



Florida Public Service Commission RATE CASE OVERVIEW

APRIL 2025

Application for increase in wastewater rates in Monroe County by

KW Resort Utilities Corp.

DOCKET NO. 20240108-SU

On December 13, 2024, K W Resort Utilities Corp. (KW or Utility) filed an application with the Florida Public Service Commission (Commission or PSC) for increased wastewater rates. KW is a wastewater utility providing service to 1,844 customers in Monroe County.

QUESTIONS & ANSWERS

1. Why is KW requesting a rate increase?

KW is requesting a rate increase to cover the required expenses of operations on a going-forward basis and an opportunity to earn a fair rate of return on its investments.

2. When was KW's last approved rate case?

KW's last rate case was approved in 2017.

Virtual Customer Meeting

**Wednesday, April 16, 2025
3:00 p.m.**

3. Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process of KW's rate request, Commission staff will conduct a virtual customer meeting to allow feedback about KW's quality of service and the rate setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

To speak at the virtual customer meeting, a customer must sign up via the PSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading on the home page. Customers without internet access can sign up to speak by calling the PSC at (850) 413-7080 or emailing speakersignup@psc.state.fl.us. Registration will open on April 2, 2025 at 9:00 a.m., and the deadline to sign up is at noon on April 14, 2025.

One day prior to the meeting, speakers will be provided further instructions from PSC staff on how to participate.

All customers who wish to comment are urged to join the meeting promptly at the scheduled time because it may be adjourned early if no customers are present to speak or when those present have spoken. Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

4. What if I cannot participate in the virtual customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the virtual customer meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at:
clerk@psc.state.fl.us.

Please be sure to include the docket number,
20240108 – SU.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider KW's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at (800) 342-3552.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

QUESTIONS & ANSWERS

5. Where may I obtain more information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on Clerk's Office then Dockets. Type in the docket number 20240108.

6. How much is the monthly bill for a residential customer of KW using 6,000 gallons?

The monthly bill for a residential customer of KW using 6,000 gallons is \$106.16.

7. How much would the monthly bill be for a residential customer of KW using 6,000 gallons?

The monthly bill for a residential customer of KW using 6,000 gallons would be \$131.53.

8. Who can answer technical or legal questions?

For technical questions, contact:

Marissa Ramos
Quality of Service and Engineering
(850) 413-6473

Matthew Sibley
Rates and Charges
(850) 413-6516

Rebecca Bardin
Accounting
(850) 413-6858

For legal questions, contact:

Suzanne Brownless
(850) 413-6218

9. Who provides legal representation for customers in utility related matters before the Public Service Commission?

The Office of Public Counsel (OPC) was established by the Florida Legislature to advocate on behalf of you and the other utility customers before the Commission and other state and federal regulatory authorities. OPC is independent from the Commission, and accountable only to the people of the State of Florida through the Florida Legislature. You can reach OPC at (800) 342-0222 or www.floridaopc.gov.

10. When will the PSC make a decision?

PSC staff is scheduled to file a recommendation with the Commission on June 19, 2025. The Commissioners are expected to vote on the recommendation at the July 1, 2025 Commission Conference.

11. How can I follow the service hearings and Commission Conferences?

You can watch the service hearings and Commission Conferences live from the PSC website at www.FloridaPSC.com. Look for the "Watch Live and Archived PSC Events" icon on the left side of the webpage. An audio only option is available by dialing (850) 413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at (800) 955-8771 (TDD).

If cancelled, notice of customer meeting cancellation will be provided on the Commission's website, (www.FloridaPSC.com), under Hot Topics found on the home page.

Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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KW Resort Utilities Corp. Monthly Wastewater Rates

	Utility's Existing Rates	Utility's Proposed Rates
<u>Residential Service</u>		
Base Facility Charge All Meter Sizes	\$53.24	\$65.95
Charge per 1,000 gallons 10,000 gallon cap	\$8.82	\$10.93
<u>General Service</u>		
Base Facility Charge by Meter Size	\$53.24	\$65.95
5/8" x 3/4"	\$79.86	\$98.93
3/4"	\$133.10	\$164.88
1"	\$266.20	\$329.75
1.5"	\$425.92	\$527.60
2"	\$851.84	\$1,055.20
3"	\$1,331.00	\$1,648.75
4"	\$2,662.00	\$3,297.50
6"	\$4,259.00	\$5,276.00
8" Turbo	\$4,791.60	\$5,935.50
Charge per 1,000 gallons	\$10.58	\$13.11
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 gallons	\$79.70	\$98.74
6,000 gallons	\$106.16	\$131.53
10,000 gallons	\$141.44	\$175.25

KW Resort Utilities Corp. Monthly Wastewater Rates

	Utility's Existing Rates	Utility's Proposed Rates
<u>Reuse Service</u>		
Charge per 1,000 gallons	\$1.88	\$2.33
<u>Private Lift Station Owners</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$42.60	\$52.77
3/4"	\$63.90	\$79.16
1"	\$106.50	\$131.93
1.5"	\$213.00	\$263.86
2"	\$340.80	\$422.18
3"	\$861.60	\$844.37
4"	\$1,065.00	\$1,319.32
6"	\$2,130.00	\$2,638.64
8"	\$3,408.00	\$4,221.83
Charge per 1,000 gallons	\$10.58	\$13.11
<u>Harbor Shores</u>		
Base Facility Charge (69 ERCs)	\$3,673.56	\$4,550.81
Gallonage Charge per 1,000 gallons 690,000 gallon cap	\$8.82	\$10.93

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Name _____

Address _____

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

FOLD & TAPE-- See back for address

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

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Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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