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March 3, 2025

E-PORTAL FILING

Mr. Adam Teitzman, Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: 20250000-OT – Undocketed Filings for 2025.

Dear Mr. Teitzman:

Attached for filing on behalf of Florida Public Utilities Company, please find the Company's 2025 Distribution Reliability Report for the prior period 2024.

As always, please don't hesitate to let me know if you have any questions. Thank you for your assistance with this filing.

Kind regards,

A handwritten signature in blue ink, appearing to read 'Peter Yoakley', written over a horizontal line.

Gunster, Yoakley & Stewart, P.A.
215 South Monroe St., Suite 601
Tallahassee, FL 32301
(850) 521-1706

cc:/ Tom Ballinger
Penelope Buys



P.O. Box 418
Fernandina Beach
FL 32035-0418
Phone: 904/261-3663
Fax: 904/261-3666
www.fpuc.com

March 1, 2025

Mr. Thomas Ballinger, Director
Division of Engineering
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0868

Dear Mr. Ballinger:

Attached is Florida Public Utilities Company's required 2024 Annual Update. The update includes the Annual Distribution Service Reliability Report required by Rule 25-6.0455. This report only includes section 1.

The Annual Wood Pole Inspection Report required by Order No. PSC-06-0144, and updates of our Storm Protection Plan (SPP) and Ten Storm Preparedness Initiatives, as required by Order No. PSC-06-0781 will be submitted on June 1, 2025.

If you have any questions, please call (904) 530-7052 or e-mail mcassel@chpk.com.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Cassel".

Michael Cassel
Vice President, Governmental and Regulatory Affairs
Florida Public Utilities Company

Attachments

Cc: Commission Clerk
Jeff Sylvester
Martin Cheryl
William Haffecke
Kevin Walz
Mark Cutshaw
Jorge Puentes

Florida Public Utilities Company

Reliability Indices Report (Section I)

2024 Annual Update

March 1, 2025



Florida Public Utilities Company

Reliability Indices

Annual Update

Table of Contents

Introduction

I. Reliability Indices

Introduction

This is the FPUC's annual update. The update includes the Annual Distribution Service Reliability Report required by Rule 25-6.0455. However, this year, the report will initially only include section I. The Annual Wood Pole Inspection Report required by Order No. PSC-06-0144, and updates of our Storm Protection Plan (SPP) and Ten Storm Preparedness Initiatives, as required by Order No. PSC-06-0781 will be submitted in June 1, 2024. The update has been traditionally divided into four primary sections: I. Reliability Indices; II. Wood Pole Inspections; III. Storm Hardening; and, IV. Storm Preparedness Initiatives. FPUC report forms, research reports, contractor reports, and other available supplemental supporting documentation are incorporated into the appropriate sections of the update. FPSC reliability index report forms have been updated and are also included.

FPUC has two electric divisions, Northwest (NW) Division, also referred to as Marianna, and Northeast (NE) Division, and also referred to as Fernandina Beach. In some cases, each division's results are reported separately. For example, NW has no transmission facilities. Therefore, only NE will be reporting on Storm Preparedness Initiatives #3 (Six Year Transmission Structure Inspections) and #4 (Storm Hardening of Existing Transmission Structures). Also, the two divisions are approximately 250 miles apart, but they support one another during emergency situations, both divisions share a common emergency response plan to address Initiative #10 (Natural Disaster Preparedness and Recovery Program). In other cases, consolidated reports or a combination of individual and consolidated reports provide a more complete overview and reports are prepared accordingly.

I. Reliability Indices

This section contains the FPUC Annual Distribution Service Reliability Report required by Florida Public Service Commission (FPSC) Rule 25-6.0455.

In addition to the supporting data provided by FPUC for clarification, the report was prepared using the forms developed by FPSC. Indices are reported on an *actual* and *adjusted* basis, as follows:

- a. Total number of Outage Events (N), categorized by cause for the highest ten causes.
- b. Identification of three percent (3%) of Primary Circuits (feeders) with the highest number of feeder breaker interruptions.
- c. SAIDI, CAIDI, SAIFI, and L-Bar reliability indices for each division and by company total*.

Indices are calculated as follows:

$$\text{SAIDI} = \text{System Average Interruption Duration Index} = \frac{\text{Total Customer Minutes of Interruption (CMI)}}{\text{Total Number of Customers Served (C)}}$$

$$\text{CAIDI} = \text{Customer Average Interruption Duration Index} = \frac{\text{Total Customer Minutes of Interruption (CMI)}}{\text{Total Number of Customer Interruptions (CI)}}$$

$$\text{SAIFI} = \text{System Average Interruption Frequency Index} = \frac{\text{Total Number of Customer Interruptions (CI)}}{\text{Total Number of Customers Served (C)}}$$

$$\text{L-Bar} = \text{Average Duration of Outage Events} = \frac{\text{Sum of All Outage Event Durations (L)}}{\text{Total Number of Outage Events (N)}}$$

* The FPUC total electric retail customer count is well below 50,000. Per Rule 25-6.0455, (3) (c), MAIFIe and CEMI5 indices are not applicable (N/A) and not reported at this time.

Forms reporting *actual* data include all outage events. Forms reporting *adjusted* data exclude outage events directly caused by one or more of the following, if applicable:

- a. Planned Service Interruptions;
- b. A storm named by the National Hurricane Center;
- c. A tornado recorded by the National Weather Service;
- d. Ice on lines;
- e. A planned load management event;
- f. Electric generation or transmission events not governed by subsections 25-6.018 (2) and (3);
- g. Extreme weather or fire events causing activation of the county emergency operation center.

Definitions from Rule 25-6.044 'Continuity of Service' are provided below for clarification:

- a. **"Area of Service."** A geographic area where a utility provides retail electric service. An Area of Service can be the entire system, a district, or a sub-region of the utility's system in which centralized distribution service functions are carried out.
- b. **"Average Duration of Outage Events (L-Bar)."** The sum of each Outage Event Duration (L) for all Outage Events occurring during a given time period, divided by the Number of Outage Events (N) over the same time period within a specific Area of Service.
- c. **"Customer Average Interruption Duration Index (CAIDI)."** The average time to restore service to interrupted retail customers within a specified Area of Service over a given period of time. It is determined by dividing the sum of Customer Minutes of Interruption (CMI) by the total number of Service (aka Customer) Interruptions (CI) for the respective Area of Service.
- d. N/A (CEMI5).
- e. **"Customer Minutes of Interruption (CMI)".** For a given Outage Event, CMI is the sum of each affected retail customer's Service Interruption Duration.
- f. thru h. N/A (MAIFIe)
- i. **"Number of Customers Served (C)."** The sum of all retail customers on the last day of a given time period within a specific Area of Service.
- j. **"Number of Outage Events (N)."** The sum of Outage Events for an Area of Service over a specified period of time.
- k. **"Outage Event."** An occurrence that results in one or more individual retail customer Service Interruptions.
- l. **"Outage Event Duration (L)."** The time interval, in minutes, between the time a utility first becomes aware of an Outage Event and the time of restoration of service to the last retail customer affected by that Outage Event.
- m. **"Service Interruption."** The complete loss of voltage of at least one minute to a retail customer. (CI for one customer).
- n. **"Service Interruption Duration."** The time interval, in minutes, between the time a utility first becomes aware of a Service Interruption and the time of restoration of service to that retail customer. (CMI for one customer).
- o. **"System Average Interruption Duration Index (SAIDI)."** The average minutes of Service Interruption Duration per retail customer served within a specified Area of Service over a given period of time. It is determined by dividing the total Customer Minutes of Interruption (CMI) by the total Number of Customers Served (C) for the respective Area of Service.
- p. **"System Average Interruption Frequency Index (SAIFI)."** The average number of Service Interruptions per retail customer within a specified Area of Service over a given period of time. It is determined by dividing the sum of Service (aka Customer) Interruptions (CI) by the total Number of Customers Served (C) for the respective Area of Service.
- q. **"Planned Service Interruption."** A Service Interruption initiated by the utility to perform necessary scheduled activities, such as maintenance, infrastructure improvements, and new construction due to customer growth.

