

Facts and Figures of the Florida Utility Industry 2026



	Jul	Aug	Sep	Oct
201.00	333.00	375.00	33.00	45.00
98.00	242.00	111.00	238.00	123.00
122.00	123.00	333.00	110.00	125.00
	111.00	125.00	84.00	426.00
		33.00	109.00	98.00
		977.00	574.00	817.00

This publication is a reference manual with information about the electric, natural gas, telecommunications, and water and wastewater industries in Florida. Information was compiled from reports prepared by the Florida Public Service Commission, state and federal agencies, and utility industry sources. If you have questions about this publication, please contact:

**Office of External Affairs
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
(850) 413-6482**

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Florida Electric Industry

Regulatory Authority

Pursuant to Chapter 366, Florida Statutes (F.S.), in 2025, the Florida Public Service Commission (FPSC) has regulatory authority over:

- **4 investor-owned electric companies** (all aspects of operations, including rates and safety)
- **35 municipally owned electric utilities** (limited to safety, rate structure, territorial boundaries, bulk power supply, operations, and planning)
- **18 rural electric cooperatives** (limited to safety, rate structure, territorial boundaries, bulk power supply, operations, and planning)

Generating Capacity

(Utility and Non-Utility)
As of December 31, 2024

- Summer: 63,458 Megawatts (MW)
- Winter: 62,485 MW*

**Transmission Capability
for Peninsular Florida**

- Import: Summer 2026: 2,700 MW
Winter 2026/27: 3,900 MW
- Export: Summer 2026: 3,200 MW
Winter 2026/27: 0 MW**

* Generating capacity is higher in winter due to thermodynamics/cooling water.

** Due to generation changes and transmission reconfigurations.

Sources:

Review of the 2025 Ten Year Site Plans of Florida's Electric Utilities, November 2025

https://www.floridapsc.com/pscfiles/website-files/PDF/Utilities/Electricgas/TenYearSitePlans/2025/FRCC_RLRP.pdf#page=81

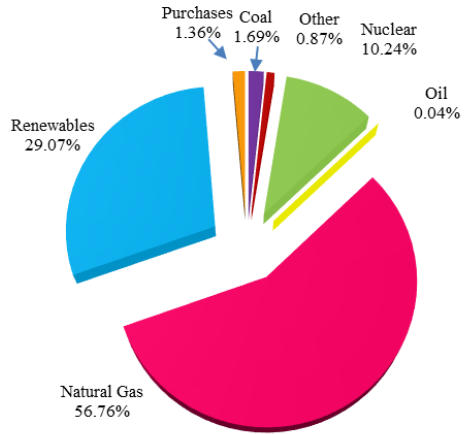
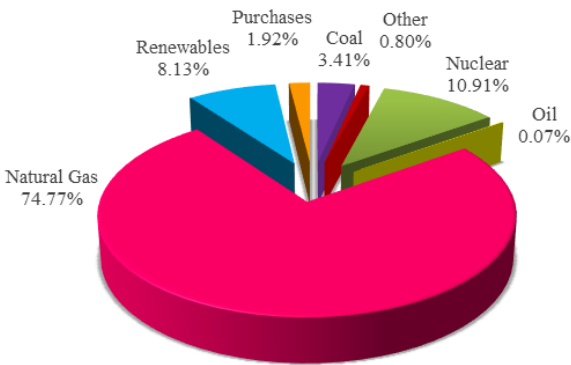
FPSC Annual Report 2025

<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/General/AnnualReports/2025.pdf>

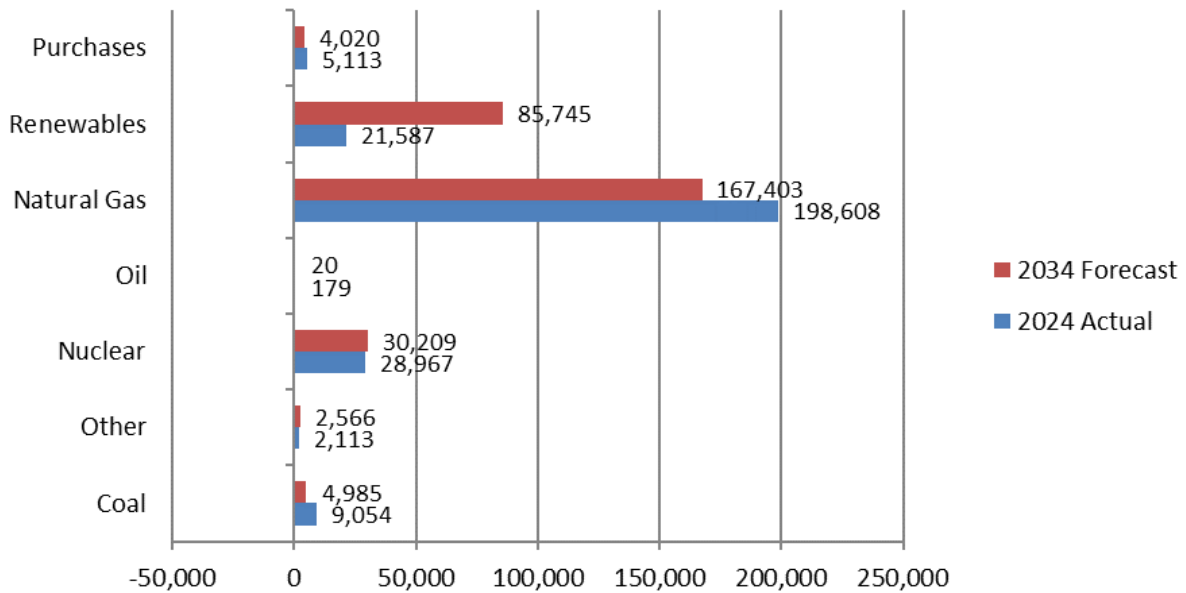
Florida Energy Generation by Fuel Type

2024
(Actual %)

2034
(Forecast %)



Energy Sources (GWH)

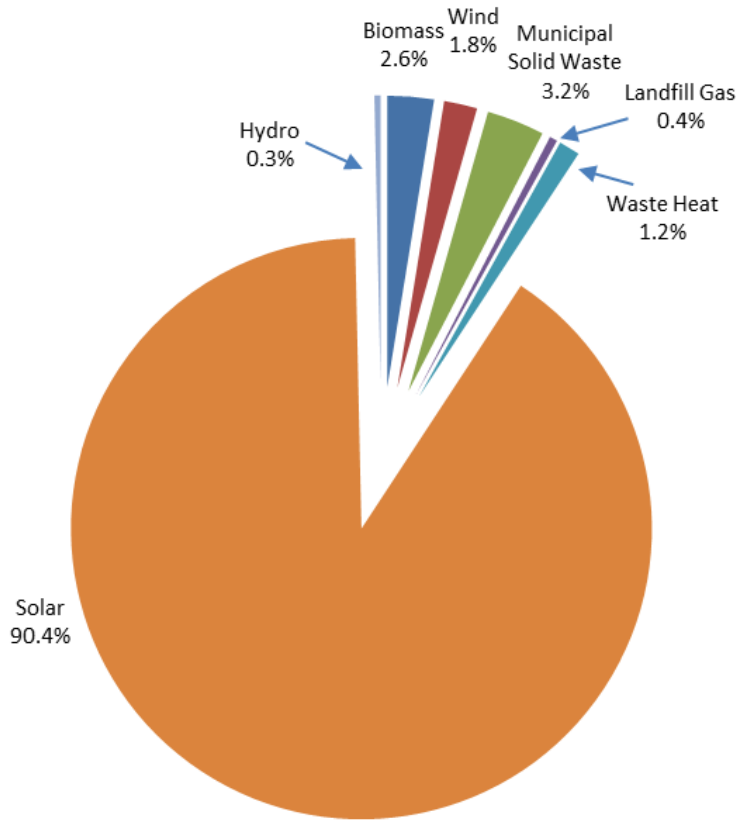


Source:

FRCC 2024 *Regional Load & Resource Plan*, August 2025

https://www.floridapsc.com/pscfiles/website-files/PDF/Utilities/Electricgas/TenYearSitePlans//2025/FRCC_RLRP.pdf#page=88

Florida's Renewable Capacity in MW (2025)
(Total: 14,724 MW)



Total Florida Renewable Capacity: 14,724 MW

Total Florida Electric Generation Capacity: 63,458 MW (Summer)

Biomass: Material collected from wood processing, forestry, urban wood waste, and agricultural waste.

Landfill Gas: Methane collected from landfills.

Waste Heat: Collected in processing phosphate into fertilizer and other products.

Source:

Review of the 2025 Ten Year Site Plans of Florida's Electric Utilities, November 2025

<https://www.floridapsc.com/pscfiles/website-files/PDF/Utilities/Electricgas/TenYearSitePlans//2025/Review.pdf>

Average Number of Customers

**Average Number of Customers for Investor-Owned Utilities
By Class of Service
2024**

Utility	Residential	Commercial	Industrial	Other	Total
Duke Energy Florida, LLC	1,793,067	188,908	1,671	25,817	2,009,463
Florida Power & Light Co.	5,329,908	654,289	14,065	7,492	6,005,754
Florida Public Utilities Company	25,816	4,426	2	2,944	33,188
Tampa Electric Company	757,280	81,426	1,310	9,861	849,877
Total	7,906,071	929,049	17,048	46,114	8,898,282

Source:

Statistics of the Florida Electric Utility, October 2025, Table 33
<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/ElectricGas/Statistics/2024.pdf>

Typical Electric Bill Comparisons

**Residential Service Provided by Investor-Owned Utilities
December 31, 2025**

Utility	Minimum Bill or Customer Charge	1,000 Kilowatt Hours*
Florida Power & Light Company (FPL)	\$25.00	\$130.68
FPL - NW Division	\$25.00	\$139.89
Duke Energy Florida, LLC	\$30.00	\$184.96
Tampa Electric Company	\$12.90	\$163.81
Florida Public Utilities Company	\$24.40	\$150.39

**Commercial/Industrial Service Provided by Investor-Owned Utilities
December 31, 2025**

Utility	400,000 Kilowatt Hours 1,000 KW Demand*
Florida Power & Light Company (FPL)	\$35,649
FPL - NW Division	\$39,689
Duke Energy Florida, LLC	\$49,572
Tampa Electric Company	\$36,355
Florida Public Utilities Company	\$50,270

