



Florida Public Service Commission RATE CASE OVERVIEW

MARCH 2025

Application for a revenue-neutral uniform water rate restructuring limited proceeding in Alachua, Duval, Leon, Okaloosa, and Washington Counties by

North Florida Community Water Systems, Inc.

DOCKET NO. 20240106 – WU

On July 25, 2024, North Florida Community Water Systems, Inc. (NFCWS or Utility) filed an application with the Florida Public Service Commission (Commission or PSC) for a revenue-neutral uniform water rate restructuring limited proceeding for the six water utilities it owns in Alachua, Duval, Leon, Okaloosa, and Washington Counties.

QUESTIONS & ANSWERS

1. Why is NFCWS requesting uniform rates for these six systems?

NFCWS states uniform rates would result in a reduction in typical residential bills for all systems except Gator and Seminole water systems, which would see a minimal increase.

2. Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process of NFCWS's request, Commission staff will conduct a virtual customer meeting to allow feedback about NFCWS' quality of service and the rate setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

To speak at the virtual customer meeting, a customer must sign up via the PSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading on the home page. Customers without internet access can sign up to speak by calling the PSC at (850) 413-7080 or emailing speakersignup@psc.state.fl.us. Registration will open on March 12, 2025 at 9:00 a.m., and close at noon two business days prior to the meeting. One day prior to the meeting, speakers will be provided further instructions from PSC staff on how to participate.

Virtual Customer Meeting

**Wednesday, March 26, 2025
3:00 p.m.**

All customers who wish to comment are urged to join the meeting promptly at the scheduled time because it may be adjourned early if no customers are present to speak or when those present have spoken. Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

3. Can I obtain more information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on Clerk's Office then Dockets. Type in the docket number 20240106.

4. What if I cannot participate in the virtual customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the virtual customer meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at:
clerk@psc.state.fl.us.

Please be sure to include the docket number,
20240106 – WU.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

QUESTIONS & ANSWERS

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider NFCWS's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at (800) 342-3552.

5. How much is the current monthly bill be for a residential customer of NFCWS using 5,000 gallons?

The current monthly bill for a residential customer of NFCWS using 5,000 gallons is as follows:

• Sunny Hills	\$66.76
• Seminole	\$43.32
• Okaloosa	\$54.89
• Lake Talquin	\$56.21
• Gator	\$49.16
• Duval	\$47.44

6. How much would the monthly bill be for a residential customer of NFCWS using 5,000 gallons at the proposed consolidated rate?

The monthly bill for a residential customer of NFCWS using 5,000 gallons at the proposed consolidated rate would be \$51.30 for all systems.

7. Who provides legal representation for customers in utility related matters before the Public Service Commission?

The Office of Public Counsel (OPC) was established by the Florida Legislature to advocate on behalf of you and the other utility customers before the Commission and other state and federal regulatory authorities. OPC is independent from the Commission, and accountable only to the people of the State of Florida through the Florida Legislature. You can reach OPC at (800) 342-0222 or www.floridaopc.gov.

8. Who can answer technical or legal questions?

For technical questions, contact:

Melinda Watts
Quality of Service and Engineering
(850) 413-6952

Terence Bethea
Rates and Charges
(850) 413-6435

For legal questions, contact:

Daniel Dose
(850) 413-6846

9. When will the PSC make a decision?

PSC staff is scheduled to file a recommendation with the Commission on April 25, 2025. The Commissioners are expected to vote on the recommendation at the May 6, 2025 Commission Conference.

10. How can I follow the customer meeting and Commission Conference?

You can watch the customer meeting and Commission Conference live from the PSC website at www.FloridaPSC.com. Look for the "Watch Live and Archived PSC Events" icon on the left side of the webpage. An audio only option is available by dialing (850) 413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at (800) 955-8771 (TDD).