**FLORIDA PUBLIC SERVICE COMMISSION
ANNUAL DISTRIBUTION SERVICE RELIABILITY REPORT – ACTUAL**

PART I

<u>CAUSES OF OUTAGE EVENTS – ACTUAL</u>			
Utility Name: <u>Florida Public Utilities Company- NE Division</u>			Year: <u>2024</u>
Cause (a)	Number of Outage Events(N) (b)	Average Duration (L-Bar) (c)	Average Restoration Time (CAIDI) (d)
Named Storm	123	329.14	500.66
Unknown	103	114.36	82.95
Vegetation	70	130.75	162.71
Defective Equipment	60	140.69	80.34
Animal	53	74.05	72.28
Other	30	150.90	77.54
Lightning	22	95.11	43.15
Other Weather	21	111.75	158.23
Transmission	5	184.29	184.15
Planned Outage	2	55.05	9.82
System Totals NE	489	171.33	278.82

PSC/ECR 102-1(a) (8/06)
Incorporated by reference in Rule 25-6.0455,
Florida Administrative Code

**FLORIDA PUBLIC SERVICE COMMISSION
ANNUAL DISTRIBUTION SERVICE RELIABILITY REPORT – ADJUSTED**

PART I

<u>CAUSES OF OUTAGE EVENTS – ADJUSTED</u>			
Utility Name: Florida Public Utilities Company- NE Division			Year: 2024
Cause (a)	Number of Outage Events(N) (b)	Average Duration (L-Bar) (c)	Average Restoration Time (CAIDI) (d)
Unknown	103	114.36	82.95
Vegetation	70	130.75	162.71
Defective Equipment	60	140.69	80.34
Animal	53	74.05	72.28
Other	30	150.90	77.54
Lightning	22	95.11	43.15
Other Weather	21	111.75	158.23
System Totals NE	359	117.73	104.84

PSC/ECR 102-1(b) (8/06)
Incorporated by reference in Rule 25-6.0455,
Florida Administrative Code

FLORIDA PUBLIC SERVICE COMMISSION ANNUAL DISTRIBUTION SERVICE RELIABILITY REPORT – ACTUAL

PART I

<u>CAUSES OF OUTAGE EVENTS – ACTUAL</u>			
Utility Name: <u>Florida Public Utilities Company- NW Division</u>			Year: <u>2024</u>
Cause (a)	Number of Outage Events(N) (b)	Average Duration (L-Bar) (c)	Average Restoration Time (CAIDI) (d)
Vegetation	281	202.80	142.58
Animal	193	58.51	60.32
EOC Event	141	980.40	1,193.53
Unknown	115	74.59	116.99
Lightning	110	132.07	118.15
Other Weather	47	573.28	236.19
Vehicle	44	158.81	195.30
Named Storm	40	93.16	82.77
Defective Equipment	36	128.75	91.15
Other	29	64.49	61.20
Planned Outage	14	105.68	140.57
Tornado	2	872.58	1,570.35
System Totals: NW	1,052	263.32	277.59

PSC/ECR 102-1(a) (8/06)
Incorporated by reference in Rule 25-6.0455,
Florida Administrative Code

**FLORIDA PUBLIC SERVICE COMMISSION
ANNUAL DISTRIBUTION SERVICE RELIABILITY REPORT – ADJUSTED**

PART I

<u>CAUSES OF OUTAGE EVENTS – ADJUSTED</u>			
Utility Name: <u>Florida Public Utilities Company – NW Division</u>			Year: <u>2024</u>
Cause (a)	Number of Outage Events(N) (b)	Average Duration (L-Bar) (c)	Average Restoration Time (CAIDI) (d)
Vegetation	281	202.80	142.58
Animal	193	58.51	60.32
Unknown	115	74.59	116.99
Lightning	110	132.07	118.15
Other Weather	47	573.28	236.19
Vehicle	44	158.81	195.30
Defective Equipment	36	128.75	91.15
Other	29	64.49	61.20
System Totals: NW	855	154.18	146.92

PSC/ECR 102-1(b) (8/06)
Incorporated by reference in Rule 25-6.0455,
Florida Administrative Code

FLORIDA PUBLIC SERVICE COMMISSION ANNUAL DISTRIBUTION SERVICE RELIABILITY REPORT – ACTUAL

PART I

<u>CAUSES OF OUTAGE EVENTS – ACTUAL</u>			
Utility Name: Florida Public Utilities Company- FPUC Total			Year: 2024
Cause (a)	Number of Outage Events(N) (b)	Average Duration (L-Bar) (c)	Average Restoration Time (CAIDI) (d)
Vegetation	351	188.43	150.82
Animal	246	61.86	66.28
Unknown	218	93.38	95.85
Named Storm	163	271.23	446.35
EOC Event	141	980.40	1,193.53
Lightning	132	125.91	69.03
Defective Equipment	96	136.21	84.47
Other Weather	68	430.75	206.63
Other	59	108.43	62.00
Vehicle	44	158.81	195.30
Planned Outage	16	99.35	66.64
Transmission	5	184.29	184.15
Tornado	2	872.58	1,570.35
System Totals FPUC	1,541	234.13	278.28

PSC/ECR 102-1(a) (8/06)
Incorporated by reference in Rule 25-6.0455,
Florida Administrative Code

**FLORIDA PUBLIC SERVICE COMMISSION
ANNUAL DISTRIBUTION SERVICE RELIABILITY REPORT – ADJUSTED**

PART I

<u>CAUSES OF OUTAGE EVENTS – ADJUSTED</u>			
Utility Name: <u>Florida Public Utilities Company- FPUC Total</u>			Year: <u>2024</u>
Cause (a)	Number of Outage Events(N) (b)	Average Duration (L-Bar) (c)	Average Restoration Time (CAIDI) (d)
Vegetation	351	188.43	150.82
Animal	246	61.86	66.28
Unknown	218	93.38	95.85
Lightning	132	125.91	69.03
Defective Equipment	96	136.21	84.47
Other Weather	68	430.75	206.63
Other	59	108.43	62.00
Vehicle	44	158.81	195.30
System Totals FPUC	1,214	143.40	129.64