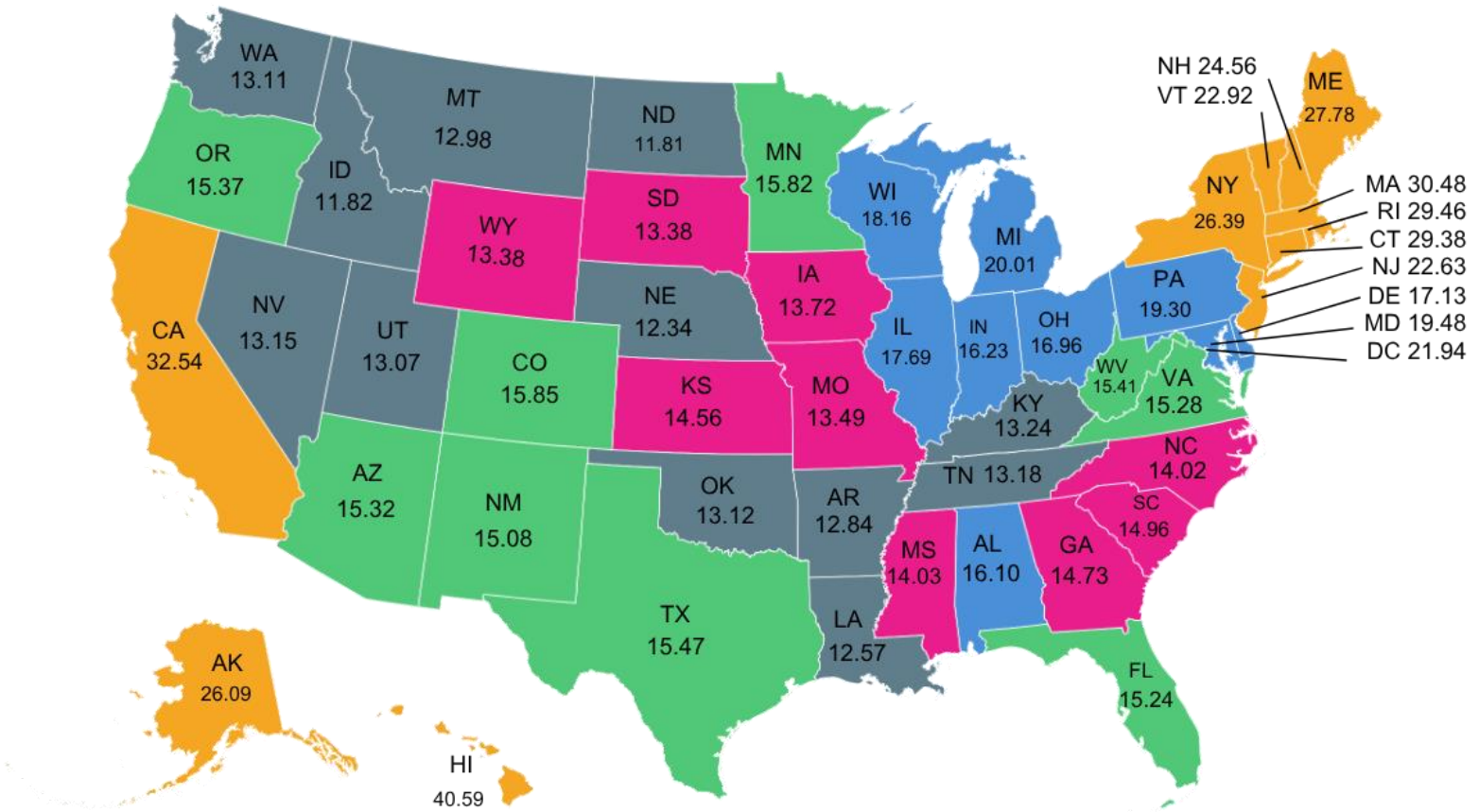
*Excludes local taxes, franchise fees, and gross receipts taxes that are billed as a separate line item. Includes cost recovery clause factors effective December 2025.

Source:

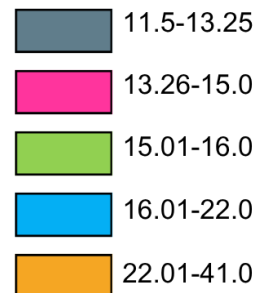
FPSC Comparative Rate Statistics
<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/General/Comparative/December%2031,%202025.pdf>

Average Residential Price of Electricity by State (2025)

(U.S. Residential Average Price per kWh = 17.92 cents)



Cents per kWh



Source:

Energy Information Administration's Electric Power Monthly, Table 5.6.B
https://www.eia.gov/electricity/monthly/epm_table_grapher.php?t=epmt_5_06_b

Nuclear Waste Policy

Florida Power & Light Company (FPL) currently stores radioactive waste called “spent nuclear fuel” in water-filled pools inside containment structures at plant sites. As the pools become filled to capacity, some of the spent fuel is removed and placed in concrete storage containers (dry casks) on-site. Duke Energy Florida, LLC (DEF) has moved all of its spent nuclear fuel into dry cask storage.

Federal law requires the U.S. Department of Energy (DOE) to store and ultimately dispose of spent nuclear fuel and high-level radioactive waste in a geologic repository. Since 1983, Florida ratepayers have paid \$903.6 million (\$1.859 billion with interest) into the federal nuclear waste fund established to cover the cost of transportation, storage, and disposal of spent fuel. DOE suspended collection of the nuclear waste fee in May 2014.

Florida Nuclear Power Reactors December 31, 2025

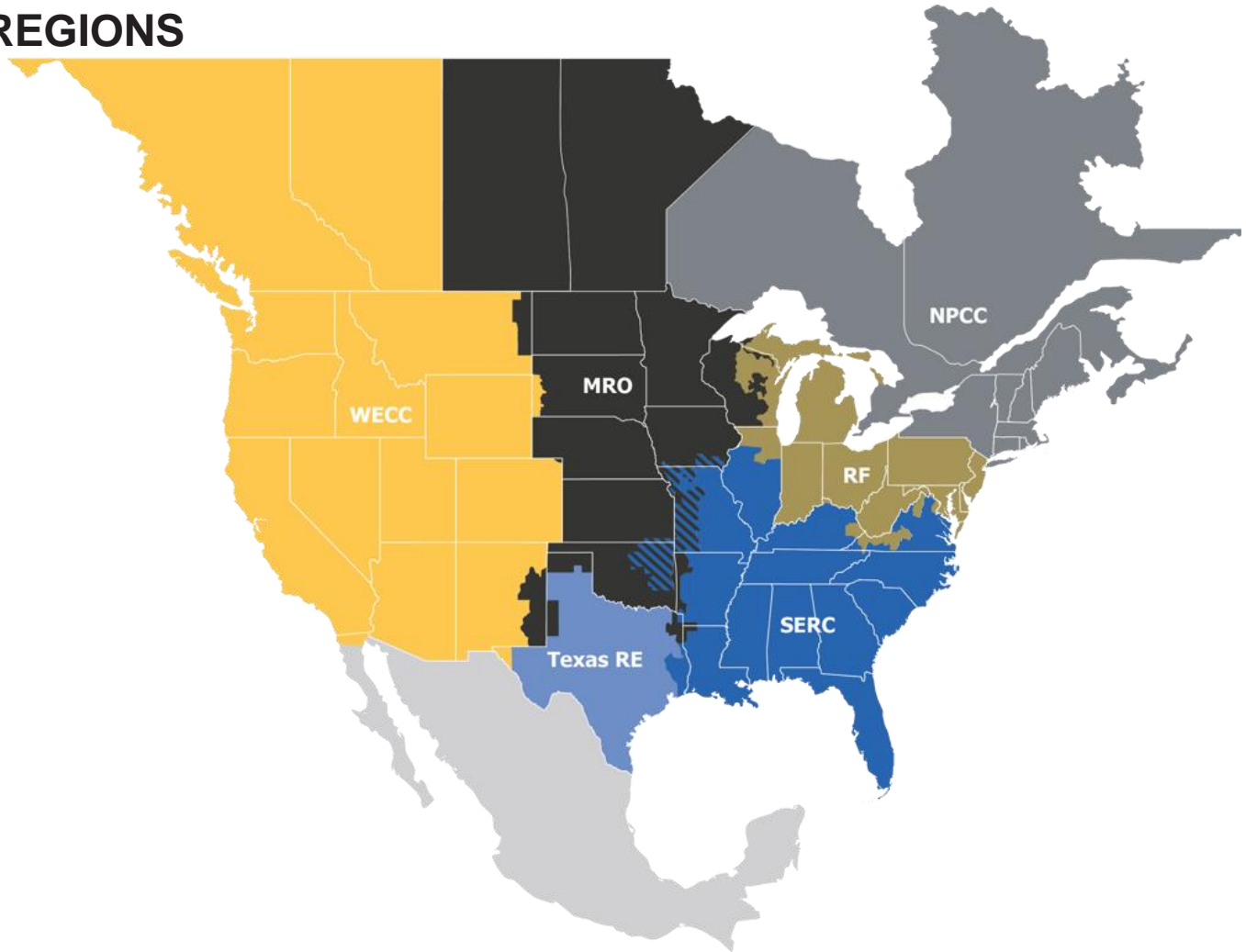
Reactor	Utility	Metric Tons in Spent Fuel Pool	Metric Tons in Dry Cask Storage	NRC License Expires
St. Lucie 1	FPL	534	471	2036
St. Lucie 2	FPL	374	448	2043
Turkey Point 3	FPL	489	345	2052
Turkey Point 4	FPL	511	345	2053

Source:

Responses to information requests provided by Florida Power & Light Company and Duke Energy Florida, LLC

