJECTIVES

In November 2013, the Florida Public Service Commission's (Commission) Office of Auditing and Performance Analysis initiated an audit to examine the processes, systems, and internal controls used by Florida City Gas (FCG or the company) to perform inspections of its distribution facilities. FCG is a subsidiary of AGL Resources, and is headquartered in Hialeah, Florida.

The purpose of the audit was to assess the company's compliance with the Florida Administrative Code (F.A.C) regarding the inspection of natural gas services and to determine the adequacy of the company's management oversight.' The specific objectives of the audit were to:

- Determine the company's compliance with Chapter 25-12, Florida Administrative Code, Safety of Gas Transportation by Pipeline.
- Determine if the company is adequately managing the inspection of its distribution facilities in compliance with the company's operational policies and procedures.
- Assess the company's current practices for tracking and recording inspections of distribution facilities.
- Assess the company's employee training program for leak surveying.
- Identify internal control deficiencies, operational issues, or possible corrective actions regarding the inspection of its distribution facilities.

1.2 SCOPE

Given these objectives, the scope of the audit focused on the company's organization responsible for maintaining the gas pipeline infrastructure and repair of gas leaks. Commission audit staff paid specific attention to whether the company's gas inspection programs are operating effectively to ensure compliance with the Florida Administrative Code and the company's operating policies and procedures.

Additionally, audit staff examined the different data systems the company uses to track the progress of its facility inspection activities, including the internal controls to validate that inspection work was performed correctly. Commission audit staff analyzed the following areas as they relate to the company's field operations for the period 2010 through 2014:

 Completion of distribution facilities inspections in compliance with Commission rules

¹ The Minimum Federal Safety Standards and reporting requirements for pipeline facilities and transportation of gas prescribed by the Pipeline and Hazardous Materials Safety Administration in 49 Code of Federal Regulations (C.F.R.) 191 and 192 are adopted and incorporated by reference as part of Chapter 25-12 of the F.A.C.

record-keeping systems provide FCG with effective and efficient management oversight of the inspection and repair programs. The record-keeping process for each inspection program is discussed throughout Chapter 3.0.

1.4.3 DESERVATION 3

Florida City Gas and AGL Resources provide effective employee training and education.

FCG's employee training is handled and monitored by AGL Resources' corporate offices. All employee training is documented in two databases that allow employees access to resources for professional development and allow management to monitor training compliance and identify employees due for training. AGL Resources employs a corporate on-site trainer to track the compliance of all employee training, to perform the necessary training, and to review training reports with directors and supervisors on a regular basis. Employee training is discussed further in Chapter 2, section 2.3.

1.4.4 OBSERVATION 4

Florida City Gas maintains an open line of communication between uppermanagement and each of the distribution operations.

AGL Resources' Vice President and Director of Operations holds monthly meetings with management from the three utilities in AGL Resources' southern region, which includes FCG. Management from each utility is responsible for presenting key information pertaining to the status of all distribution operations. Reports presented include the results of inspected facilities, the completion of work compared to forecasted volumes, and leak discovery trends by grade and location. Audit staff believes the monthly meetings foster a team atmosphere and provides FCG with clear and timely feedback to assure goals are met. FCG's management reporting process is discussed further in Chapter 4.0, section 4.1.

1.4.5 OBSERVATION 5

Florida City Gas successfully targets surveys of customer premises identified as Cannot Gain Entry.

In 2010, FCG performed a study and found a high rate of leak surveys that acquired a Cannot Gain Entry (CGE) status. An example of a common entry barrier that triggers a CGE status is a locked gate. FCG found that approximately five percent of the customer premises surveyed in 2010 obtained a CGE status. In response, FCG increased its efforts to reduce the number of CGEs. The company has made numerous system enhancements to better capture the CGE process as well as scheduling Saturday surveys to target only CGEs. By 2012, FCG successfully conducted a leak survey for 95 percent of the customer premises that had acquired a CGE status. As of February 2014, FCG reported a 78% success rate for total CGEs discovered in 2013, but the company is continuing to work 2013 CGEs through March 2014. FCG's CGE process is discussed throughout Chapter 5.0.