If cancelled, notice of customer meeting cancellation will be provided on the Commission's website, (www.FloridaPSC.com), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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NFCWS Duval Monthly Water Rates

General Service

Base Facility Charge by Meter Size

	Utility's Existing Rates	Utility's Proposed Consolidated Rates
5/8" x 3/4"	\$31.84	\$20.10
3/4"	\$47.76	\$30.15
1"	\$79.60	\$50.25
1-1/2"	\$159.20	\$100.51
2"	\$254.72	\$160.81
3"	\$509.44	\$321.63
4"	\$796.00	\$502.54
6"	\$1,592.00	\$1,005.08
"	N/A	\$1,608.13

Charge per 1,000 gallons - General Service	\$3.12	\$7.35
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Private Fire Protection

5/8" x 3/4"	\$2.65	N/A
3/4"	\$3.98	N/A
1"	\$6.63	N/A
1-1/2"	\$13.27	N/A
2"	\$21.23	\$13.40
3"	\$42.45	\$26.80
4"	\$66.33	\$41.88
6"	\$132.67	\$83.76
8"	N/A	\$134.01
10"	N/A	\$192.64

Typical Residential 5/8" x 3/4" Meter Bill Comparison

3,000 Gallons	\$41.20	\$42.15
5,000 Gallons	\$47.44	\$56.85
10,000 Gallons	\$63.04	\$93.60

NFCWS Sunny Hills Monthly Water Rates

	Utility's Existing Rates	Utility's Proposed Consolidated Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$24.51	\$20.10
3/4"	\$36.77	\$30.15
1"	\$61.28	\$50.25
1-1/2"	\$122.55	\$100.51
2"	\$196.08	\$160.81
3"	\$392.16	\$321.63
4"	\$612.75	\$502.54
6"	\$1,225.50	\$1,005.08
8"	\$1,960.80	\$1,608.13
10"	\$2,818.65	\$2,311.68
Charge per 1,000 gallons - Residential		
0 - 6,000 Gallons	\$8.45	\$6.24
6,001 - 12,000 Gallons	\$12.70	\$9.36
Over 12,000 Gallons	\$16.89	\$12.48
Charge per 1,000 gallons - General Service		
	\$9.47	\$7.35
<u>Private Fire Protection</u>		
2"	\$16.34	\$13.40
3"	\$32.68	\$26.80
4"	\$51.06	\$41.88
6"	\$102.13	\$83.76
8"	\$163.40	\$134.01
10"	\$234.89	\$192.64
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$49.86	\$38.82
5,000 Gallons	\$66.76	\$51.30
10,000 Gallons	\$126.01	\$94.98

NFCWS Seminole Monthly Water Rates

	Utility's Existing Rates	Utility's Proposed Consolidated Rates
<u>Residential and General Service</u>		
All Meter Sizes	\$26.62	N/A
Base Facility Charge by Meter Size		
5/8" x 3/4"	N/A	\$20.10
3/4"	N/A	\$30.15
1"	N/A	\$50.25
1-1/2"	N/A	\$100.51
2"	N/A	\$160.81
3"	N/A	\$321.63
4"	N/A	\$502.54
6"	N/A	\$1,005.08
8"	N/A	\$1,608.13
10"	N/A	\$2,311.68
Charge per 1,000 gallons - Residential		
0 - 5,000 Gallons	\$3.34	N/A
5,001 - 20,000 Gallons	\$3.70	N/A
Over 20,000 Gallons	\$4.12	N/A
Charge per 1,000 gallons - Residential		
0 - 6,000 Gallons	N/A	\$6.24
6,001 - 12,000 Gallons	N/A	\$9.36
Over 12,000 Gallons	N/A	\$12.48
Charge per 1,000 gallons - General Service	N/A	\$7.35
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$36.64	\$38.82
5,000 Gallons	\$43.32	\$51.30
10,000 Gallons	\$61.82	\$94.98