Reliability Councils

NORTH AMERICAN ELECTRIC RELIABILITY CORPORATION REGIONS



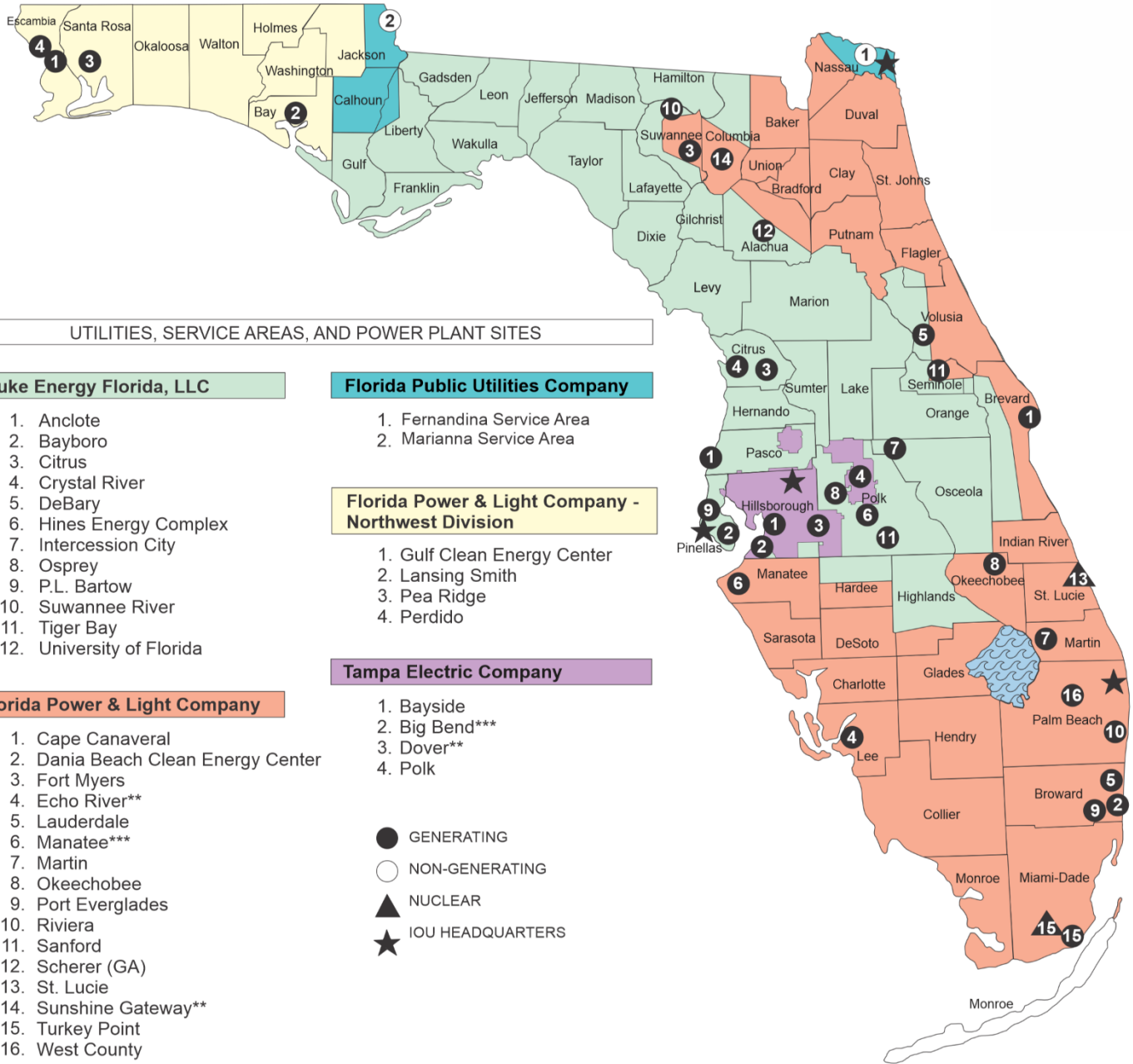
MRO	Midwest Reliability Organization
NERC	North American Electric Reliability Corporation
NPCC	Northeast Power Coordinating Council, Inc.
RF	ReliabilityFirst
SERC	Southeastern Reliability Corporation
Texas RE	Texas Reliability Entity, Inc.
WECC	Western Electricity Coordinating Council

Source:

North American Electric Reliability Council
<https://www.nerc.com/who-we-are/key-players>

Investor-Owned Electric Utilities

Approximate Company Service Areas



UTILITIES, SERVICE AREAS, AND POWER PLANT SITES

Duke Energy Florida, LLC

1. Anclote
2. Bayboro
3. Citrus
4. Crystal River
5. DeBary
6. Hines Energy Complex
7. Intercession City
8. Osprey
9. P.L. Bartow
10. Suwannee River
11. Tiger Bay
12. University of Florida

Florida Public Utilities Company

1. Fernandina Service Area
2. Marianna Service Area

Florida Power & Light Company - Northwest Division

1. Gulf Clean Energy Center
2. Lansing Smith
3. Pea Ridge
4. Perdido

Tampa Electric Company

1. Bayside
2. Big Bend***
3. Dover**
4. Polk

Florida Power & Light Company

1. Cape Canaveral
2. Dania Beach Clean Energy Center
3. Fort Myers
4. Echo River**
5. Lauderdale
6. Manatee***
7. Martin
8. Okeechobee
9. Port Everglades
10. Riviera
11. Sanford
12. Scherer (GA)
13. St. Lucie
14. Sunshine Gateway**
15. Turkey Point
16. West County

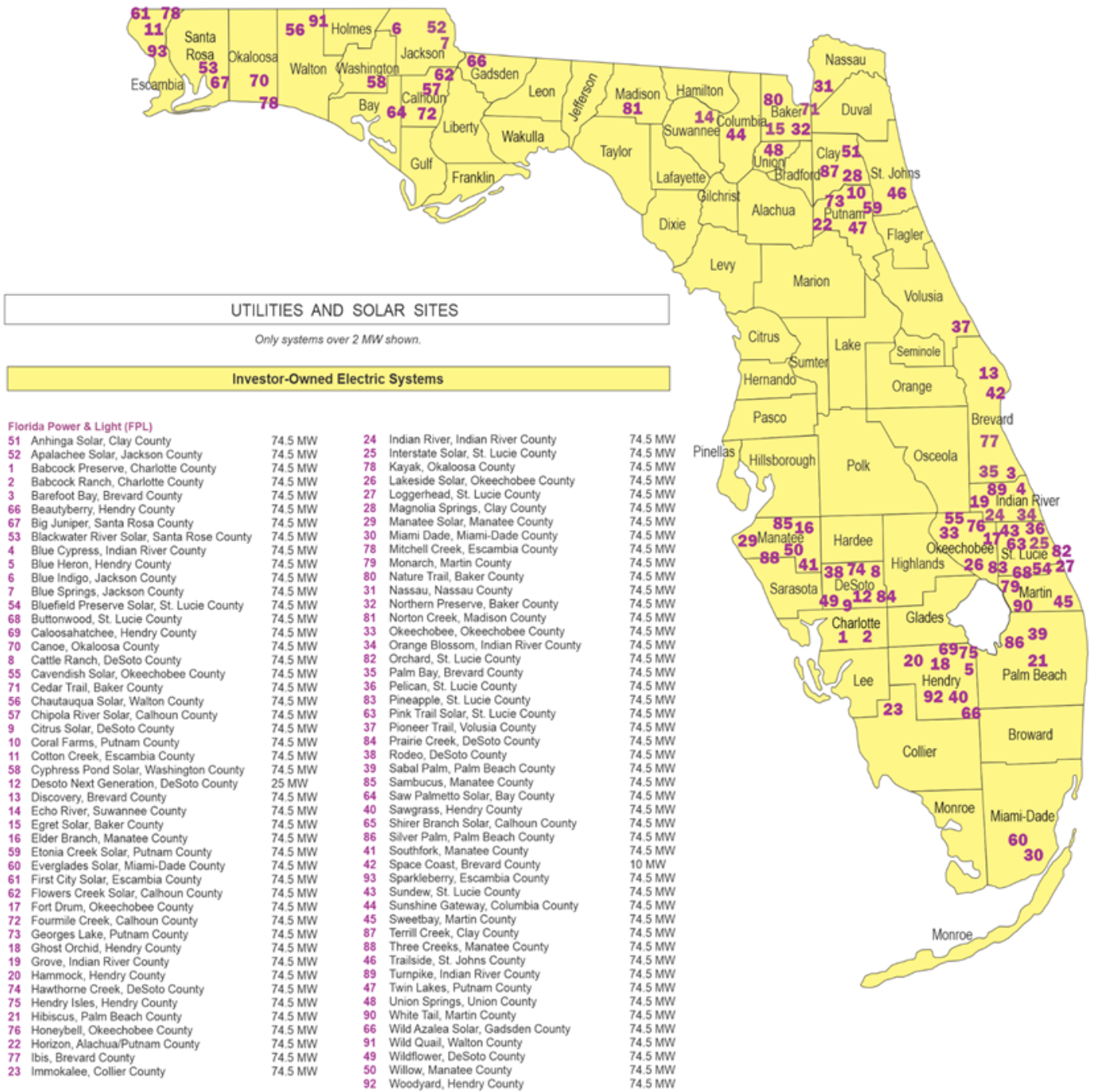
- GENERATING
- NON-GENERATING
- ▲ NUCLEAR
- ★ IOU HEADQUARTERS

Source:

Florida Public Service Commission Map
 FPSC's *Statistics of the Florida Electric Utility Industry*, October 2025
<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/ElectricGas/Statistics/2024.pdf>

Florida Utility Solar Electric Facilities (1 of 2)

Approximate Company Service Areas



Continued

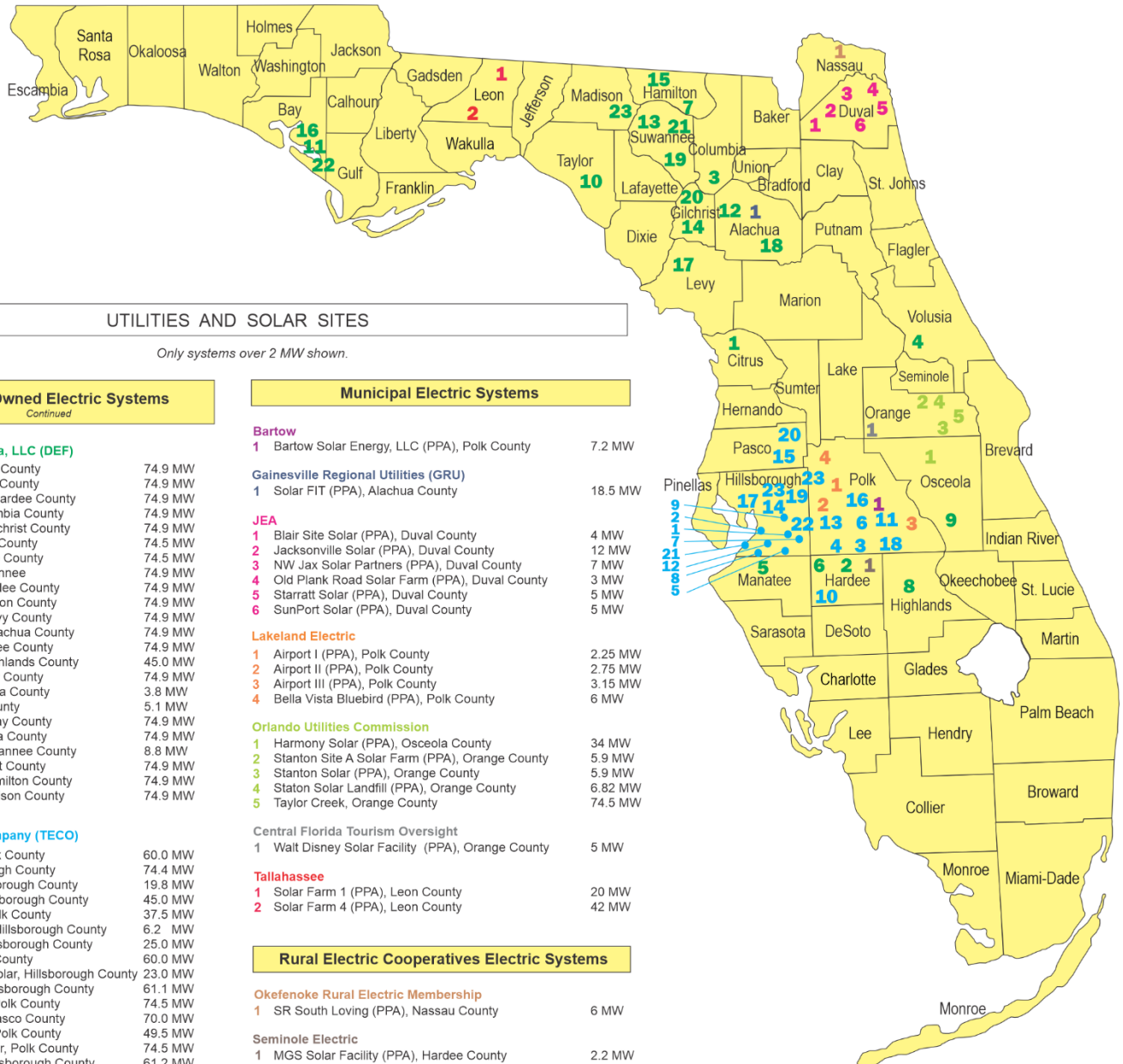
Service areas are approximations. Information on this map should be used only as a general guideline. For more detailed information, contact individual utilities.