1.4.6 DESERVATION 6

Florida City Gas should develop an electronic database to capture all service line locations.

Gas <u>service</u> lines connect to a meter that delivers natural gas to individual customers. The distribution lines, also known as <u>mains</u>, operate at an intermediate pressure. FCG's inhouse electronic management program is integrated with an electronic Geographical

2.0 ORGANIZATION AND TRAINING

2.1 ORGANIZATION

FCG provides transportation and sales of natural gas to over 104,000 residential, commercial, and industrial customers in Miami-Dade, Brevard, and St. Lucie counties. As of year-end 2012, the company had 3,400 miles of main and 127,238 service lines. FCG's Miami-Dade territory is the largest territory being comprised of 72,111 service lines alone.

Exhibit 1 depicts the organization responsible for FCG's distribution operations. The Executive Vice President and Senior Vice President are located in Atlanta and oversee all aspects of operations for the three utilities in AGL Resources' southern region: Atlanta Gas and Light, Florida City Gas and Chattanooga Gas. The Vice President of Operations is responsible for the day-to-day operations of Atlanta Gas and Light and Florida City Gas including safety, compliance, and financial performance. The Director of Operations, located in Hialeah, is responsible for regulatory compliance and oversight of FCG's operations. Five Operations Supervisors, three in Miami and one each in the Brevard and Port St. Lucie territories, report to the Director. The primary areas of responsibility for FCG distribution operations are:

- Maintenance of mains and services
- Leak repairs
- Atmospheric corrosion inspection
- Meter reading
- Service activations and deactivations
- Pipe locating
- Rerouting of services and mains

Exhibit 2 depicts the organization responsible for providing leak survey support services and corrosion control to FCG. With the exception of the leak survey contractors and the Corrosion Technicians shown in the exhibit, these positions are located in Atlanta. The Executive Vice President and Senior Vice President positions are the same as those shown on **Exhibit 1**. The Vice President Compliance and Technical Services is responsible for oversight of the corrosion control and leak survey programs for each of AGL Resources' three utilities as well as developing new initiatives to improve business and IT systems. The Managing Director of System Integrity is responsible for assessing and mitigating pipeline risks through oversight of the leak survey and corrosion control programs. The Manager, Leak Operation & Analysis Program is responsible for planning, scheduling, tracking, and reporting the progress of FCG's leak survey program including oversight of the third-party firm contracted to conduct leak surveys for FCG. Similarly, The Manager of Corrosion Control is responsible for scheduling, tracking, and reporting the program.



ORGANIZATION AND TRAINING

- Cannot Gain Entry (CGE)- Measures ability to complete surveys and minimize the number of CGEs that enter the process. Measure of contractor's ability to successfully complete CGEs utilizing the approved process.
- Productivity- Measures ability to utilize resources to reduce overall costs.
- Service Center Satisfaction- Customer satisfaction surveys administered by AGL Resources.

2.3 EMPLOYEE TRAINING

FCG's employee training is handled by AGL Resources' corporate offices. Employees receive baseline training in both technical and safety areas. In addition, each employee also takes courses on specific qualifications tied to their job descriptions. This training is primarily taught in AGL Resources' facilities in Atlanta. Employees are able to take more qualification courses over time to further their advancement in the company. The third-party contractors are responsible for the training of their employees. However, AGL Resources does require the contractors to be trained on company specifics.

AGL Resources uses two databases to track all employee training. Both databases are accessible to all management. These include:

- ELM- Enterprise Learning Management was implemented 2½ years ago and contain all employee training data. ELM also provides access to resources for professional development and allows enrollment in new courses.
- BI- Business Intelligence is an application that draws data from ELM and displays it in a dashboard format. Supervisors monitor these dashboards daily. BI also determines training compliance and identifies employees coming due or past due on training.