PSC/ECR 102-1(b) (8/06)
Incorporated by reference in Rule 25-6.0455,
Florida Administrative Code

PART II

<u>THREE PERCENT FEEDER LIST – ACTUAL</u>													
Utility Name: <u>Florida Public Utilities Company</u>											Year: <u>2024</u>		
Primary Circuit Id. No. or Name (a)	Sub-station Origin (b)	Location (c)	Number of Customers						Average Duration “L-Bar” (j)	CAIDI (k)	Listed Last Year? (l)	No. of Years in the Last 5 (m)	Corrective Action Completion Date (n)
			Residential (d)	Commercial (e)	Industrial (f)	Other (g)	Total (h)	Outage Events “N” (i)					
102	AIP	Northeast	1605	67	0	0	1672	4	275.45	275.50	NO	0	N/A
9942	Chipola	Northwest	413	412	0	0	825	2	1,112.47	1121.72	NO	0	N/A

PSC/ECR 102-2(a) (8/06)
 Incorporated by reference in Rule 25-6.0455,
 Florida Administrative Code

PART II

THREE PERCENT FEEDER LIST – ADJUSTED													
Utility Name: Florida Public Utilities Company											Year: 2024		
Primary Circuit Id. No. or Name (a)	Sub-station Origin (b)	Location (c)	Number of Customers						Average Duration “L-Bar” (j)	CAIDI (k)	Listed Last Year? (l)	No. of Years in the Last 5 (m)	Corrective Action Completion Date (n)
			Residential (d)	Commercial (e)	Industrial (f)	Other (g)	Total (h)	Outage Events “N” (i)					
311	Stepdown	Northeast	2118	88	0	0	2206	3	44.96	44.61	NO	0	N/A
9854	Marianna	Northwest	1961	34	0	0	1995	2	193.63	193.48	NO	0	N/A

PSC/ECR 102-2(b) (8/06)
 Incorporated by reference in Rule 25-6.0455,
 Florida Administrative Code

PART III

<u>SYSTEM RELIABILITY INDICES – ACTUAL</u>					
Utility Name: <u>Florida Public Utilities Company</u>			Year: <u>2024</u>		
District or Service Area (a)	SAIDI (b)	CAIDI (c)	SAIFI (d)	MAIFle (e)	CEMI5 (f)
NE Division	745.94	278.82	2.68	N/A*	N/A*
NW Division	820.15	277.59	2.95	N/A*	N/A*
System Averages	776.82	278.28	2.79	N/A*	N/A*

* Total # of Electric Retail Customers is well below 50,000. N/A by Rule 25-6.0455 (3) (c)

PSC/ECR 102-3(a) (8/06)
 Incorporated by reference in Rule 25-6.0455,
 Florida Administrative Code

PART III

<u>SYSTEM RELIABILITY INDICES – ADJUSTED</u>					
Utility Name: <u>Florida Public Utilities Company</u>			Year: <u>2024</u>		
District or Service Area (a)	SAIDI (b)	CAIDI (c)	SAIFI (d)	MAIFle (e)	CEMI5 (f)
NE Division	116.49	104.84	1.11	N/A*	N/A*
NW Division	328.63	146.92	2.24	N/A*	N/A*
System Averages	204.78	129.64	1.58	N/A*	N/A*

* Total # of Electric Retail Customers is well below 50,000. N/A by Rule 25-6.0455 (3) (c)

PSC/ECR 102-3(b) (8/06)
Incorporated by reference in Rule 25-6.0455,
Florida Administrative Code

2024 - Reliability Indicators By Feeder FPUC – NE (Actual)

Cause	Number of Outage Events (N)	Average Duration (L-Bar)	CAIDI	Sum of all Customer Min. Interrupted (CMI)	Total Customer Interruptions (CI)	Total Outage Duration (L)	SAIDI	SAIFI
AMELIA ISLAND PARKWAY (312)	35	246.99	269.75	1,153,993	4,278	8,645		
BAILEY (311)	57	187.13	189.13	1,641,459	8,679	10,666		
BONNIEVIEW (310)	41	189.35	88.99	482,681	5,424	7,763		
CLINCH DRIVE (214)	46	143.78	364.27	479,377	1,316	6,614		
COAST CHIPS	8	231.50	231.50	1,852	8	1,852		
ELEVEN STREET (212)	50	152.99	341.42	933,092	2,733	7,649		
FIFTEENTH STREET (209)	32	143.16	394.62	1,192,532	3,022	4,581		
JASMINE STREET (211)	84	144.89	473.38	1,828,189	3,862	12,170		
NECTARINE (210)	28	165.10	158.36	74,112	468	4,623		
PARKWAY SOUTH (104)	5	204.31	229.62	468,881	2,042	1,022		
PLANTATION FIELDSIDE (111)	19	162.43	403.65	1,319,931	3,270	3,086		
PLANTATION ROADSIDE (110)	11	201.08	435.71	1,252,675	2,875	2,212		
SADLER NECTARINE SO.14TH (215)	13	206.22	203.44	284,817	1,400	2,681		
SOUTH FLETCHER (102)	60	170.27	261.56	2,038,050	7,792	10,216		
Totals	489	171.33	278.82	13,151,639	47,169	83,780	745.94	2.68

Total No. of Customers at end of 2024==>

17,631

2024 - Reliability Indicators By Feeder FPUC - NE (Adjusted)

Cause	Number of Outage Events (N)	Average Duration (L-Bar)	CAIDI	Sum of all Customer Min. Interrupted (CMI)	Total Customer Interruptions (CI)	Total Outage Duration (L)	SAIDI	SAIFI
AMELIA ISLAND PARKWAY (312)	28	179.48	122.70	333,508	2,718	5,025		
BAILEY (311)	46	103.73	46.58	296,225	6,360	4,772		
BONNIEVIEW (310)	27	123.50	81.14	289,100	3,563	3,335		
CLINCH DRIVE (214)	38	101.76	71.52	37,404	523	3,867		
COAST CHIPS	5	193.60	193.60	968	5	968		
ELEVEN STREET (212)	38	99.46	97.66	146,390	1,499	3,780		
FIFTEENTH STREET (209)	24	106.72	138.39	218,380	1,578	2,561		
JASMINE STREET (211)	64	99.59	87.06	38,743	445	6,374		
NECTARINE (210)	20	107.91	110.65	22,905	207	2,158		
PARKWAY SOUTH (104)	1	239.07	239.07	239	1	239		
PLANTATION FIELD SIDE (111)	17	128.91	70.34	26,731	380	2,192		
PLANTATION ROADSIDE (110)	6	151.61	151.61	910	6	910		
SADLER NECTARINE SO.14TH (215)	10	126.09	105.73	7,190	68	1,261		
SOUTH FLETCHER (102)	35	137.81	283.90	635,095	2,237	4,823		
Totals	359	117.73	104.84	2,053,788	19,590	42,264	116.49	1.11

Total No. of Customers at end of 2024 ==>

17,631

2024 - Reliability Indicators By Feeder FPUC - NW (Actual)