Source:

Florida Public Service Commission Map
 FPSC's *Statistics of the Florida Electric Utility Industry*, October 2025
<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/ElectricGas/Statistics/2024.pdf>

Florida Utility Solar Electric Facilities (2 of 2)

Approximate Company Service Areas



UTILITIES AND SOLAR SITES

Only systems over 2 MW shown.

Investor-Owned Electric Systems

Continued

Duke Energy Florida, LLC (DEF)		
16	Bay Ranch, Bay County	74.9 MW
1	Bay Trail, Citrus County	74.9 MW
2	Charlie Creek, Hardee County	74.9 MW
3	Columbia, Columbia County	74.9 MW
20	County Line, Gilchrist County	74.9 MW
4	Debary, Volusia County	74.5 MW
5	Duette, Manatee County	74.5 MW
21	Falmouth, Suwannee	74.9 MW
6	Fort Green, Hardee County	74.9 MW
7	Hamilton, Hamilton County	74.9 MW
17	Hardeetown, Levy County	74.9 MW
18	High Springs, Alachua County	74.9 MW
19	Hildreth, Suwannee County	74.9 MW
8	Lake Placid, Highlands County	45.0 MW
22	Mule Creek, Bay County	74.9 MW
9	Osceola, Osceola County	3.8 MW
10	Perry, Taylor County	5.1 MW
11	Sandy Creek, Bay County	74.9 MW
12	Santa Fe, Alachua County	74.9 MW
13	Suwannee, Suwannee County	8.8 MW
14	Trenton, Gilchrist County	74.9 MW
15	Twin Rivers, Hamilton County	74.9 MW
23	Winquepin, Madison County	74.9 MW

Tampa Electric Company (TECO)		
13	Alafia Solar, Polk County	60.0 MW
1	Balm, Hillsborough County	74.4 MW
2	Big Bend, Hillsborough County	19.8 MW
17	Big Bend II, Hillsborough County	45.0 MW
3	Bonnie Mine, Polk County	37.5 MW
22	Bullfrog Creek, Hillsborough County	6.2 MW
14	Dover Solar, Hillsborough County	25.0 MW
4	Durrance, Polk County	60.0 MW
23	English Creek Solar, Hillsborough County	23.0 MW
5	Grange Hall, Hillsborough County	61.1 MW
18	Jamison Solar, Polk County	74.5 MW
15	Juniper Solar, Pasco County	70.0 MW
6	Lake Hancock, Polk County	49.5 MW
16	Lake Mabel Solar, Polk County	74.5 MW
19	Laurel Oaks, Hillsborough County	61.2 MW
7	Lithia, Hillsborough County	74.4 MW
8	Little Manatee, Hillsborough County	74.5 MW
9	Magnolia, Hillsborough County	74.5 MW
20	Mountain View Solar, Pasco County	54.6 MW
10	Payne Creek, Hardee County	70.3 MW
11	Peace Creek, Polk County	55.4 MW
21	Riverside Solar, Hillsborough County	55.2 MW
12	Wimauma, Hillsborough County	74.8 MW

Municipal Electric Systems

Bartow		
1	Bartow Solar Energy, LLC (PPA), Polk County	7.2 MW
Gainesville Regional Utilities (GRU)		
1	Solar FIT (PPA), Alachua County	18.5 MW
JEA		
1	Blair Site Solar (PPA), Duval County	4 MW
2	Jacksonville Solar (PPA), Duval County	12 MW
3	NW Jax Solar Partners (PPA), Duval County	7 MW
4	Old Plank Road Solar Farm (PPA), Duval County	3 MW
5	Starratt Solar (PPA), Duval County	5 MW
6	SunPort Solar (PPA), Duval County	5 MW
Lakeland Electric		
1	Airport I (PPA), Polk County	2.25 MW
2	Airport II (PPA), Polk County	2.75 MW
3	Airport III (PPA), Polk County	3.15 MW
4	Bella Vista Bluebird (PPA), Polk County	6 MW
Orlando Utilities Commission		
1	Harmony Solar (PPA), Osceola County	34 MW
2	Stanton Site A Solar Farm (PPA), Orange County	5.9 MW
3	Stanton Solar (PPA), Orange County	5.9 MW
4	Stanton Solar Landfill (PPA), Orange County	6.82 MW
5	Taylor Creek, Orange County	74.5 MW
Central Florida Tourism Oversight		
1	Walt Disney Solar Facility (PPA), Orange County	5 MW
Tallahassee		
1	Solar Farm 1 (PPA), Leon County	20 MW
2	Solar Farm 4 (PPA), Leon County	42 MW

Rural Electric Cooperatives Electric Systems

Okfenokee Rural Electric Membership		
1	SR South Loving (PPA), Nassau County	6 MW
Seminole Electric		
1	MGS Solar Facility (PPA), Hardee County	2.2 MW

Service areas are approximations. Information on this map should be used only as a general guideline. For more detailed information, contact individual utilities.

Source:

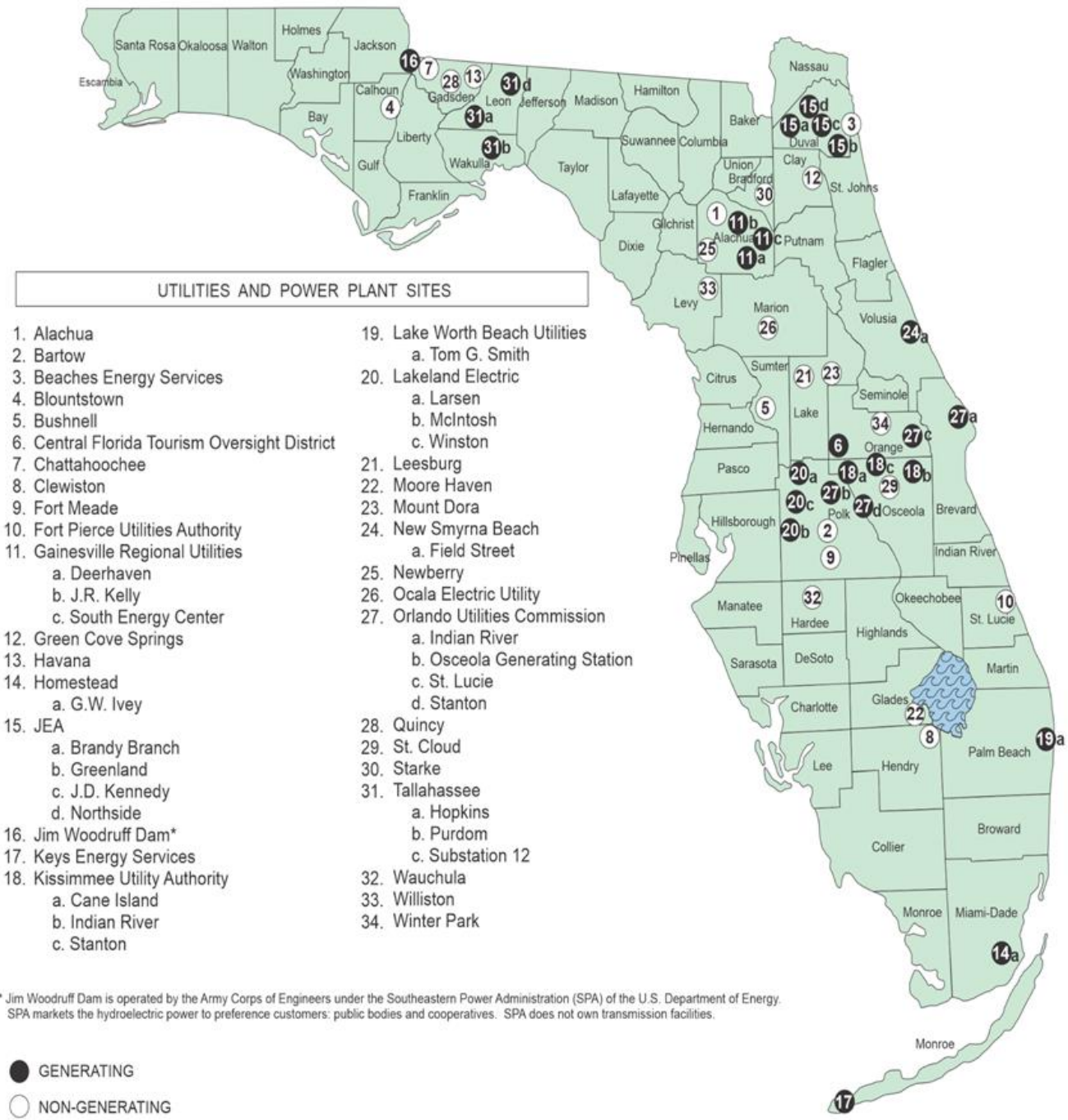
Florida Public Service Commission Map

FPSC's *Statistics of the Florida Electric Utility Industry*, October 2025

<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/ElectricGas/Statistics/2024.pdf>