AGL Resources assigns an on-site trainer to each of its three utilities. The on-site trainer's main responsibilities are to track the compliance of all employee training, to perform the necessary training, and to review training reports with the Director and supervisors on a regular basis. The Director receives monthly and bi-weekly reports from the local trainer. Training qualifications are reviewed at the weekly staff meeting. The trainer also works with the supervisors to develop documentation for performance and training verification as well as to schedule training for their employees. Supervisors are responsible for tracking the compliance of all training and qualification for their respective employees.

3.0 INSPECTION PROCESS AND RECORD-KEEPING

3.1 LEAK SURVEYS AND REPAIRS

Rule 25-12.040 of the F.A.C. (Leak Surveys, Procedures and Classification) requires FCG to perform leak surveys at intervals not exceeding 15 months but at least once each calendar year for the following service areas:

- Principal business districts, master meter systems, and places where the public is known to congregate frequently.
- Where pipeline facilities, including service lines, are located under surfaces of such construction that little opportunity is afforded for a leak to vent safely.

Additionally, for pipeline facilities not included in the above categories (i.e., residential customers) the Rule requires leak surveys to be conducted at intervals not exceeding three years on bare metallic, galvanized steel, and coated tubing pipelines. For all remaining pipeline systems (i.e., plastic pipeline), leak surveys should be conducted at intervals not exceeding five years.

To comply with these requirements, FCG has implemented a comprehensive in-house electronic management program to schedule, track, and monitor the progress of leak surveys. The program, called ELROY (Effective Leak Reporting Over Years), interfaces with an electronic grid mapping system of mains (GIS) that allows for surveys to be tracked (i.e. transmission vs. distribution, protected vs unprotected, business vs non-business).² The locations of FCG's service lines are currently captured on paper. The company is currently in the process of uploading these service cards into an electronic database.

Map grids are assigned daily to leak survey technicians. A gas leak survey is performed using a sophisticated handheld flammable ionization device, referred to as a Flame Pack. The Flame Pack is equipped with an audible alarm that alerts the technician if a leak is detected. With the Flame Pack in hand, the technician walks along the gas mains and service lines denoted on the map grid they received. Technicians carry a handheld Personal Digital Assistant (PDA) in the field. The technician uses the device to record pertinent information regarding the area surveyed, such as the date surveyed, condition of the premise, and whether a gas leak was detected. Once the survey is complete, the technician, through the PDA, uploads the survey results into the ELROY system database.

If a leak is identified, the ELROY system is interfaced with a Compliance Tracking System (CTS) to record the repair due date and electronically generate a work order to be scheduled in one of the company's work order systems; Work Management Information System (for below-ground repairs) or Mobility (for above-ground repairs). Both the Work Management Information System and Mobility automatically update FCG's Compliance Tracking System with repair information and completion date.

² Gas mains are distribution lines that carry gas from one point to another acting as a common source of supply for more than one service line. Gas services are pipelines that carry gas from the main to the customer meter.

Rule 25-12.040 of the F.A.C. (Leak Surveys, Procedures and Classification) requires FCG to repair leaks within an allotted time according to the following categories:

- Grade 1 Leak- a leak of gas that represents an existing or probable hazard to persons or buildings requires immediate attention until it is no longer hazardous.
- Grade 2 Leak- a leak that is not a threat to persons or property at the time of detection shall be repaired within 90 days from the date the leak was originally located, unless due to resurvey the leak is reclassified as a Grade 3 leak.
- Grade 3 Leak- a leak that is not a threat to persons or property at the time of detection. Above-ground leaks shall be repaired within 90 days from the time originally located unless the leak is upgraded or does not produce a positive leak indication during resurvey.