Cause	Number of Outage Events (N)	Average Duration (L-Bar)	CAIDI	Sum of all Customer Min. Interrupted (CMI)	Total Customer Interruptions (CI)	Total Outage Duration (L)	SAIDI	SAIFI
ALTHA (9952)	90	350.20	318.10	103,064	324	31,518		
BLOUNTSTOWN (9972)	30	95.45	90.38	21,872	242	2,864		
BRISTOL (9882)	89	133.98	241.05	588,656	2,442	11,924		
COLLEGE (9982)	64	202.04	139.74	426,777	3,054	12,930		
COTTONDALE (9866)	122	182.78	80.07	411,702	5,142	22,299		
DOGWOOD HEIGHTS (9722)	30	323.62	188.69	166,045	880	9,709		
FAMILY DOLAR (9782)	2	119.24	144.46	3,756	26	238		
GREENWOOD (9742)	77	115.58	65.10	210,601	3,235	8,900		
HOSPITAL (9872)	63	362.90	318.95	665,657	2,087	22,863		
HWY 90E (9942)	74	393.71	870.01	2,503,895	2,878	29,134		
HWY 90W (9992)	45	331.70	145.13	404,189	2,785	14,927		
INDIAN SPRINGS (9932)	127	370.00	564.03	2,832,535	5,022	46,990		
INDUSTRIAL PARK (9752)	6	69.74	77.69	4,351	56	418		
PRISON (9732)	4	109.77	96.57	5,891	61	439		
RAILROAD (9512)	62	249.11	217.89	181,066	831	15,445		
SOUTH STREET (9854)	167	277.91	220.35	1,777,597	8,067	46,411		
Grand Total	1,052	263.32	277.59	10,307,655	37,132	277,009	820.15	2.95

Total No. of Customers at end of 2024==>

12,568

2024 - Reliability Indicators By Feeder FPUC - NW (Adjusted)

Cause	Number of Outage Events (N)	Average Duration (L-Bar)	CAIDI	Sum of all Customer Min. Interrupted (CMI)	Total Customer Interruptions (CI)	Total Outage Duration (L)	SAIDI	SAIFI
ALTHA (9952)	69	113.79	172.13	49,057	285	7,852		
BLOUNTSTOWN (9972)	27	98.74	88.74	19,434	219	2,666		
BRISTOL (9882)	75	113.22	243.62	575,183	2,361	8,492		
COLLEGE (9982)	59	204.16	135.61	394,899	2,912	12,046		
COTTONDALE (9866)	104	84.94	65.10	285,966	4,393	8,834		
DOGWOOD HEIGHTS (9722)	19	208.98	115.56	57,665	499	3,971		
FAMILY DOLAR (9782)	2	119.24	144.46	3,756	26	238		
GREENWOOD (9742)	69	107.67	76.07	102,009	1,341	7,429		
HOSPITAL (9872)	50	228.23	145.21	223,625	1,540	11,411		
HWY 90E (9942)	51	213.74	170.06	272,771	1,604	10,901		
HWY 90W (9992)	39	226.43	132.28	363,632	2,749	8,831		
INDIAN SPRINGS (9932)	93	164.95	151.49	328,282	2,167	15,340		
INDUSTRIAL PARK (9752)	6	69.74	77.69	4,351	56	418		
PRISON (9732)	2	90.57	93.04	5,117	55	181		
RAILROAD (9512)	61	251.11	218.11	180,812	829	15,318		
SOUTH STREET (9854)	129	138.70	178.59	1,263,724	7,076	17,893		
Grand Total	1,080	154.18	146.92	4,130,284	28,112	131,821	328.63	2.24

Total No. of Customers at end of 2024==>

12,568

FPUC 2024 – Reliability Indicators and Analysis

FPUC experienced an increase in all the reliability indicators in 2024. Both NE and NW Divisions continue to invest in its SPP, infrastructure improvements and system upgrades which FPUC believes it will generate reliability improvements in the future. SAIDI increased 27.49% from 160.63 in 2023 to 204.78 in 2024. In addition, SAIFI increased 15.33% from 1.37 in 2023 to 1.58 in 2024. CAIDI increased 10.88% from 116.92 in 2023 to 129.64 in 2024. L-BAR increased 45.39% from 98.63 in 2023 to 143.40 in 2023.

As FPU reviews its five-year reliability indicator trends, averages and outage causes, it notes that indicators continue to be significantly influenced by the weather. This is due to FPU's relatively small territory size when compared to other large investor owned utilities within the state. 2024 highlights a clear example of this situation with the severe impact of a two-day extreme weather event that hit the NW Division. On August 18 and 19, 2024 FPUC saw its distribution system impacted by 122 outages which affected 4,954 customers and created 1,430,665 CMI. This individual event consumed all our reliability improvements for 2024. Please see the following comparison in indicators if this event would have not impacted our NW division:

FLORIDA PUBLIC UTILITIES COMPANY												
DISTRIBUTION RELIABILITY INDICATORS (ADJUSTED)*												
2023 VS 2024												
	SAIDI			CAIDI			SAIFI			L-BAR		
	NW	NE	COMB	NW	NE	COMB	NW	NE	COMB	NW	NE	COMB
2023	223.73	115.43	160.63	106.92	134.38	116.92	2.09	0.86	1.37	96.73	104.33	98.63
2024*	214.80	116.49	157.40	116.57	104.84	111.20	1.84	1.11	1.42	81.36	117.73	93.31
%Change (2023 to 2024)	-3.99%	0.92%	-2.01%	9.03%	-21.98%	-4.89%	-11.96%	29.07%	3.65%	-15.89%	12.84%	-5.39%
* For illustration purposes it excludes the August 18 and 19, 2024 severe weather event												

Other good examples of how our reliability indicators continue to be significantly influenced by the weather was on October of 2018 when the NW Division had the eye of Hurricane Michael demolish nearly all of its distribution system. Another notable example was on September of 2017 when the NE Division had to evacuate its entire territory due to hurricane Irma.

Despite the above illustrations of small customer base and small territory, FPUC believes that our continued focus on our vegetation management, continued implementation of our SPP plan and investments in other system infrastructure will continue to yield more reliability to customers in the future. In addition to our investments in the SPP program, we are working on the replacement of the Amelia Island Plantation Substation and the upgrades of a 30MVA transformer at JL Terry substation with a 40MVA unit. At Stepdown substation we are also planning to upgrade a 50MVA transformer with a new 75MVA unit.

FPUC will continue to monitor all reliability indices and outage causes to adjust and improve current reliability programs as needed.

FPUC 2024 – Description of Excluded Events

Named Storms, EOC Events and Tornadoes

The NW Division was significantly affected by an EOC event, two tornadoes, hurricane Debby and hurricane Helene. The NE Division was affected by hurricane Debby, hurricane Helene and hurricane Milton.

Transmission and Substation

In 2024 the NE Division experienced several transmission outages which were related to 69kV insulator failures. In the NW Division there no transmission or substation outages. In all cases equipment was repaired and customers' power was restored as quickly as possible. These events are noted in the Excluded Events Tables below.