Municipal Electric Utilities

Approximate Utility Locations



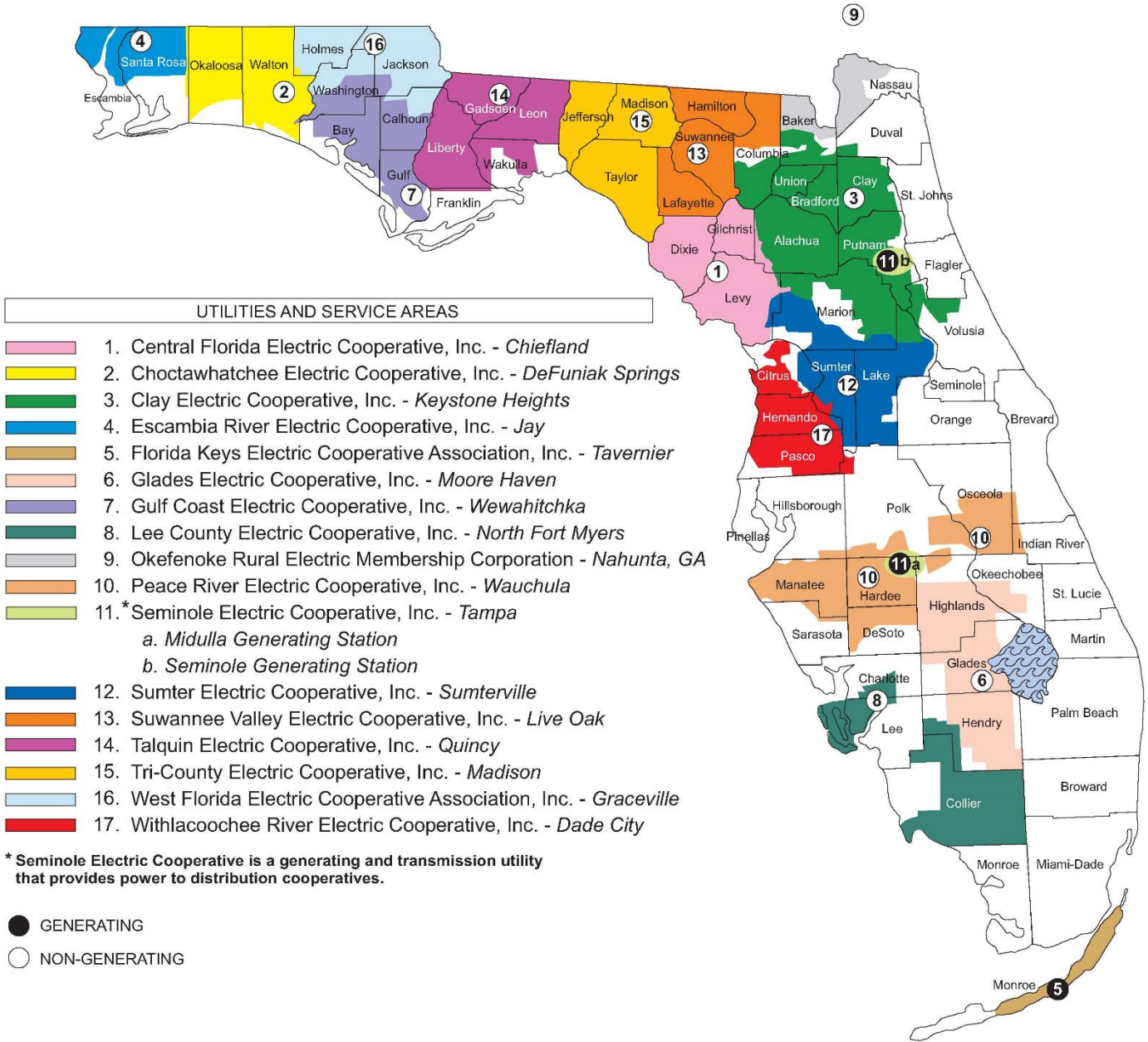
Service areas are approximations. Information on this map should be used only as a general guideline. For more detailed information, contact individual utilities.

Source:

Florida Public Service Commission Map
 FPSC's *Statistics of the Florida Electric Utility Industry*, October 2023
<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/ElectricGas/Statistics/2024.pdf>

Rural Electric Cooperatives

Approximate Company Service Areas



Service areas are approximations. Information on this map should be used only as a general guideline. For more detailed information, contact individual utilities.

Source:

Florida Public Service Commission Map
 FPSC's *Statistics of the Florida Electric Utility Industry*, October 2023
<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/ElectricGas/Statistics/2024.pdf>

Florida Natural Gas Industry

Number of Customers

Number of Natural Gas Customers for Investor-Owned Utilities December 31, 2025					
Utility	Residential	Commercial & Industrial	Firm Transportation Service	Other*	Total
Florida City Gas	113,899	5,622	3,052	0	122,573
Florida Public Utilities Company	71,326	3,810	25,179	18	100,333
Peoples Gas System	458,798	13,693	27,693	4	500,188
Sebring Gas System**	0	0	804	0	804
St. Joe Natural Gas Company	2,989	196	1	1	3,187

*Other includes Off System customers, Interruptible customers, Natural Gas Vehicle customers , and Other Public Authority c

** Exited the merchant function. All customers are firm transportation customers.

Source:

FPSC, 2025 Annual Reports filed by Natural Gas Utilities
<https://www.psc.state.fl.us/sortable-utility-annual-reports?industry=Natural%20Gas>

Typical Natural Gas Bill Comparisons

Residential, Commercial, and Industrial Service Provided by Investor-Owned Utilities December 31, 2025						
Utility	Residential		Commercial		Industrial	
	Minimum Bill or Customer Charge	Therms Sold (20)	Minimum Bill or Customer Charge	Therms Sold (90)	Minimum Bill or Customer Charge	Therms Sold (700)
Chesapeake Utilities Corporation*	\$19.50 - \$26.50	\$39.00	\$40.00 - \$70.00	\$154.00	\$70.00-\$275.00	\$738.00
Florida Public Utilities Company	\$19.50 - \$26.50	\$55.00	\$40.00 - \$70.00	\$229.00	\$70.00-\$275.00	\$1,315.00
FPUC, Fort Meade Division	\$12.50 - \$16.50	\$49.00	\$25.00 - \$50.00	\$202.00	\$50.00 - \$225.00	\$1,265.00
FPUC, Indiantown Division*	\$12.50 - 16.50	\$29.00	\$25.00 - \$35.00	\$68.00	\$35.00 - \$55.00	\$283.00
Florida City Gas	\$19.00 - \$25.00	\$57.00	\$31.00 - \$44.00	\$182.00	\$25.00 - \$44.00	\$1,117.00
Peoples Gas System	\$24.36 - \$31.48	\$55.00	\$43.07 - \$66.05	\$191.00	\$66.05 - \$123.47	\$1,149.00
Sebring Gas System, Inc.*	\$12.00 - \$70.00	\$31.00	\$20.00 - \$70.00	\$122.00	\$70.00 - \$225.00	\$471.00
St. Joe Natural Gas Company	\$13.00 - \$20.00	\$83.00	\$20.00 - \$70.00	\$254.00	\$70.00	\$1,523.00

*No longer purchase gas for their customers. These companies deliver gas that the end use customers purchase; therefore, no gas costs are included.

December 2025 gas costs are included for those companies participating in purchased gas adjustment clause (Florida City Gas, FPUC, FPUC-Fort Meade, Peoples Gas, and St. Joe).

Source:

FPSC, Comparative Rate Statistics
<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/General/Comparative/December%2031,%202025.pdf>

Annual Therm Sales

Annual Therm Sales for Investor-Owned Utilities December 31, 2025					
Utility	Residential	Commercial & Industrial	Firm Transportation Service	Other*	Total
Florida City Gas	17,585,211	26,240,624	141,238,449	0	185,064,284
Florida Public Utilities Company	18,143,779	17,299,167	350,518,431	10,209,880	396,171,257
Peoples Gas System	97,076,562	43,584,777	1,881,889,934	100,883,439	2,123,434,712
Sebring Gas System**	0	0	1,318,486	0	1,318,486
St. Joe Natural Gas Company	480,857	481,896	131,971	56,687	1,151,411

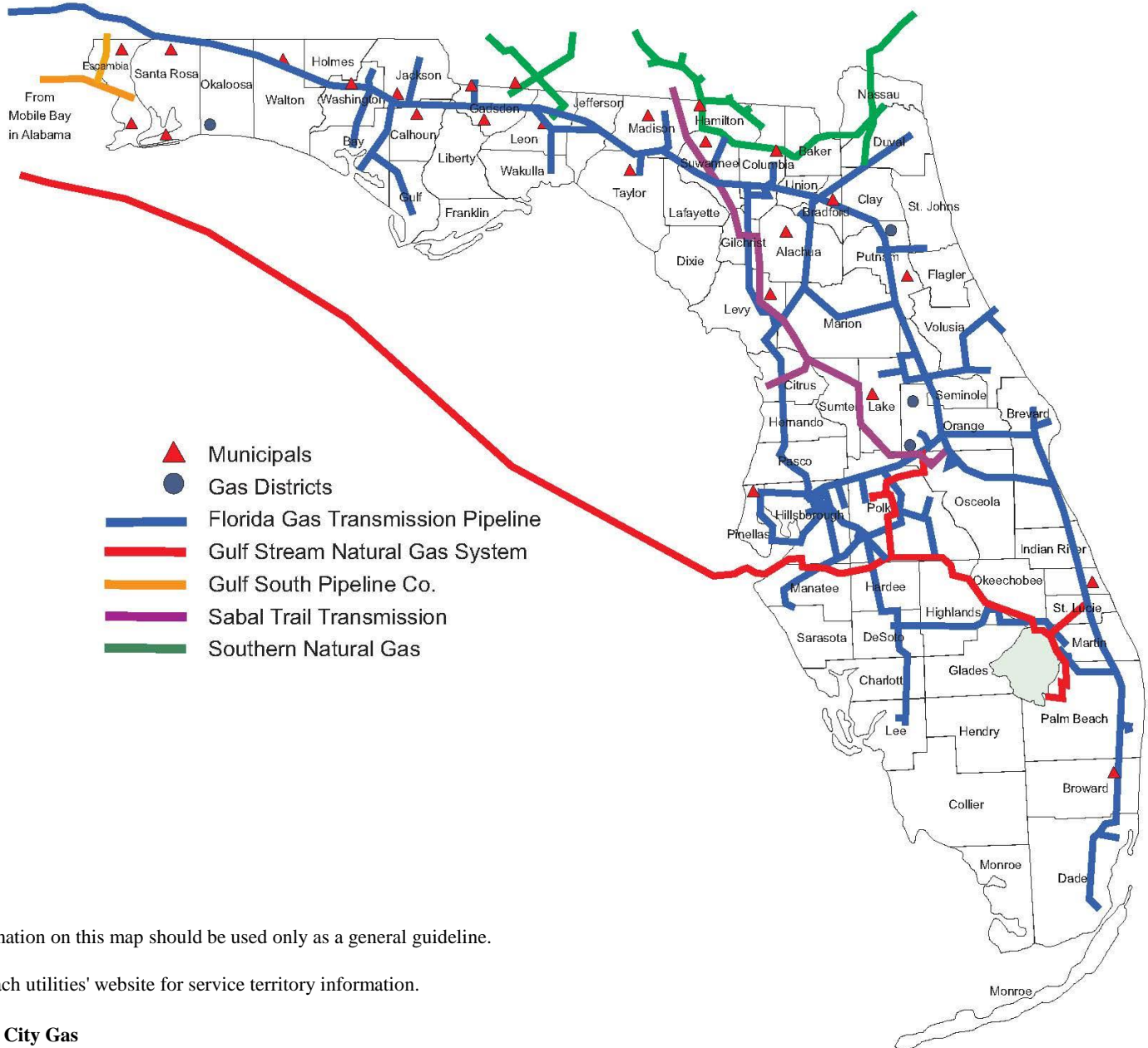
*Other includes Off System Sales, Interruptible Sales, Natural Gas Vehicle Sales, and Other Sales to Public Authorities ** Exited the merchant function. All sales are firm transportation customers.

Source:

FPSC, 2025 Annual Reports filed by Natural Gas Utilities
<https://www.psc.state.fl.us/sortable-utility-annual-reports?industry=Natural%20Gas>

Natural Gas Pipelines

(Approximate Location of Interstate Transmission Systems)



* Information on this map should be used only as a general guideline.

* See each utilities' website for service territory information.