Exhibit 4 illustrates FCG's compliance with the timeliness of leak repairs. Grade 1 and Grade 3 leaks over the years 2010 to 2013 have been repaired before or on the compliance date. The company's compliance rate for Grade 2 leaks has fallen from a high of 95.8% in 2011 to 89.4% in 2013. The leak repairs that are non-compliant were repaired, but were not repaired within the 90 days to comply with the F.A.C. According to FCG, the company makes every effort to be 100% compliant in the management of all leaks regardless of the grade. The three primary factors associated with not reaching 100% compliance from 2010 to 2014 are: the particular areas being surveyed in the recent 5-year cycle resulted in an increase in leaks discovered; the inability to access customer premises (CGEs) to make the necessary repairs within the compliance timeline and the training issue the Company had with its contractor regarding the discovery of leaks (as discussed Chapter 2, section 2.2), which the Company has proactively addressed. However, overall, FCG has maintained 93% or better compliance for the overall repair of all leaks.

		Compli	FL ANCE D	ORIDA CIT F LEAK RE 2010-20	Y GAS PAIRS T 13	IMELINES		
		2010	2	2011	2	012		2013
Leak Grades	Total Leaks Found	Percent Compliant	Total Leaks Found	Percent Compliant	Total Leaks Found	Percent Compliant	Total Leaks Found	Percent Compliant
1	72	100%	79	98.7%	82	100%	200	100%
2	409	93.8%	194	95.8%	118	91.5%	188	89.4%
3	3809	93.4%	3346	99.4%	2939	98%	5832	95.8%
Total	4290	93.5%	3619	99.2%	3139	97.9%	6220	95.8%

Ехнівіт 4

Source: Document Request Response 2-5.

3.2 CATHODIC PROTECTION

Rule 25-12.052 F.A.C. (Corrosion Control Criteria for Cathodic Protection of Buried or Submerged Metallic Pipeline) requires FCG to perform an inspection on each pipeline that is

Cı	MPLIAN	CE OF C/	FLO ATHODIC 2	RIDA CIT ^V PROTECT	Y GAS Ion Insp 13	ECTIONS	TIMELINE	99
	20	10	201	11	20	12	20	13
	Number of Inspect.	Percent Compliant	Number of Inspect.	Percent Compliant	Number of Inspect.	Percent Compliant	Number of Inspect.	Percent Compliant
Test Points (Annually)	1502	100%	1899	100%	1649	100%	1701	100%
Isolated Services (10 Year Intervals)	25	108%*	62	326%*	28	147%*	18	105%*
Rectifiers (Every 2 months)	240	102%*	428	100%	279	100%	294	105%*
Casings (Annually)	60	100%	67	100%	71	100%	72	100%
Total	1827	100%	2276	102%*	2027	100%	2085	100%

*Note: For areas that exceeded 100% compliance, FCG performed more inspections than were required. EXHIBIT 5 Source: Document Request Response 1-2d

3.3 ODORIZATION INSPECTION

Rule 25-12.055 of the F.A.C. (Odorization of Gas) requires FCG to intentionally odorize all gas transported at a concentration readily detectable at a gas and air mixture of one-fifth of the lower explosive limit. To comply with the rule, FCG performs odorization testing to verify the levels of mercaptan, the required odorant for identifying leaking gas. At least twelve times per calendar year, at intervals not exceeding forty-five days, FCG is required to sample gas distributed downstream of all injection points to ensure the presence of odorant in a concentration that is in accordance with the this rule. The testing of samples must be conducted using equipment manufactured specifically for odorant testing. FCG also requires its technicians to identify whether odor is detected whenever they have access to gas escaping the system.

FCG tracks inspections of its odorizers in the company's Compliance Tracking System (CTS). In addition, FCG's work order systems (Work Management Information System and Mobility) are used to record instances of odor that is detected whenever an employee has access to gas escaping the system. As shown in **Exhibit 6**, Florida City Gas' odorization inspections were 100% compliant in 2012 and 2013.