The NE and NW Divisions also had other planned outages to perform maintenance to different sections of the distribution system. These outages are noted below in the Excluded Event Tables below.

2024 NW Division Excluded Events					
Date	Feeder	Exclusion	Aff Cust	L	CMI
1/9/2024	COTTONDALE (9866)	EOC Event	13	54	700
1/9/2024	BLOUNTSTOWN (9972)	EOC Event	20	116	2,315
1/9/2024	HOSPITAL (9872)	EOC Event	9	64	575
1/9/2024	ALTHA (9952)	EOC Event	2	2,341	4,682
1/9/2024	ALTHA (9952)	EOC Event	8	2,321	18,569
1/9/2024	DOGWOOD HEIGHTS (9722)	EOC Event	295	305	90,064
1/9/2024	COTTONDALE (9866)	EOC Event	6	930	5,581
1/9/2024	SOUTH STREET (9854)	EOC Event	367	372	136,475
1/9/2024	BRISTOL (9882)	EOC Event	1	104	104
1/9/2024	HOSPITAL (9872)	EOC Event	36	102	3,688
1/9/2024	HOSPITAL (9872)	EOC Event	33	920	30,370
1/9/2024	BRISTOL (9882)	EOC Event	54	68	3,655
1/9/2024	HWY 90E (9942)	EOC Event	797	2,087	1,662,980
1/9/2024	COTTONDALE (9866)	EOC Event	15	744	11,157
1/9/2024	HOSPITAL (9872)	EOC Event	9	1,614	14,524
1/9/2024	INDIAN SPRINGS (9932)	EOC Event	928	1,544	1,433,079
1/9/2024	SOUTH STREET (9854)	EOC Event	7	1,451	10,154
1/9/2024	SOUTH STREET (9854)	EOC Event	54	1,453	78,465
1/9/2024	ALTHA (9952)	EOC Event	1	663	663
1/9/2024	COTTONDALE (9866)	EOC Event	2	1,804	3,609
1/9/2024	SOUTH STREET (9854)	EOC Event	1	1,974	1,974
1/9/2024	INDIAN SPRINGS (9932)	EOC Event	1	4,788	4,788
1/9/2024	SOUTH STREET (9854)	EOC Event	3	761	2,282
1/9/2024	ALTHA (9952)	EOC Event	4	3,248	12,993
1/9/2024	HOSPITAL (9872)	Tornado	183	1,626	297,531
1/9/2024	DOGWOOD HEIGHTS (9722)	EOC Event	1	171	171
1/9/2024	SOUTH STREET (9854)	EOC Event	24	2,023	48,554
1/9/2024	HOSPITAL (9872)	EOC Event	9	950	8,553
1/9/2024	HOSPITAL (9872)	EOC Event	1	2,247	2,247

1/9/2024	SOUTH STREET (9854)	EOC Event	1	1,628	1,628
1/9/2024	GREENWOOD (9742)	EOC Event	3	326	978
1/9/2024	COLLEGE (9982)	EOC Event	6	243	1,460
1/9/2024	BRISTOL (9882)	EOC Event	9	90	812
1/9/2024	HWY 90W (9992)	EOC Event	4	1,489	5,957
1/9/2024	HOSPITAL (9872)	EOC Event	2	1,476	2,953
1/9/2024	HWY 90W (9992)	EOC Event	1	3,053	3,053
1/9/2024	GREENWOOD (9742)	EOC Event	17	339	5,762
1/9/2024	ALTHA (9952)	EOC Event	1	1,861	1,861
1/9/2024	ALTHA (9952)	EOC Event	1	2,071	2,071
1/9/2024	BRISTOL (9882)	EOC Event	2	548	1,095
1/9/2024	ALTHA (9952)	EOC Event	1	192	192
1/9/2024	SOUTH STREET (9854)	EOC Event	1	3,300	3,300
1/9/2024	ALTHA (9952)	EOC Event	1	2,037	2,037
1/9/2024	BRISTOL (9882)	EOC Event	2	69	138
1/9/2024	COTTONDALE (9866)	EOC Event	3	3,102	9,307
1/9/2024	COTTONDALE (9866)	EOC Event	1	3,108	3,108
1/9/2024	ALTHA (9952)	EOC Event	8	287	2,293
1/9/2024	BRISTOL (9882)	EOC Event	2	446	893
1/9/2024	INDIAN SPRINGS (9932)	EOC Event	1	4,553	4,553
1/9/2024	DOGWOOD HEIGHTS (9722)	EOC Event	25	359	8,974
1/9/2024	GREENWOOD (9742)	EOC Event	5	122	609
1/9/2024	DOGWOOD HEIGHTS (9722)	EOC Event	25	43	1,080
1/9/2024	ALTHA (9952)	EOC Event	1	1,831	1,831
1/9/2024	DOGWOOD HEIGHTS (9722)	EOC Event	1	11	11
1/9/2024	ALTHA (9952)	EOC Event	1	225	225
1/9/2024	SOUTH STREET (9854)	EOC Event	93	1,484	138,028
1/9/2024	DOGWOOD HEIGHTS (9722)	EOC Event	1	29	29
1/9/2024	ALTHA (9952)	EOC Event	1	50	50
1/9/2024	SOUTH STREET (9854)	EOC Event	17	1,355	23,035
1/9/2024	SOUTH STREET (9854)	EOC Event	21	1,304	27,379
1/9/2024	ALTHA (9952)	EOC Event	1	1,624	1,624
1/9/2024	ALTHA (9952)	EOC Event	1	1,618	1,618
1/9/2024	HWY 90W (9992)	EOC Event	25	1,245	31,123
1/9/2024	SOUTH STREET (9854)	EOC Event	5	3,304	16,522
1/9/2024	COTTONDALE (9866)	EOC Event	2	2,867	5,735
1/9/2024	INDIAN SPRINGS (9932)	EOC Event	1	3,068	3,068
1/9/2024	SOUTH STREET (9854)	EOC Event	1	2,583	2,583
1/9/2024	ALTHA (9952)	EOC Event	1	1,454	1,454
1/9/2024	HWY 90W (9992)	EOC Event	1	151	151
1/9/2024	DOGWOOD HEIGHTS (9722)	EOC Event	1	2,347	2,347