Florida City Gas

<https://www.floridacitygas.com/about-us/our-service-areas.html>

Florida Public Utilities Company {Central Florida Gas Division/ Florida Public Utilities Division/ Ft. Meade Division/ Indiantown Division}

<https://fpuc.com/about/service-areas/>

Peoples Gas System, Inc.

<https://www.peoplesgas.com/company/about/>

Sebring Gas System, Inc.

<http://sebringgas.com/index.php>

St. Joe Natural Gas Company

<https://stjoegas.com/natural-gas>

Source:

FPSC Staff

Florida Telecommunications Industry

**Regulatory
Authority**

Pursuant to Chapter 364, F.S., in 2025, the FPSC has regulatory authority over 286 telecommunications companies in Florida.

Definitions

- **Incumbent Local Exchange Telecommunications Company (ILEC):**
any company certificated by the Commission to provide local exchange telecommunications service in this state on or before June 30, 1995.
- **Competitive Local Exchange Telecommunications Company (CLEC):**
any company certificated by the Commission to provide local exchange telecommunications service in this state on or after July 1, 1995.
- **Pay Telephone Service Company (PATS):**
any certified telecommunications entity which provides pay telephone service.

Source:

FPSC 2025 Annual Report

<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/General/AnnualReports/2025.pdf>

VoIP and Wireless

Voice over Internet Protocol (VoIP) and wireless services compete with traditional wireline service and represent a significant portion of today's communications market in Florida. VoIP is a technology that allows consumers to make and receive voice calls using a broadband internet connection instead of a regular telephone line. These two services are not subject to FPSC jurisdiction.

VoIP

- As of June 2024, there were an estimated 1.2 million interconnected residential VoIP subscribers in Florida. This data indicates a decrease of roughly 284,000 residential VoIP subscriptions from 2023.
- Alternatively, the business VoIP market in Florida continues to expand with an estimated 2.8 million subscribers as of June 2024.

Wireless

- There were over 25.7 million wireless voice subscriptions in Florida as of June 2024. This is an increase of approximately 2.89 percent from June 2023.
- By comparison, Florida's population was estimated at 21.6 million in 2024. Thus, Florida continues to have more connected wireless devices than people.
- The Centers for Disease Control (CDC) reported that nationally the percent of wireless only households rose from 76.0 percent in June 2023 to 78.7 percent one year later.

Source:

FPSC's Report on the Status of Competition in the Telecommunications Industry, December 2025

<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/Telecommunication/TelecommunicationIndustry/2025.pdf>

Access Lines

An access line is a telephone line extending from the telecommunications company’s central office to a point of demarcation, usually on the customer’s premises.

Florida Access Lines				
As of December 2024				
	Residential*	Business*	Total*	Change since 2023
AT&T Florida	63	129	192	-30.69%
CenturyLink FL	77	79	156	-17.46%
Frontier FL	14	82	96	-6.8%
Rural ILECs	42	18	60	-17.81%
CLECs	2	81	83	-31.40%
Total	198	389	587	-23.07%

* In thousands, rounded to the nearest thousand.

Source:

FPSC’s *Report on the Status of Competition in the Telecommunications Industry*, December 2025

<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/Telecommunication/TelecommunicationIndustry/2025.pdf>

Universal Service Programs

The Federal Communications Commission (FCC) and Congress recognize that telephone and broadband services provide a vital link to emergency services, government services, and surrounding communities. To help promote these services nationwide, the FCC, as directed by Congress, developed the federal Universal Service Fund (USF). The USF is administered by the Universal Service Administrative Company (USAC). The USF pays for the High-Cost, Schools and Libraries, Rural Health Care, and Low-Income programs.

In order for a telecommunications carrier to be eligible to receive federal universal service support from either the High-Cost or Low-Income programs, it must be designated as an Eligible Telecommunications Carrier (ETC). To qualify as an ETC, a common carrier must offer services that are supported by federal universal service support mechanisms either using its own facilities or using a combination of its own facilities and another carrier's resold service. Additionally, the carrier must demonstrate good management, legitimate business practices, and advertise the availability of such services and charges using media of general distribution.

As of June 2025, 17 ETCs offered service in Florida, including 13 wireline companies and 4 wireless companies. Federal law authorizes state commissions, upon their own motion or upon request, to designate a common carrier that meets certain requirements as a ETC. Although the Florida commission at one time designated wireless ETCs, all petitions for wireless ETC status in Florida are now filed with the FCC.

- 1 High-Cost Program.** The High-Cost program is designed to ensure that consumers in rural, insular, and high-cost areas have access to modern communications networks capable of providing voice and broadband service, both fixed and mobile, at rates that are reasonably comparable to those in urban areas. The E-Rate program fulfills this universal service goal by allowing eligible carriers who serve these areas to recover some of their costs from the federal USF. With a \$4.5 billion annual budget, it is the largest of the four USF programs.
- 2 Schools and Libraries (or E-rate) Program.** The E-rate program helps to ensure that the nation's classrooms and libraries receive access to the vast array of educational resources that are accessible through the telecommunications network. While funding for the program is capped, the FCC has included an index for inflation to preserve the purchasing power of the program. The FCC established an annual cap of \$4.77 billion for funding year 2023. The new cap represents a 7 percent inflation-adjusted increase from the previous year. The E-Rate program offers eligible schools and libraries discounts on telephone service, Internet access, and internal connections (i.e., network wiring) within school and library buildings. The discounts range from 20 percent to 90 percent, depending on the school's eligibility for the National School Lunch program (or a federally approved alternative mechanism) and whether or not the school or library is located in an urban or rural area.
- 3 Rural Health Care Program.** The Rural Health Care Program supports health care facilities in bringing world class medical care to rural areas through increased connectivity. It provides up to \$682 million annually in reduced rates for broadband and telecom services. Beginning with FY 2018, the funding cap is annually adjusted to reflect inflation and a process was established to carry-forward unused funds from past funding years. There are two subprograms in the Rural Health Care Program: the Healthcare Connect Fund Program and the Telecommunications Program.

Rural Health Care Program (continued)

- The Healthcare Connect Fund supports high-capacity broadband connectivity and broadband networks for eligible Health Care Providers with a 65 percent discount. The Healthcare Connect Fund will reform, expand, and modernize the FCC's existing universal service health care programs.
- The Rural Health Care Telecommunications Program ensures that eligible Health Care Provider's pay no more than their urban counterparts for telecommunication services. The Telecommunications Program subsidizes the urban-rural difference for telecommunications services for rural Health Care Providers.

4 Low-Income Program. The federal Low-Income program provides discounts for voice and broadband service to qualifying low-income consumers. It offers benefits through the Lifeline program:

- **Monthly Lifeline Credit:** Under the FCC's rules, federal Lifeline support consists of a \$9.25 monthly credit on broadband or bundled (broadband and voice) services. Support was reduced to \$5.25 for voice-only services beginning December 1, 2020, and is scheduled to completely phase out by December 1, 2025. An exception is made for service providers that are the only Lifeline provider in a census block and unable to meet the federal broadband requirements. In those census blocks, support for voice-only Lifeline service will remain \$5.25 after the December 1, 2025 phase out.
- **Lifeline Service Standards:** Lifeline provides one discount per household on services that meet the following minimum service standards:
 - Mobile voice: at least 1,000 minutes
 - Mobile broadband: usage of at least 4.5GB per month
 - Fixed broadband: speed of 25/3 Mbps and usage of at least 1,230 terabytes per month

While fixed voice service is currently supported through the Lifeline program, the FCC declined to establish minimum service standards.

- **Wireless Lifeline Service:** Wireless providers offering Lifeline do not currently charge consumers for the minimum amount of minutes and data required by the FCC. Those costs are covered by the credit from the Lifeline program. Free cellphones may be offered to Lifeline consumers; however, the costs of these phones are not part of the Lifeline program.
- **Qualification:** Customers can qualify based on either their income (135 percent or less than the federal poverty guidelines) or participation in any of the following programs.

Low-Income Program (continued)

- Supplemental Nutritional Assistance Program (SNAP)
 - Medicaid
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance (Section 8)
 - Veteran's Benefit and Survivor's Pension Programs
 - Bureau of Indian Affairs Programs*
- **National Lifeline Eligibility Verifier (National Verifier):** The National Verifier is administered by USAC. In general, it validates the eligibility of applications through available automated eligibility data sources. Applications are checked to confirm identity and participation in a qualifying program. If eligibility cannot be validated through automated sources, customers can provide supporting documentation to the National Verifier portal or mail it to the Lifeline Support Center. Those who qualify must then contact a participating Lifeline provider in their area to enroll in the program.
- **Lifeline Annual Recertification:** USAC oversees the annual recertification process through the National Verifier. Every subscriber goes through an initial data check that confirms the subscriber's eligibility. Subscribers whose eligibility cannot be verified via the initial automated check are required to self-certify their eligibility during a 60-day window by either completing a paper recertification form, by Interactive Voice Response or online. Failure to self-certify during this time results in automatic de-enrollment.
- **National Lifeline Accountability Database (NLAD):** The FCC directed USAC to establish a database to both eliminate existing duplicative support and prevent duplicative support in the future. To prevent waste in the USF, the FCC created and mandated the use by ETCs of NLAD to ensure that multiple ETCs do not seek and receive reimbursement for the same Lifeline subscriber.

* Eligible consumers living on tribal lands qualify for Link-Up and Lifeline if they participate in one of the following federal assistance programs:

(1) Tribal TANF, (2) Bureau of Indian Affairs General Assistance, (3) Head Start Subsidy, or (4) Food Distribution Program on Indian Reservations

Source:

Federal Communications Commission <http://www.fcc.gov/cgb/consumerfacts/universalservice.html>

Universal Service Support Mechanisms by Program for Florida

2024

(Annual Payments and Contributions in Thousands)

Program	Payments from USAC	Estimated Contributions to USAC	Estimated Net Dollar Flow
High-Cost	\$27,916	\$270,230	(\$243,034)
Low-Income	\$33,884	\$56,295	(\$22,411)
Schools & Libraries	\$144,685	\$155,365	(\$10,680)
Rural Health Care	\$4,181	\$31,785	(\$27,604)
Administrative Expense		\$19,347	(\$19,347)
Total	\$209,946	\$533,022	(\$323,076)

2023

(Annual Payments and Contributions in Thousands)

Program	Payments from USAC	Estimated Contributions to USAC	Estimated Net Dollar Flow
High-Cost	\$27,592	\$254,508	(\$226,916)
Low-Income	\$44,428	\$55,911	(\$11,483)
Schools & Libraries	\$140,882	\$144,144	(\$3,262)
Rural Health Care	\$9,179	\$37,992	(\$28,813)
Administrative Expense		\$21,439	(\$21,439)
Total	\$222,081	\$513,993	(\$291,912)

2022

(Annual Payments and Contributions in Thousands)

Program	Payments from USAC	Estimated Contributions to USAC	Estimated Net Dollar Flow
High-Cost	\$29,627	\$240,462	(\$215,836)
Low-Income	\$24,384	\$35,507	(\$11,123)
Schools & Libraries	\$83,714	\$120,483	(\$36,769)
Rural Health Care	\$4,979	\$28,704	(\$23,725)
Administrative Expense		\$19,127	(\$19,127)
Total	\$137,703	\$444,284	(\$306,580)