- In good mechanical condition
- Adequate in capacity and reliability of operation
- Set to function at the correct pressure
- Properly installed and protected from vehicular traffic, dirt, liquids, icing and other conditions that might prevent proper operation

FCG's Compliance Tracking System determines the schedule for regulator inspections. Inspections are assigned to Pressure Control Specialists based on the due date. Work is recorded initially on paper, then entered into the company's Compliance Tracking System. The Compliance Tracking System updates the record in the system and interfaces with FCG's Work Management Information System for regulators in need of repair.

As shown in **Exhibit 7**, FCG's regulator inspections are 100% compliant with federal regulation.

	COMPLIA	I NCE OF R	FLORIDA I EGULATOI 2010-	CITY GAS R INSPECT 2013	TIONS TIM	ELINESS	
201	10	201	1	20	12	201	3
Number of Inspections	Percent Compliant	Number of Inspections	Percent Compliant	Number of Inspections	Percent Compliant	Number of Inspections	Percent Compliant
95	100%	94	100%	97	100%	110	100%

EXHIBIT 7

Source: Document Request Response 2-4(b)

4.0 MANAGEMENT REPORTS

4.1 SOUTHERN OPERATIONS MONTHLY MEETING

AGL Resources holds monthly meetings to discuss the status report on all distribution operations including, inspections and repairs. Attendees include AGL Resources' vice presidents, each southern utility's directors, managers of leak survey and corrosion control, and managers of other operation services. The leak survey managers present compliance charts, CGE counts and success rates, year-to-date main leaks found, year-to-date meter leak comparison, and a monthly trend of active leak counts. The Distribution Integrity Management Program team reports leak discovery rates, leak repair counts, work order management audits, and other key information pertaining to the integrity and reliability of the systems.

The Manager of Corrosion Control uses a set of metrics to track and report the status of all corrosion control activities. The metrics are created by in-house performance metric software. The software is connected to the Cathodic Protection Data Manager (CPDM) database. All data entered into CPDM is automatically uploaded into the monthly metrics. A sample of the reports available in Monthly Metrics includes:

- Number of Active Facilities Inspected year-to-date
- Number of reads that must be completed in the upcoming month
- Number of coded reads entered in the database
- Number of isolated services due

4.2 DOT ANNUAL REPORT

Florida City Gas' U.S. Department of Transportation (D.O.T.) annual reports are prepared by AGL Resources' compliance department. An FCG annual report is filed for the entire company as well as three separate reports for each one of its service centers, Miami, Brevard, and Port St. Lucie. The preparation and collection of data for this report is extracted from the company's many record-keeping systems such as GIS and Compliance Tracking System.

The D.O.T. annual report tracks the quantity, material, and age of the pipeline. Most of FCG's infrastructure is plastic and coated steel pipeline. The company has a pipeline replacement program, Distribution Integrity Management Program, to replace bare steel pipes with either plastic or coated steel. Bare steel and cast iron pipeline is more susceptible to leaks and corrosion. FCG plans to replace the last 14 miles by the end of 2014. Since 2010, the company has replaced over 32 miles of bare steel and cast iron pipelines.

FCG's annual report to the D.O.T. provides the total number of reported leaks for both mains and service pipelines. Additionally, The D.O.T. report breaks down the total number of leaks into eight cause categories and identifies whether the reported leak was considered to be hazardous. Hazardous leaks are identified when a technician can see, hear, or smell gas.

Exhibit 8 shows the total number of leaks FCG identified, by cause category, over the period 2010 through 2012.⁴ Over the three year period, the leading cause categories for main leaks were excavation damage (126), equipment damage (75), and "other" (69). Examples of

⁴ FCG's 2013 Annual Report to the U.S. Department of Transpiration will not be available until March 2014.

5.0 CANNOT GAIN ENTRY PROCESS

5.1 CANNOT GAIN ENTRY STUDY 2010

During the leak survey process, technicians are required to survey all mains, services, and meter sets. If circumstances prevent entry or access to the meter, the service or meter set acquires a Cannot Gain Entry (CGE) status. The CGE status is recorded in the technicians handheld PDA and linked to FCG's ELROY system for monitoring and tracking. An example of a common entry barrier that would trigger a CGE status is a locked gate.

