



Florida Public Service Commission RATE CASE OVERVIEW

JULY 2025

Application for staff-assisted rate case in Highlands County by

LP Waterworks, Inc.

DOCKET NO. 20250013-WS

On January 7, 2025, LP Waterworks, Inc. (LP or Utility) filed an application with the Florida Public Service Commission (Commission or PSC) for increased water and wastewater rates. LP is a Class C utility providing water and wastewater service in Highlands County. The Utility is currently providing water service to 418 residential, 22 general service, and 2 private fire protection customers. For its wastewater service, the Utility provides service to 360 residential customers and 17 general service customers.

QUESTIONS & ANSWERS

1. Why is LP requesting a rate increase?

LP is requesting a rate increase to recover the cost of operating the Utility and allow the company an opportunity to earn a fair rate of return on its investment.

2. When was LPs' last approved rate case?

LP's last rate case was in 2023. However, the Utility also had a price index increase in 2023.

3. Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process of LP's request, Commission staff will conduct a virtual customer meeting to allow feedback about LP's quality of service and the rate setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

To speak at the virtual customer meeting, a customer must sign up via the PSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading on the home page. Customers without internet access can sign up to speak by calling the PSC at (850) 413-7080 or emailing speakersignup@psc.state.fl.us. Registration will open on June 25, 2025 at 9:00 a.m., and close at noon on July 7, 2025. One day prior to the meeting, speakers will be provided further instructions from PSC staff on how to participate.

All customers who wish to comment are urged to join the meeting promptly at the scheduled time because it may be adjourned early if no customers are present to

speak or when those present have spoken. Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

4. What if I cannot participate in the virtual customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the virtual customer meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: clerk@psc.state.fl.us.

Please be sure to include the docket number, **20250013 – WS**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider LP's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at (800) 342-3552.

Virtual Customer Meeting

Wednesday, July 9, 2025

3:00 p.m.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

QUESTIONS & ANSWERS

5. Can I obtain more information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on Clerk's Office then Dockets. Type in the docket number 20250013.

6. How much is the current and proposed monthly water bill for a residential customer of LP using 3,000 gallons?

The current and proposed monthly water bill for a residential customer of LP using 3,000 gallons is \$43.37 and \$48.63, respectively.

7. How much is the current and proposed monthly wastewater bill for a residential customer of LP using 3,000 gallons?

The current and proposed monthly wastewater bill for a residential customer of LP using 3,000 gallons is \$49.31 and \$52.82, respectively.

8. Who can answer technical or legal questions?***For technical questions, contact:***

Melinda Watts
Quality of Service and Engineering
(850) 413-6952

Terence Bethea
Rates and Charges
(850) 413-6435

Jared Folkman
Accounting
(850) 413-7017

For legal questions, contact:

Jacob Imig
(850) 413-6738

9. Who provides legal representation for customers in utility related matters before the Public Service Commission?

The Office of Public Counsel (OPC) was established by the Florida Legislature to advocate on behalf of you and the other utility customers before the Commission and other state and federal regulatory authorities. OPC is independent from the Commission, and accountable only to the people of the State of Florida through the Florida Legislature. You can reach OPC at (800) 342-0222 or www.floridaopc.gov.

10. When will the PSC make a decision?

PSC staff is scheduled to file a recommendation with the Commission on August 22, 2025. The Commissioners are expected to vote on the recommendation at the September 4, 2025 Commission Conference.

11. How can I follow the customer meeting and Commission Conference?

You can watch the customer meeting and Commission Conference live from the PSC website at www.FloridaPSC.com. Look for the "Watch Live and Archived PSC Events" icon on the left side of the webpage. An audio only option is available by dialing (850) 413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at (800) 955-8771 (TDD).

If cancelled, notice of customer meeting cancellation will be provided on the Commission's website, (www.FloridaPSC.com), under Hot Topics found on the home page.

Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

FPSC COMMISSIONERS

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COMMISSIONER
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LP Waterworks, Inc. Monthly Water Rates

	Utility's Existing Rates	Utility's Proposed Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8"X3/4"	\$15.65	\$17.55
3/4"	\$23.48	\$26.33
1"	\$39.13	\$43.88
1-1/2"	\$78.25	\$87.75
2"	\$125.20	\$140.40
3"	\$250.40	\$280.80
4"	\$391.25	\$438.75
6"	\$782.50	\$877.50
Charge per 1,000 gallons - Residential		
0 - 3,000 gallons	\$9.24	\$10.36
Over 3,000 gallons	\$13.86	\$15.54
Charge per 1,000 gallons - General Service		
	\$2.45	\$2.75
<u>Private Fire Protection</u>		
5/8"X3/4"	\$1.30	\$1.46
3/4"	\$1.96	\$2.19
1"	\$3.26	\$3.66
1-1/2"	\$6.52	\$7.31
2"	\$10.43	\$11.70
3"	\$20.87	\$23.40
4"	\$32.60	\$36.56
6"	\$65.21	\$73.13
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
1,000 Gallons	\$24.89	\$27.91
3,000 Gallons	\$43.37	\$48.63
5,000 Gallons	\$71.09	\$79.71

LP Waterworks, Inc. Monthly Wastewater Rates

	Utility's Existing Rates	Utility's Proposed Rates
<u>General Service</u>		
Base Facility Charge by Meter Size		
5/8"X3/4"	\$19.34	\$20.72
3/4"	\$29.01	\$31.08
1"	\$48.35	\$51.80
1-1/2"	\$96.70	\$103.60
2"	\$154.72	\$165.76
3"	\$309.44	\$331.52
4"	\$483.50	\$518.00
6"	\$967.00	\$1,036.00
Charge per 1,000 gallons - General Service	\$12.00	\$12.86
<u>Residential Service</u>		
All Meter Sizes	\$19.34	\$20.72
Charge per 1,000 gallons - Residential Service	\$9.99	\$10.70
6,000 Gallonage Cap		
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
1,000 Gallons	\$29.33	\$31.42
3,000 Gallons	\$49.31	\$52.82
5,000 Gallons	\$69.29	\$74.22

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Name _____

Address _____

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

FOLD & TAPE-- See back for address

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Tallahassee, FL 32399-0850

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