1/9/2024	HWY 90W (9992)	EOC Event	1	119	119
1/9/2024	BRISTOL (9882)	EOC Event	4	1,556	6,226
1/9/2024	DOGWOOD HEIGHTS (9722)	EOC Event	2	2,232	4,465
1/9/2024	SOUTH STREET (9854)	EOC Event	1	2,341	2,341
1/9/2024	COTTONDALE (9866)	EOC Event	1	68	68
1/10/2024	ALTHA (9952)	EOC Event	1	723	723
1/10/2024	SOUTH STREET (9854)	EOC Event	5	54	271
1/10/2024	SOUTH STREET (9854)	EOC Event	3	519	1,558
1/10/2024	SOUTH STREET (9854)	EOC Event	4	520	2,078
1/10/2024	GREENWOOD (9742)	EOC Event	8	239	1,909
1/10/2024	SOUTH STREET (9854)	EOC Event	2	730	1,461
1/10/2024	INDIAN SPRINGS (9932)	EOC Event	16	379	6,061
1/10/2024	INDIAN SPRINGS (9932)	EOC Event	324	1,987	643,896
1/10/2024	INDIAN SPRINGS (9932)	EOC Event	47	133	6,249
1/10/2024	ALTHA (9952)	EOC Event	1	413	413
1/10/2024	INDIAN SPRINGS (9932)	EOC Event	2	133	267
1/10/2024	INDIAN SPRINGS (9932)	EOC Event	8	137	1,099
1/10/2024	HOSPITAL (9872)	EOC Event	16	1,449	23,181
1/10/2024	ALTHA (9952)	EOC Event	1	280	280
1/10/2024	INDIAN SPRINGS (9932)	EOC Event	1	1,248	1,248
1/10/2024	SOUTH STREET (9854)	EOC Event	1	70	70
1/10/2024	SOUTH STREET (9854)	EOC Event	1	271	271
1/10/2024	ALTHA (9952)	EOC Event	1	319	319
1/10/2024	SOUTH STREET (9854)	EOC Event	2	74	148
1/10/2024	INDIAN SPRINGS (9932)	EOC Event	1	261	261
1/10/2024	HWY 90E (9942)	EOC Event	6	4,278	25,669
1/10/2024	HWY 90E (9942)	EOC Event	168	2,422	406,921
1/10/2024	HWY 90E (9942)	EOC Event	132	184	24,321
1/10/2024	HWY 90E (9942)	EOC Event	17	157	2,663
1/11/2024	DOGWOOD HEIGHTS (9722)	EOC Event	1	98	98
1/11/2024	HWY 90E (9942)	EOC Event	18	703	12,654
1/11/2024	HWY 90E (9942)	EOC Event	1	353	353
1/11/2024	HOSPITAL (9872)	EOC Event	3	321	962
1/11/2024	INDIAN SPRINGS (9932)	EOC Event	69	1,635	112,836
1/11/2024	INDIAN SPRINGS (9932)	EOC Event	2	1,267	2,533
1/11/2024	INDIAN SPRINGS (9932)	EOC Event	57	1,125	64,120
1/11/2024	INDIAN SPRINGS (9932)	EOC Event	5	1,590	7,948
1/11/2024	INDIAN SPRINGS (9932)	EOC Event	25	1,263	31,582
1/11/2024	INDIAN SPRINGS (9932)	EOC Event	10	60	597
1/11/2024	INDIAN SPRINGS (9932)	EOC Event	4	1,260	5,040
1/11/2024	HWY 90E (9942)	EOC Event	2	932	1,864
1/11/2024	INDIAN SPRINGS (9932)	EOC Event	1	996	996
1/12/2024	HWY 90E (9942)	EOC Event	23	159	3,652
1/12/2024	HWY 90E (9942)	EOC Event	58	490	28,403

1/12/2024	HWY 90E (9942)	EOC Event	6	1,856	11,137
1/12/2024	HWY 90E (9942)	EOC Event	24	1,892	45,402
1/12/2024	HWY 90E (9942)	EOC Event	9	274	2,465
1/12/2024	INDIAN SPRINGS (9932)	EOC Event	1	1,620	1,620
1/12/2024	INDIAN SPRINGS (9932)	EOC Event	1	152	152
1/12/2024	HWY 90E (9942)	EOC Event	1	100	100
1/12/2024	INDIAN SPRINGS (9932)	EOC Event	1	332	332
1/12/2024	SOUTH STREET (9854)	EOC Event	1	80	80
1/12/2024	SOUTH STREET (9854)	EOC Event	60	51	3,038
1/12/2024	SOUTH STREET (9854)	EOC Event	1	75	75
1/12/2024	SOUTH STREET (9854)	EOC Event	1	21	21
1/12/2024	ALTHA (9952)	EOC Event	1	59	59
1/12/2024	HWY 90E (9942)	EOC Event	1	158	158
1/12/2024	HWY 90E (9942)	EOC Event	1	145	145
1/12/2024	INDIAN SPRINGS (9932)	EOC Event	4	1,073	4,293
1/13/2024	COTTONDALE (9866)	EOC Event	2	119	238
1/13/2024	HWY 90E (9942)	EOC Event	1	451	451
1/13/2024	HWY 90E (9942)	EOC Event	1	353	353
1/13/2024	HWY 90E (9942)	EOC Event	4	64	255
1/13/2024	HWY 90E (9942)	EOC Event	1	801	801
1/14/2024	INDIAN SPRINGS (9932)	EOC Event	1	21	21
1/14/2024	INDIAN SPRINGS (9932)	EOC Event	25	30	759
1/15/2024	SOUTH STREET (9854)	EOC Event	1	47	47
1/15/2024	HWY 90E (9942)	EOC Event	1	160	160
1/15/2024	HWY 90E (9942)	EOC Event	1	113	113
1/16/2024	INDIAN SPRINGS (9932)	EOC Event	337	80	26,954
1/16/2024	SOUTH STREET (9854)	EOC Event	1	22	22
1/16/2024	DOGWOOD HEIGHTS (9722)	EOC Event	25	27	685
1/24/2024	COTTONDALE (9866)	Planned Outage	58	38	2,225
1/29/2024	INDIAN SPRINGS (9932)	Tornado	7	119	835
2/12/2024	INDIAN SPRINGS (9932)	Planned Outage	7	41	284
2/27/2024	COTTONDALE (9866)	Planned Outage	2	71	142
2/29/2024	RAILROAD (9512)	Planned Outage	2	127	254
3/21/2024	HOSPITAL (9872)	Planned Outage	193	201	38,716
7/2/2024	COLLEGE (9982)	Planned Outage	3	88	264
7/24/2024	BLOUNTSTOWN (9972)	Planned Outage	2	41	81
7/30/2024	COTTONDALE (9866)	Planned Outage	1	138	138
7/31/2024	COTTONDALE (9866)	Planned Outage	18	35	623
8/4/2024	COTTONDALE (9866)	Named Storm - Debby	1	76	76
8/4/2024	SOUTH STREET (9854)	Named Storm - Debby	190	48	9,117
8/4/2024	PRISON (9732)	Named Storm - Debby	3	81	243
8/4/2024	COTTONDALE (9866)	Named Storm - Debby	576	139	79,930
8/4/2024	SOUTH STREET (9854)	Named Storm - Debby	1	93	93
8/5/2024	DOGWOOD HEIGHTS (9722)	Named Storm - Debby	4	115	458