Source:

FCC's Universal Service Monitoring Report, Table 1.9
<https://docs.fcc.gov/public/attachments/DOC-418505A1.pdf>

Universal Service Support Mechanisms by State (2024)

State	Payments from USAC (In Thousands)	Estimated Contribution to USAC (In Thousands)	Estimated Net Dollar Flow
Alabama	\$128,762	\$109,065	\$19,697
Alaska	\$545,842	\$22,423	\$523,419
American Samoa	\$3,235	\$1,046	\$2,189
Arizona	\$188,509	\$169,922	\$18,587
Arkansas	\$160,263	\$65,277	\$94,986
California	\$573,034	\$1,118,026	-\$544,992
Colorado	\$114,588	\$161,747	-\$47,159
Connecticut	\$27,596	\$113,467	-\$85,871
Delaware	\$6,666	\$30,853	-\$24,187
District of Columbia	\$10,485	\$52,056	-\$41,571
Florida	\$209,945	\$532,581	-\$322,635
Georgia	\$221,242	\$275,024	-\$53,782
Guam	\$19,789	\$3,894	\$15,895
Hawaii	\$10,903	\$39,925	-\$29,022
Idaho	\$78,535	\$39,988	\$38,548
Illinois	\$253,887	\$349,971	-\$96,085
Indiana	\$184,822	\$157,704	\$27,117
Iowa	\$222,724	\$86,576	\$136,149
Kansas	\$190,201	\$70,272	\$119,928
Kentucky	\$191,380	\$112,653	\$78,727
Louisiana	\$157,107	\$105,345	\$51,762
Maine	\$43,650	\$40,804	\$2,846
Maryland	\$60,407	\$178,331	-\$117,925
Massachusetts	\$49,729	\$239,711	-\$189,982
Michigan	\$210,588	\$235,911	-\$25,323
Minnesota	\$207,762	\$172,997	\$34,765
Mississippi	\$192,355	\$55,485	\$136,870
Missouri	\$226,398	\$148,570	\$77,828
Montana	\$176,810	\$28,089	\$148,721
Nebraska	\$142,625	\$56,342	\$86,284
Nevada	\$55,363	\$74,864	-\$19,500
New Hampshire	\$12,153	\$43,753	-\$31,600
New Jersey	\$80,759	\$281,961	-\$201,201
New Mexico	\$137,211	\$50,760	\$86,452
New York	\$272,343	\$635,884	-\$363,541
North Carolina	\$223,341	\$261,243	-\$37,902
North Dakota	\$198,404	\$23,975	\$174,429
N. Mariana Islands	\$1,370	\$1,458	-\$88
Ohio	\$157,491	\$297,870	-\$140,379
Oklahoma	\$284,008	\$83,177	\$200,831
Oregon	\$138,664	\$108,142	\$30,522
Pennsylvania	\$168,321	\$374,942	-\$206,621
Puerto Rico	\$140,038	\$76,501	\$63,537
Rhode Island	\$6,461	\$28,101	-\$21,641
South Carolina	\$229,249	\$124,575	\$104,675
South Dakota	\$137,652	\$25,501	\$112,151
Tennessee	\$206,597	\$170,839	\$35,758
Texas	\$575,100	\$691,218	-\$116,117
Utah	\$77,400	\$77,542	-\$142
Vermont	\$24,358	\$23,540	\$818
Virgin Islands	\$15,722	\$2,527	\$13,195
Virginia	\$155,293	\$257,698	-\$102,405
Washington	\$142,138	\$213,998	-\$71,860
West Virginia	\$81,483	\$47,131	\$34,352
Wisconsin	\$216,504	\$152,828	\$63,677
Wyoming	\$48,013	\$15,265	\$32,748
Total	\$8,595,276	\$8,919,346	-\$324,070

* Estimated contributions include an administrative cost of approximately \$324 million.

Source:

FCC's 2025 USF Monitoring Report, Table 1.9

<http://www.fcc.gov/encyclopedia/federal-state-joint-board-monitoring-reports>

Telephone Subscribership

Percentage of Households with Telephone in Unit

	2020	2021	2022	2023	2024
Florida	94.1%	92.2%	93.1%	92.2%	94.1%

Lifeline Subscribership

Lifeline Assistance Subscribers in Florida

Date	Lifeline Enrollment	Eligible Households	Participation Rate
6/2020	371,180	2,151,503	17.25%
6/2021	273,641	1,882,842	14.53%
6/2022	300,285	1,590,216	18.88%
6/2023	300,229	1,658,694	18.10%
6/2024	212,244	1,661,381	12.78%
6/2025	332,887	1,672,792	19.90%

Sources:

FPSC's *Report on the Status of Competition in the Telecommunications Industry (Figure 4-1)*

<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/Telecommunication/TelecommunicationIndustry/2025.pdf>

FPSC's *Florida Lifeline Assistance Report*, December 2025 (Table 5)

<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/Telecommunication/LifelineReport/2025.pdf>

Lifeline Subscribership

Lifeline Subscribership by Eligible Telecommunications Carriers As of June 2025

Company	Access Lines Subscribed to Lifeline Service
Wireless	
Air Voice Wireless	53,699
American Broadband & Telecom.	3,746
Amerimex Comm.	733
Assurance Wireless (T Mobile)	78,349
Boomerang Wireless	0
DISH Wireless	25,140
Florida Terracom	0
Global Connection (Odin Mobile)	78,682
IM Telecom	0
i-Wireless	2,232
Mediacom Wireless	0
TAG Mobility	9,158
Telrite Corp.	5,393
Tempo Telecom	0
TruConnect Comm.	8,013
Verizon Value f/k/a TracFone	65,266
Wireline	
Bright House Networks Information Services / Spectrum (Charter)	1
CenturyLink / Quantum Fiber (Lumen)	822
Conexon Connect	65
Consolidated Comm.	69
Frontier Florida	751
Frontier of the South	9
Integrated Path Comm.	0
ITS Fiber / Blue Stream Fiber	17
Knology / WOW!	79
NEFCOM	85
Phone Club	48
Quincy Telephone / TDS Telecom	33
Smart City	2
Windstream / Kenetic	494
Satellite	
Viasat	1
Total	332,887

Source:

FPSC's Florida Lifeline Assistance Report, December 2025 (Appendix D)
<https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/Telecommunication/LifelineReport/2025.pdf>

Florida Water and Wastewater Industry

Regulatory Authority

Pursuant to Chapter 367, F.S., in 2025, the FPSC has jurisdiction over 151 investor-owned water and/or wastewater utilities in 40 of Florida's 67 counties.

Use of Reclaimed Water Data (2024)

- Approximately 958 mgd* of reclaimed water from these facilities was reused for beneficial purposes and represents approximately 56 percent of the total domestic wastewater flow in the state.
- The 2,522 mgd of reuse capacity represents approximately 62 percent of the total domestic wastewater treatment capacity in the state.

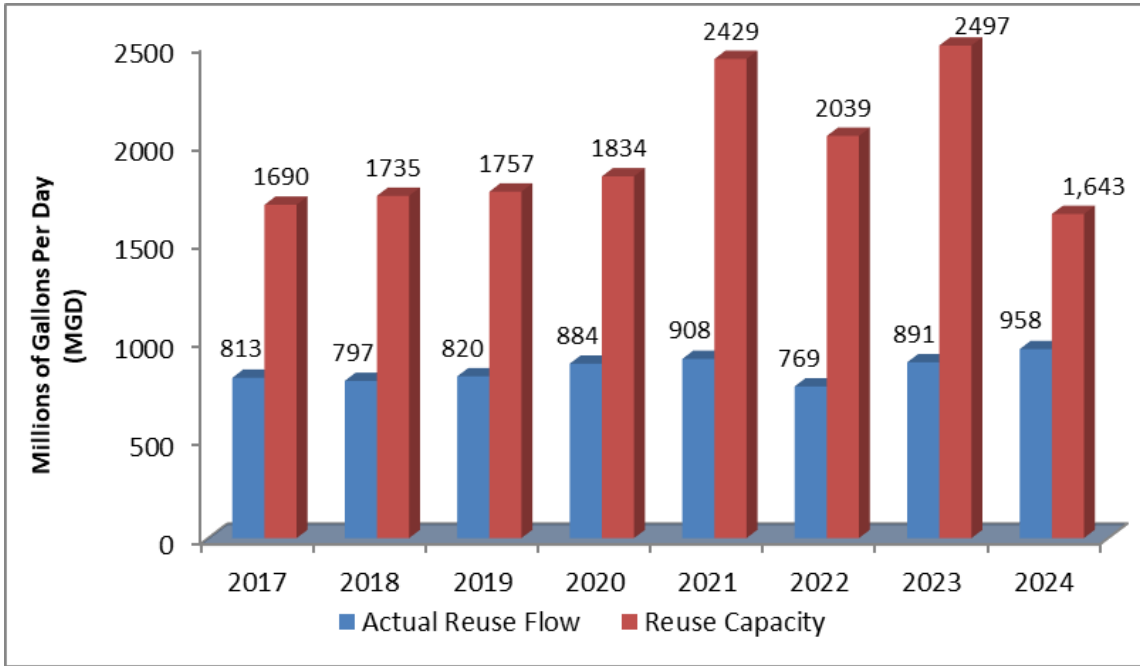
* Million gallons per day

Source:

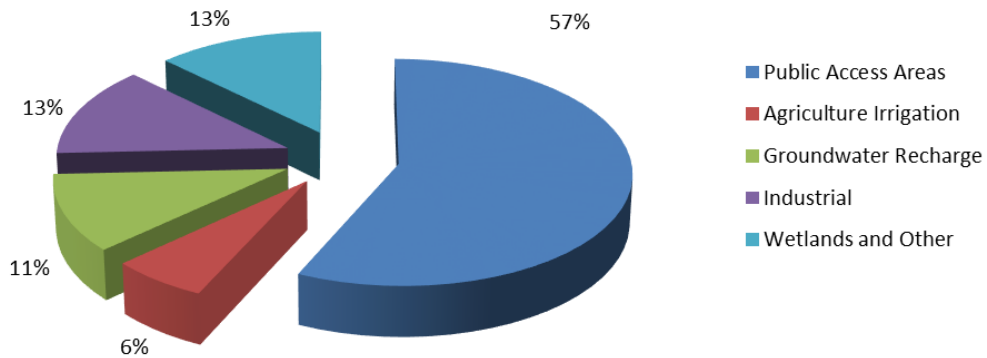
Florida Department of Environmental Protection's *2024 Reuse Inventory Report*, September 2025
<https://floridadep.gov/sites/default/files/2024ReuseInventoryReport.pdf>

Florida's Reuse Growth

Millions of Gallons Per Day (mgd)



Reclaimed Water Utilization (2024)



Source:

Florida Department of Environmental Protection's 2024 Reuse Inventory Report, September 2025
<https://floridadep.gov/sites/default/files/2024ReuseInventoryReport.pdf>

Utility Classifications

The National Association of Regulatory Utility Commissioners uses three classes to define the size of water and wastewater utilities:

- Class A** Utilities having annual water or wastewater revenues of \$1,000,000 or more
- Class B** Utilities having annual water or wastewater revenues of \$200,000 or more but less than \$1,000,000
- Class C** Utilities having annual water or wastewater revenues of less than \$200,000

- A Class C utility may serve as few as 50 customers, while a Class A utility serves thousands.
- The number of customers served may be obtained from each utility's annual report filed at the FPSC and available online at <https://www.psc.state.fl.us/sortable-utility-annual-reports?industry=Water%20and%20Wastewater>.