In 2010, FCG performed a study and found that a high rate of CGEs existed. Approximately five percent, or 2,229, of the total customer premises in FCG's territory acquired a CGE status. The study also indicated that FCG had the highest rate of CGE's in all of AGL Resources' service territories.

In response to the high rate of CGES, FCG instituted a series of weekend blitzes by engaging in targeted surveys of premises in CGE status. Beginning in November 2010, FCG conducted visits on weekends when customers were more likely to be home, thereby increasing the chance that technicians could gain access to previously unavailable meters. Customers were made aware of FCGs impending surveys via telephone calls, letters, door tags, and post cards. FCG makes three attempts, on average, to gain access in order to survey customer premises in CGE status. FCG's weekend blitzes proved to be successful. Of the 2,229 CGEs discovered, the company had a 51% success rate in conducting a leak survey.

5.2 PROGRESS SINCE 2010

Since 2010, FCG has continued its efforts to reduce the number of CGEs. The company has since made system enhancements to better capture the CGE process. Enhancements include upgrading its leak repair (ELROY), work order management (WMIS), and customer information (CIS) systems to accurately capture CGE attempts and CGE success rates. Additionally, the company has replaced the weekend blitzes with scheduled Saturday surveys to target only CGEs. As a last resort, FCG has created a policy in accordance with its tariff to remove the customer's meter and cap their line after several attempts to gain entry and notices were left at the premises. "The Customer... shall give Company employees and representatives access to the Customer's premise so that the Company may operate, inspect, and maintain its facilities. Failure to grant access could result in disconnection of service."

Exhibit 9 depicts FCG's CGE success rate for each year 2010 through 2013. In 2012, the company succeeded in performing a leak survey in 95% of the premises that acquired a CGE status. As of February 2013, FCG reported a 78% success rate for total CGEs discovered in 2013. It should be noted that 2013 was the beginning of the new five-year leak survey cycle for residential customers. According to FCG, the spike in the total number of CGEs shown for 2013 is attributed to the neighborhood that was surveyed, which has a higher concentration of CGEs. FCG will continue efforts to address and resolve the 2013 CGEs through March 2014.

6.0 COMPLIANCE INSPECTIONS AND INTERNAL AUDITS

6.1 COMPLIANCE INSPECTION PROCESS

AGL Resources' Technical Standards Group is responsible for conducting compliance audits for each utility in the southern region. Each audit consists of a checklist of items to be performed to ensure compliance with the corporate Operations Procedure Manual and Title 49 of the Code of Federal Regulations Part 192 of the Minimum Federal Safety Standards.

Exhibit 10 shows the compliance audits conducted on FCG's Miami-Dade, Brevard, and Port St. Lucie territories from 2010 to 2013. A service territory may be subject to either a partial or full audit. A partial audit is comprised of either a records or field inspection. A full audit is comprised of both types of inspections. Topics covered in the audit include leak surveys, distribution work orders, service cards, corrosion inspections, and cathodic protection rectifiers.

	Com	FLORII IPLIANCE 20	DA CITY G AUDIT INS 10-2013	AS	
		2010	2011	2012	2013
P	artial Audit				
	Miami		an ferral for		
	Brevard	and the second	Х	of gugan range	GUNAS S
	Port St. Lucie		х		1
F	ull Audit	R. A. HANGER			
	Miami			X	
	Brevard	Х			
	Port St. Lucie	Х			
EXHIBIT 10 Source: Document Request Respon					

An example of issues identified within the audits include documentation and updating of system records, continual training, and streamlining processes. Audit findings that require corrective action are entered into an Action Item Matrix for FCG to monitor the status of actions completed. The Action Item Matrix resides on a SharePoint site accessible to all management levels and the Technical Standards Group.