8/5/2024	COTTONDALE (9866)	Named Storm - Debby	46	65	2,993
8/5/2024	INDIAN SPRINGS (9932)	Named Storm - Debby	25	67	1,683
8/5/2024	GREENWOOD (9742)	Named Storm - Debby	1,098	64	69,924
8/5/2024	GREENWOOD (9742)	Named Storm - Debby	648	15	9,580
8/5/2024	SOUTH STREET (9854)	Named Storm - Debby	53	28	1,458
8/5/2024	BLOUNTSTOWN (9972)	Named Storm - Debby	1	41	41
8/5/2024	COTTONDALE (9866)	Named Storm - Debby	1	56	56
8/5/2024	INDIAN SPRINGS (9932)	Named Storm - Debby	1	59	59
8/5/2024	INDIAN SPRINGS (9932)	Named Storm - Debby	3	29	88
8/6/2024	BRISTOL (9882)	Named Storm - Debby	1	50	50
8/6/2024	BRISTOL (9882)	Named Storm - Debby	1	114	114
9/25/2024	SOUTH STREET (9854)	Named Storm - Helene	2	72	144
9/25/2024	COLLEGE (9982)	Named Storm - Helene	3	41	124
9/26/2024	HOSPITAL (9872)	Named Storm - Helene	3	113	340
9/26/2024	SOUTH STREET (9854)	Named Storm - Helene	2	40	80
9/26/2024	COTTONDALE (9866)	Named Storm - Helene	1	50	50
9/26/2024	GREENWOOD (9742)	Named Storm - Helene	49	258	12,620
9/26/2024	BRISTOL (9882)	Named Storm - Helene	1	76	76
9/26/2024	GREENWOOD (9742)	Named Storm - Helene	66	109	7,211
9/26/2024	BRISTOL (9882)	Named Storm - Helene	1	65	65
9/26/2024	COLLEGE (9982)	Named Storm - Helene	129	231	29,750
9/27/2024	HOSPITAL (9872)	Named Storm - Helene	50	368	18,393
9/27/2024	PRISON (9732)	Named Storm - Helene	3	177	531
9/27/2024	INDIAN SPRINGS (9932)	Named Storm - Helene	1	294	294
9/27/2024	SOUTH STREET (9854)	Named Storm - Helene	2	35	70
9/27/2024	HWY 90W (9992)	Named Storm - Helene	4	38	154
9/27/2024	BRISTOL (9882)	Named Storm - Helene	1	27	27
9/27/2024	SOUTH STREET (9854)	Named Storm - Helene	1	66	66
9/28/2024	SOUTH STREET (9854)	Named Storm - Helene	1	121	121
9/28/2024	ALTHA (9952)	Named Storm - Helene	1	50	50
9/29/2024	BRISTOL (9882)	Named Storm - Helene	1	45	45
9/29/2024	BRISTOL (9882)	Named Storm - Helene	1	173	173
9/29/2024	SOUTH STREET (9854)	Named Storm - Helene	1	89	89
9/29/2024	SOUTH STREET (9854)	Named Storm - Helene	1	49	49
10/21/2024	COLLEGE (9982)	Planned Outage	1	282	282
10/29/2024	SOUTH STREET (9854)	Planned Outage	58	13	728
10/31/2024	HWY 90E (9942)	Planned Outage	1	103	103
11/18/2024	INDIAN SPRINGS (9932)	Planned Outage	935	146	136,183
12/17/2024	INDIAN SPRINGS (9932)	Planned Outage	3	158	474

2024 NE Division Excluded Events					
Date	Feeder	Exclusion	Aff Cust	L	CMI
4/5/2024	BAILEY (311)	Planned Outage	1	100	100
8/4/2024	SOUTH FLETCHER (102)	Named Storm - Debby	58	91	5283
8/5/2024	ELEVEN STREET (212)	Named Storm - Debby	15	24	361
8/5/2024	SOUTH FLETCHER (102)	Named Storm - Debby	90	250	22457
8/5/2024	BONNIEVIEW (310)	Named Storm - Debby	1676	38	63939
8/5/2024	PLANTATION ROADSIDE (110)	Named Storm - Debby	83	89	7387
8/5/2024	BONNIEVIEW (310)	Named Storm - Debby	14	77	1081
8/5/2024	JASMINE STREET (211)	Named Storm - Debby	1	58	58
8/5/2024	CLINCH DRIVE (214)	Named Storm - Debby	1	39	39
8/5/2024	JASMINE STREET (211)	Named Storm - Debby	1	37	37
8/5/2024	FIFTEENTH STREET (209)	Named Storm - Debby	1	120	120
8/5/2024	SOUTH FLETCHER (102)	Named Storm - Debby	18	69	1238
8/5/2024	BONNIEVIEW (310)	Named Storm - Debby	1	41	41
8/5/2024	NECTARINE (210)	Named Storm - Debby	52	61	3163
8/5/2024	FIFTEENTH STREET (209)	Named Storm - Debby	1	119	119
8/5/2024	SOUTH FLETCHER (102)	Named Storm - Debby	90	128	11490
8/5/2024	BONNIEVIEW (310)	Named Storm - Debby	1	51	51
8/5/2024	ELEVEN STREET (212)	Named Storm - Debby	38	40	1504
8/5/2024	BONNIEVIEW (310)	Named Storm - Debby	1	37	37
8/5/2024	JASMINE STREET (211)	Named Storm - Debby	287	61	17488
8/6/2024	NECTARINE (210)	Named Storm - Debby	1	238	238
8/6/2024	SOUTH FLETCHER (102)	Named Storm - Debby	2	62	124
8/6/2024	SOUTH FLETCHER (102)	Named Storm - Debby	75	71	5344
8/6/2024	BAILEY (311)	Named Storm - Debby	2	24	49
8/6/2024	SOUTH FLETCHER (102)	Named Storm - Debby	1	43	43
8/6/2024	SOUTH FLETCHER (102)	Named Storm - Debby	1	62	62
8/6/2024	SOUTH FLETCHER (102)	Named Storm - Debby	1	173	173
8/6/2024	SOUTH FLETCHER (102)	Named Storm - Debby	1	114	114
9/15/2024	AMELIA ISLAND PARKWAY (312)	Transmission	445	185	82444
9/15/2024	PARKWAY SOUTH (104)	Transmission	1019	184	187921
9/15/2024	SOUTH FLETCHER (102)	Transmission	1671	185	308662
9/15/2024	PLANTATION FIELDSDIE (111)	Transmission	1444	184	265239
9/15/2024	PLANTATION ROADSIDE (110)	Transmission	1391	183	255086
9/19/2024	SOUTH FLETCHER (102)	Planned Outage	1670	10	16310
9/25/2024	BONNIEVIEW (310)	Named Storm - Helene	1	234	234
9/26/2024	JASMINE STREET (211)	Named Storm - Helene	1960	871	1707748
9/26/2024	FIFTEENTH STREET (209)	Named Storm - Helene	1	81	81
9/26/2024	AMELIA ISLAND PARKWAY (312)	Named Storm - Helene	1051	673	707463
9/26/2024	ELEVEN STREET (212)	Named Storm - Helene	1033	703	725700
9/26/2024	BONNIEVIEW (310)	Named Storm - Helene	44	830	36535
9/26/2024	BONNIEVIEW (310)	Named Storm - Helene	87	776	67479
9/26/2024	CLINCH DRIVE (214)	Named Storm - Helene	583	699	407750
9/26/2024	FIFTEENTH STREET (209)	Named Storm - Helene	1378	698	961545