Rate Structure

- The base facility charge and gallonage charge rate structure is the most common rate structure used by FPSC-regulated water and wastewater utilities.
- The base facility charge is a flat charge that recovers the fixed costs of utility service that remain the same each month regardless of consumption.
- The gallonage charge recovers the variable costs associated with the utility service such as electricity, chemicals, and labor.
- The gallonage charge is assessed for each 1,000 gallons of water that is registered on the customer's meter.
- Inclining block rate structures are used to encourage water conservation. (The inclining block is similar to the base facility charge and gallonage charge rate structure, but includes additional gallonage charges for higher levels or blocks of usage.)

Residential Wastewater Gallonage Cap

- A maximum (or cap) is set on the number of gallons of water consumption a customer is billed for wastewater service.
- The monthly cap is normally between 6,000 and 10,000 gallons. (Any water consumption over that amount is generally considered to be used for purposes such as irrigation or washing cars.)

Water & Wastewater Utility Rates

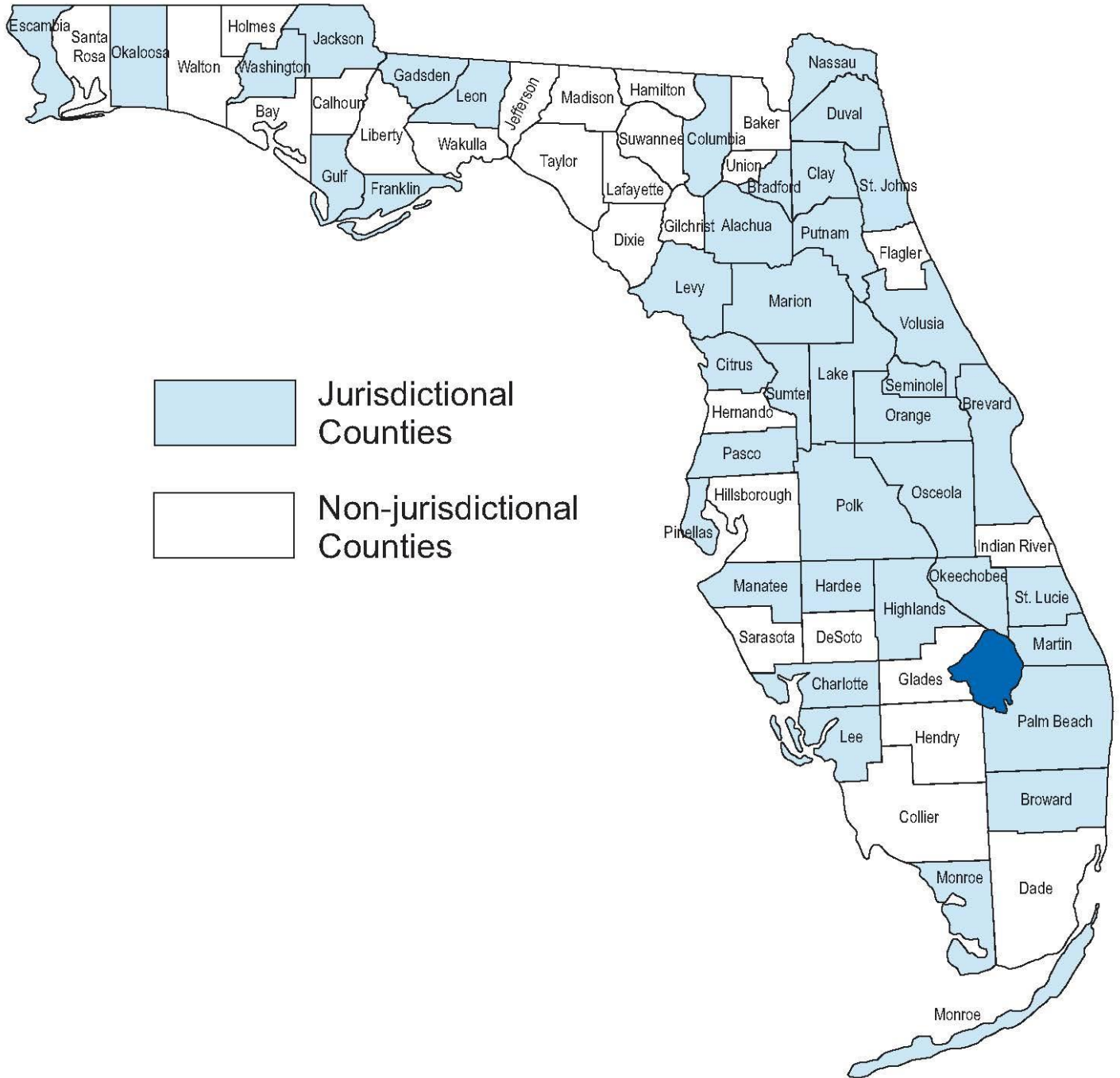
- The rates charged by all water and wastewater utilities under the Commission's jurisdiction are shown in alphabetical order by county in the FPSC's *Comparative Rate Statistics Report*, available online at <https://www.floridapsc.com/pscfiles/website-files/PDF/Publications/Reports/General/Comparative/December%2031,%202025.pdf>

Source:

FPSC Staff

Water & Wastewater Jurisdictional Counties

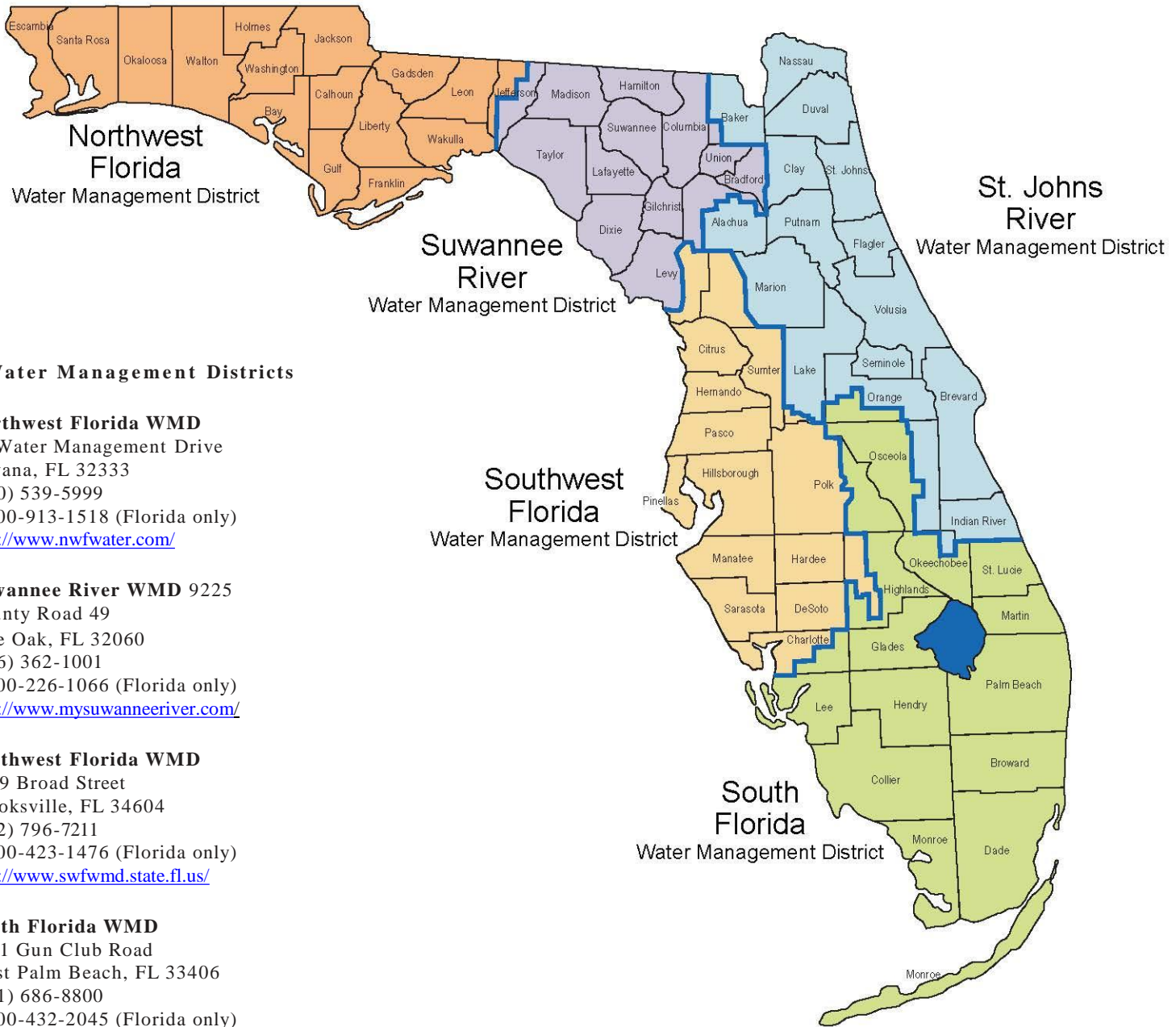
**WATER & WASTEWATER
40 Jurisdictional Counties**



Source:

Florida Public Service Commission Map
<https://www.floridapsc.com/pscfiles/website-files/PDF/Utilities/WaterAndWastewater/wawmap.pdf>

Florida's Water Management Districts (5)



Water Management Districts

Northwest Florida WMD
 81 Water Management Drive
 Havana, FL 32333
 (850) 539-5999
 1-800-913-1518 (Florida only)
<http://www.nwfwater.com/>

Suwannee River WMD 9225
 County Road 49
 Live Oak, FL 32060
 (386) 362-1001
 1-800-226-1066 (Florida only)
<http://www.mysuwanneeriver.com/>

Southwest Florida WMD
 2379 Broad Street
 Brooksville, FL 34604
 (352) 796-7211
 1-800-423-1476 (Florida only)
<http://www.swfwmd.state.fl.us/>

South Florida WMD
 3301 Gun Club Road
 West Palm Beach, FL 33406
 (561) 686-8800
 1-800-432-2045 (Florida only)
<https://www.sfwmd.gov/>

St. Johns River WMD
 4049 Reid Street
 Palatka, FL 32177
 (386) 329-4500
 1-800-451-7106 (Florida only)
<http://www.sjrwm.com/>

Source:

Florida Public Service Commission Map
<https://floridadep.gov/water-policy/water-policy/content/water-management-districts>