According to AGL Resources, compliance audits are conducted on an as-needed basis due to limited resources. While attempting to cover all the geographic divisions within AGL Resources, the Technical Standards Group determines the frequency of compliance audits based on the performance of each service center. This approach resulted in no compliance audits being performed in 2013. Audits of the Port St. Lucie and Brevard service centers are currently being performed and will be completed by the end of the first quarter of 2014. Commission audit staff believes a more proactive approach should be considered. Audit staff recommends that AGL Resources examine the feasibility and cost-effectiveness of adding more resources for conducting compliance audits on a consistent basis.

7.0 APPENDIX

APPENDIX 1 COMMISSION RULES AND RELATED STATUTES

Chapter 25-12, F.A.C. contains the Florida Public Service Commission rules for Safety of Gas Transportation by Pipeline. Commission rules adopt the Minimum Federal Safety Standards and reporting requirements for pipeline facilities and transportation of gas prescribed by the Pipeline and Hazardous Materials Safety Administration in Chapter 49 of the Code of Federal Regulations (CFR), parts 191 and 192 (2011). These chapters of the CFR are represented and adopted within the Commission rules.

The specific parts of chapter 25-12 reviewed by staff during this audit include:

Rule 25-12.040 - Leak Surveys, Procedures and Classifications requires the utility to perform gas leak surveys at least once each calendar year, not to exceed 15 months, in certain locations. Surveys of bare metallic, galvanized steel, and coated tubing pipelines must be conducted at an interval not to exceed three years. Remaining system pipeline must be surveyed every five years, or more frequently if experience requires. The rule requires a leak classification system to be used on all leak records and reports based upon a grade 1, grade 2, or grade 3 type leak. The adequacy of all leak repairs is required to be checked immediately after being completed, and the date and status of rechecks are to be recorded on the leak repair records.

<u>**Rule 25-12.050 - Facility Identification**</u> requires that gas service line valves at multi-service installations such as apartment buildings be plainly marked by a metal tag or other permanent means designating the building or part of the building being served. However, the meter may be marked in lieu of the service line. The marking of each customer meter, gas regulating station, or above ground gas transport facility must be permanently marked to identify the operator's name and phone number. Marking will be by metal signs, line markers, plastic decals, or other appropriate means.

Rule 25-12.052 - Corrosion Control Criteria for Cathodic Protection of Buried or Submerged Metallic Pipeline provides the criteria for proper cathodic protection of steel, cast iron, and ductile iron pipeline. Cathodic protection is used to prevent and deter the potential corrosion of metal pipeline facilities. A negative cathodic voltage of at least 0.85 volt, must be made with the protective current applied in accordance with Appendix D to Part 192, Title 49, Code of Federal Regulations (2011). This is the only criteria accepted for determination of the degree of cathodic protection for externally coated buried or coated submerged pipelines installed after June 1, 1975. The criteria for bare and essentially bare ineffectively coated metallic gas pipelines installed prior to July 31, 1971 require a net protective current from the electrolyte into the structure surface at predetermined current discharge points to protect the pipeline from corrosion. Each pipeline under cathodic protection is required to be tested at least once each calendar year, within an interval not to exceed 15 months to determine whether protection is in compliance with the Rule. If gas leakage from active corrosion is discovered on a pipeline, the utility is required to take subsequent corrective actions including cathodic protection to repair the leakage conditions. Repairs are required to be completed, or substantial progress toward correcting the deficiencies must be made within three months.

<u>Rule 25-12.053 - Cathodic Protection – Electrical Survey</u> requires each utility operator to have a comprehensive written procedure to evaluate electrical survey data on cathodically

Title 49 Part 192.479 – Pressure Limiting and Regulating Stations: Inspection and Testing

requires each pressure limiting station, relief device, and pressure regulating station and its equipment to be inspected every calendar year at intervals not exceeding 15 months. Operators must determine that it is in good mechanical condition such as being adequate from the standpoint of capacity and reliability of operation for the service in which it is employed.