9/26/2024	BAILEY (311)	Named Storm - Helene	2254	583	1314533
9/27/2024	SOUTH FLETCHER (102)	Named Storm - Helene	1671	580	968902
9/27/2024	PLANTATION ROADSIDE (110)	Named Storm - Helene	1391	711	988700
9/27/2024	PLANTATION FIELDSDIE (111)	Named Storm - Helene	1446	711	1027961
9/27/2024	PARKWAY SOUTH (104)	Named Storm - Helene	1020	275	280398
9/27/2024	PARKWAY SOUTH (104)	Named Storm - Helene	1	254	254
9/27/2024	PARKWAY SOUTH (104)	Named Storm - Helene	1	69	69
9/27/2024	NECTARINE (210)	Named Storm - Helene	52	612	31798
9/27/2024	BONNIEVIEW (310)	Named Storm - Helene	17	1203	20450
9/27/2024	SADLER NECTARINE SO.14TH (215)	Named Storm - Helene	1329	208	276255
9/27/2024	COAST CHIPS	Named Storm - Helene	1	549	549
9/27/2024	NECTARINE (210)	Named Storm - Helene	1	391	391
9/27/2024	NECTARINE (210)	Named Storm - Helene	1	792	792
9/27/2024	BAILEY (311)	Named Storm - Helene	4	132	526
9/27/2024	AMELIA ISLAND PARKWAY (312)	Named Storm - Helene	10	735	7346
9/27/2024	AMELIA ISLAND PARKWAY (312)	Named Storm - Helene	26	734	19088
9/27/2024	AMELIA ISLAND PARKWAY (312)	Named Storm - Helene	1	593	593
9/27/2024	AMELIA ISLAND PARKWAY (312)	Named Storm - Helene	1	585	585
9/27/2024	BAILEY (311)	Named Storm - Helene	1	1565	1565
9/27/2024	BAILEY (311)	Named Storm - Helene	2	301	601
9/27/2024	BAILEY (311)	Named Storm - Helene	32	653	20911
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	56	107	5979
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	84	162	13593
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	76	167	12682
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	68	106	7190
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	21	369	7751
9/27/2024	CLINCH DRIVE (214)	Named Storm - Helene	158	67	10599
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	833	10	8205
9/27/2024	FIFTEENTH STREET (209)	Named Storm - Helene	44	140	6180
9/27/2024	ELEVEN STREET (212)	Named Storm - Helene	61	383	23385
9/27/2024	ELEVEN STREET (212)	Named Storm - Helene	39	382	14881
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	3	1644	4933
9/27/2024	CLINCH DRIVE (214)	Named Storm - Helene	8	822	6575
9/27/2024	BAILEY (311)	Named Storm - Helene	2	1306	2613
9/27/2024	CLINCH DRIVE (214)	Named Storm - Helene	19	440	8357
9/27/2024	FIFTEENTH STREET (209)	Named Storm - Helene	13	302	3923
9/27/2024	ELEVEN STREET (212)	Named Storm - Helene	20	619	12376
9/27/2024	CLINCH DRIVE (214)	Named Storm - Helene	19	422	8010
9/27/2024	SADLER NECTARINE SO.14TH (215)	Named Storm - Helene	1	1052	1052
9/27/2024	ELEVEN STREET (212)	Named Storm - Helene	16	266	4251
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	1	575	575
9/27/2024	PLANTATION ROADSIDE (110)	Named Storm - Helene	3	137	411
9/27/2024	ELEVEN STREET (212)	Named Storm - Helene	5	398	1989
9/27/2024	FIFTEENTH STREET (209)	Named Storm - Helene	4	532	2128
9/27/2024	BONNIEVIEW (310)	Named Storm - Helene	6	332	1994
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	1	544	544

9/27/2024	SOUTH FLETCHER (102)	Named Storm - Helene	41	297	12184
9/27/2024	SOUTH FLETCHER (102)	Named Storm - Helene	90	332	29910
9/27/2024	BAILEY (311)	Named Storm - Helene	1	951	951
9/27/2024	BONNIEVIEW (310)	Named Storm - Helene	1	316	316
9/27/2024	SOUTH FLETCHER (102)	Named Storm - Helene	16	288	4602
9/27/2024	SOUTH FLETCHER (102)	Named Storm - Helene	27	164	4415
9/27/2024	SOUTH FLETCHER (102)	Named Storm - Helene	4	401	1603
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	3	203	609
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	1	195	195
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	6	57	340
9/27/2024	ELEVEN STREET (212)	Named Storm - Helene	4	400	1598
9/27/2024	BAILEY (311)	Named Storm - Helene	14	214	2994
9/27/2024	SOUTH FLETCHER (102)	Named Storm - Helene	1	206	206
9/27/2024	SOUTH FLETCHER (102)	Named Storm - Helene	1	181	181
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	7	112	785
9/27/2024	JASMINE STREET (211)	Named Storm - Helene	1	270	270
9/27/2024	ELEVEN STREET (212)	Named Storm - Helene	1	250	250
9/27/2024	SOUTH FLETCHER (102)	Named Storm - Helene	16	96	1537
9/27/2024	SOUTH FLETCHER (102)	Named Storm - Helene	7	1087	7612
9/27/2024	NECTARINE (210)	Named Storm - Helene	1	173	173
9/27/2024	COAST CHIPS	Named Storm - Helene	1	108	108
9/28/2024	BONNIEVIEW (310)	Named Storm - Helene	6	68	408
9/28/2024	ELEVEN STREET (212)	Named Storm - Helene	1	136	136
9/28/2024	CLINCH DRIVE (214)	Named Storm - Helene	2	133	266
9/28/2024	CLINCH DRIVE (214)	Named Storm - Helene	3	126	377
9/28/2024	JASMINE STREET (211)	Named Storm - Helene	1	206	206
9/28/2024	BONNIEVIEW (310)	Named Storm - Helene	1	278	278
9/28/2024	ELEVEN STREET (212)	Named Storm - Helene	1	271	271
9/29/2024	SOUTH FLETCHER (102)	Named Storm - Helene	1	118	118
9/29/2024	SADLER NECTARINE SO.14TH (215)	Named Storm - Helene	2	160	321
9/29/2024	BAILEY (311)	Named Storm - Helene	6	65	391
9/30/2024	COAST CHIPS	Named Storm - Helene	1	227	227
10/9/2024	PLANTATION ROADSIDE (110)	Named Storm - Milton	1	182	182
10/10/2024	NECTARINE (210)	Named Storm - Milton	71	147	10413
10/10/2024	NECTARINE (210)	Named Storm - Milton	82	52	4238
10/10/2024	JASMINE STREET (211)	Named Storm - Milton	6	43	258
10/10/2024	SOUTH FLETCHER (102)	Named Storm - Milton	1	180	180
10/10/2024	AMELIA ISLAND PARKWAY (312)	Named Storm - Milton	26	114	2967
10/10/2024	FIFTEENTH STREET (209)	Named Storm - Milton	2	27	55
10/10/2024	BONNIEVIEW (310)	Named Storm - Milton	5	148	738
10/11/2024	SOUTH FLETCHER (102)	Named Storm - Milton	1	206	206