NFCWS Okaloosa Monthly Water Rates

	Utility's Existing Rates	Utility's Proposed Consolidated Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$34.67	\$20.10
3/4"	\$52.01	\$30.15
1"	\$86.68	\$50.25
1-1/2"	\$173.35	\$100.51
2"	\$277.36	\$160.81
3"	\$554.72	\$321.63
4"	\$866.75	\$502.54
6"	\$1,733.50	\$1,005.08
8"	N/A	\$1,608.13
10"	N/A	\$2,311.68
Charge per 1,000 gallons - Residential		
0 - 1,000 Gallons	-	N/A
1,001 - 2,000 Gallons	\$2.31	N/A
2,001 - 3,000 Gallons	\$3.47	N/A
3,001 - 4,000 Gallons	\$5.19	N/A
4,001 - 5,000 Gallons	\$9.25	N/A
5,001 - 6,000 Gallons	\$9.82	N/A
Over 6,000 Gallons	\$10.40	N/A
Charge per 1,000 gallons - Residential		
0 - 6,000 Gallons	N/A	\$6.24
6,001 - 12,000 Gallons	N/A	\$9.36
Over 12,000 Gallons	N/A	\$12.48
Charge per 1,000 gallons - General Service		
0 - 6,000 Gallons	-	N/A
Over 6,000 Gallons	\$9.25	N/A
Charge per 1,000 gallons - General Service		
	N/A	\$7.35
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$40.45	\$38.82
5,000 Gallons	\$54.89	\$51.30
10,000 Gallons	\$106.31	\$94.98

NFCWS Lake Talquin Monthly Water Rates

	Utility's Existing Rates	Utility's Proposed Consolidated Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$39.01	\$20.10
3/4"	\$58.52	\$30.15
1"	\$97.53	\$50.25
1-1/2"	\$195.05	\$100.51
2"	\$312.08	\$160.81
3"	\$624.16	\$321.63
4"	\$975.25	\$502.54
6"	N/A	\$1,005.08
8"	N/A	\$1,608.13
10"	N/A	\$2,311.68
Charge per 1,000 gallons - Residential and General Service		
All Gallons	\$3.44	N/A
Charge per 1,000 gallons - Residential		
0 - 6,000 Gallons	N/A	\$6.24
6,001 - 12,000 Gallons	N/A	\$9.36
Over 12,000 Gallons	N/A	\$12.48
Charge per 1,000 gallons - General Service		
	\$3.44	\$7.35
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$49.33	\$38.82
5,000 Gallons	\$56.21	\$51.30
10,000 Gallons	\$73.41	\$94.98

NFCWS Gator Monthly Water Rates

	Utility's Existing Rates	Utility's Proposed Consolidated Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$12.01	\$20.10
3/4"	\$18.02	\$30.15
1"	\$30.03	\$50.25
1-1/2"	\$60.05	\$100.51
2"	\$96.08	\$160.81
3"	\$192.16	\$321.63
4"	\$300.25	\$502.54
6"	\$600.50	\$1,005.08
8"	N/A	\$1,608.13
Charge per 1,000 gallons - Residential		
0 - 5,000 Gallons	\$7.43	N/A
5,001 - 10,000 Gallons	\$9.29	N/A
10,001 - 15,000 Gallons	\$11.15	N/A
Over 15,000 Gallons	\$14.87	N/A
Charge per 1,000 gallons - Residential		
0 - 6,000 Gallons	N/A	\$6.24
6,001 - 12,000 Gallons	N/A	\$9.36
Over 12,000 Gallons	N/A	\$12.48
Charge per 1,000 gallons - General Service	\$7.67	\$7.35
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$34.30	\$38.82
5,000 Gallons	\$49.16	\$51.30
10,000 Gallons	\$95.61	\$94.98

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Duval, Leon, Okaloosa, and Washington Counties by

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Name _____

Address _____

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

FOLD & TAPE-- See back for address

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